

Communitites Model



EMPOWERING COMMUNITIES AND INDIVIDUALS

- By involving them in decision making and delivery
- By asking citizens what they think and acting on their responses
- By increasing volunteering opportunities and building skills



MAINTAINING HIGH STANDARDS

- Improving governance and transparency
- Treating each other with kindness and respect



FOCUSING ON LOCAL

- By using our 12 Wards as the basis of local planning and communication
- By building civic pride and the resilience of our places and people

COMMUNITIES MODEL



ADDRESSING INEQUALITIES

- By providing the right level of support for communities
- By targeting our resources on our most vulnerable people
- By listening to our customers and staff and embracing their ideas for improvement
- By integrated working and sharing with our partners
- By caring for our environment