Reporting Quarter Q1						Monthly performance – Year at a glance											
Year						**2023**						**2024**					
Month						Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
KPO1(a) Average time taken to grant a warrant																	
Total number of building warrants issued (Includes Amendment to Warrant)						103	143	104	143	118	78	83	104	86	108	92	91
Average time taken to grant a building warrant. (In Days). Note: This figure is made up of time taken by both the applicant and D & G Council as verifier. A significant portion of this time the council has no control over ie time spent with applicant/agent						46	36	44	49	40	31	63	34	62	75	59	63
KPO1(b) Percentage of valid building warrant applications assessed (Issue of first report)																	
Number of first reports issued						125	153	121	107	103	84	96	114	100	116	120	92
% Within 15 days						58	69	72	72	72	68	44	57	62	47	43	51
% Within 20 days						82	88	92	96	92	90	91	85	98	77	78	76
% Within 35 days						98	99	99	99	100	100	99	99	99	100	99	99
% more than 35 days						2	1	1	1	0	0	1	1	1	0	1	1
KPO1(c) Percentage of building warrants approved after receiving all necessary additional information																	
% Within 6 days						65	70	70	71	65	76	56	81	76	55	78	64
% Within 10 days						82	94	87	89	93	90	78	95	91	90	93	85
% Within 15 days						98	98	95	95	96	100	84	97	94	90	100	90
% more than 15 days						2	2	5	5	4	0	16	3	6	1	0	10
KPO2 Percentage of fully achieved construction compliance notification plans (CCNP)																	
% fully achieved by Verifier						100	100	100	100	100	100	100	100	100	100	100	100
KPO4 Understand and respond to the customer experience																	
Satisfaction rating from the last National Customer Survey						4.7	4.7	4.7	7.3	7.3	7.3	8.1	8.1	8.1	10	10	10
KPO6 Commit to eBuildingStandards																	
Total No of building warrants lodged						128	128	101	133	111	88	99	106	130	108	109	100
Number of building warrant applications lodged through the eBuildingStandards submission portal						128	128	101	133	111	88	99	106	130	108	109	100
% of building warrant applications lodged through the eBuildingStandards submission portal						100	100	100	100	100	100	100	100	100	100	100	100
Number of completion certificates lodged through the eBuildingStandards submission portal						131	107	126	112	106	81	137	145	149	139	79	104
Dangerous Buildings																	
Number of reported incidents attended by Building Standards						12	18	18	16	22	17	25	19	15	21	16	22