










Community Conversations Streetscene – Feedback
Ward 12 – Annandale East and Eskdale
26 March 2019

Relevant Topic/Location	The Community Said	We are doing... or We can't do this because...
Community Collaboration	<p>The Men's Shed is going to organise a clean-up of the area around either side of the by-pass bridges involving around 12 volunteers. Will the Council support us?</p>	<p>We can support community groups by providing litter picking packs which include tongs, bags high visibility vests, bags and gloves. We will arrange for a pack to be issued to the Men's Shed.</p> 
	<p>We'd like a planter of flowers for the green at the War Memorial, Gretna Green – is the Council able to support us with this if we maintain it?</p>	<p>We have a planter in another area which isn't being used and we will make arrangements for this to be moved to Gretna Green.</p> 
	<p>There's a new Eco Group started at Canonbie Primary School and they are aiming to get a Green Flag Award. The school would be interested in taking on a flower bed of tubs locally and would also be interested in doing community litter picks, how could the Council help?</p>	<p>We can support community groups by providing litter picking packs which include tongs, bags high visibility vests, bags and gloves. We will arrange for a pack to be issued to the School. The tubs are already maintained by the community and we will put the school in touch with the groups to see how they can be involved.</p> 

Streetscene	Can you periodically sweep the footpath below the underpass and behind Prince Charlie's Cottage (on the cycle route). Even if you could push back the debris from the trees by another meter and clear the grass on the tarmac it would make a big difference.	Our Streetscene operatives have added these areas to their routines.
	There are a lot of pizza boxes and other rubbish dumped in the layby leading out of Springfield heading for Longtown.	We recently used signs to encourage motorists on the A75 to take their rubbish home, we will use one of these on a temporary basis in the layby to see if it makes a difference. 
	There is always a lot of rubbish left at Gretna train station and on the road that connects Springfield and Gretna Green.	Our Streetscene operatives are going to monitor these areas for litter and our Community Safety Team will be patrolling the area and identifying locations for additional signage to act as a deterrent.
	Do event organisers pay the Council to clean/pick up litter following their activity?	Event organisers are responsible for cleaning their event space and this work is sometimes contracted to our Council or private contractors. Our local Area Committee support Galas, Riding of the Marches and the Common Riding in Annandale and Eskdale by providing finances to offset the cost of street cleaning, litter clearance etc. following their events.
Playparks and Inclusive Play	A zip wire is being installed in Springfield Playing Field and we hope to receive £15,000 of funding for an outdoor gym in the near future. We'd appreciate the Council's assistance to source equipment at a good price	We will work with Springfield Playing Field Committee to identify and procure the most suitable equipment for the playing field at the best price. 

	<p>We are having difficulty measuring and marking out our pitch but would like to do this ourselves future. We would appreciate advice and help from Council staff.</p>	<p>We will train local volunteers in white-lining grass pitches and support them on the first occasion and in the future if there are any problems.</p> 
	<p>Canonbie CLARA are looking for advice around either being a Sub-Committee of the Hall or establishing themselves as a SCIO.</p>	<p>The local Ward Officer is arranging a meeting between CLARA and Third Sector Dumfries and Galloway who are best placed to offer this guidance.</p>
	<p>SEPA apparently have community grants for flood plain areas, have the Council heard of this funding?</p>	<p>SEPA is the regulator of the Scottish Landfill Communities Fund (SLCF). The SLCF is a tax credit scheme, linked to Scottish Landfill Tax that encourages landfill site operators to contribute tax credits to benefit community and environmental projects.</p>
	<p>Could we try and co-ordinate with Langholm Initiative for the litter picks going up the Benty Road for the uplift of bags?</p>	<p>We would be delighted to co-ordinate with Langholm Initiative to uplift collected waste following any community litter picks.</p> 
<p>Clean DG</p>	<p>Can you do more to inform members of the public how to get rid of their waste e.g. posts via your Facebook page?</p>	<p>Our website is a good source of information for the public and we will explore the use of our social media platforms as a means of communication.</p>

	<p>Dog fouling is an issue for the whole area but it is particularly bad at Mackie's field in between Victory Avenue and the underpass.</p>	<p>We encourage all members of the public to report instances of dog fouling through our Report It system, this gives our Community Safety Team intelligence to work on. The Community Safety Team will try and have a presence in this area.</p>
	<p>Dog fouling is an issue here. We'd like to see figures published as we feel that the Enforcement Act is not working. Can you publicise on-the-spot fines via your social media platforms e.g. Facebook?</p>	<p>We are circulating new posters throughout the region to act as a deterrent and we will issue the local Community Council with some. We will also publicise any instances of a dog owner being fined in this area through our social media channels.</p> 
	<p>Pedestrian route from the corner of Victory Avenue up to the roundabout. There is rubbish in this area, particularly near the slip-road.</p>	<p>Our local Streetscene operative has been made aware of this issue in this location and will be lifting the litter.</p>
	<p>Corner of Victory Avenue the bushes are full of rubbish.</p>	<p>Our local Streetscene operative has been made aware of this issue in this location and will be lifting the litter</p>
	<p>Residents have been cutting the hedge which runs between the railway bridge and Gretna Green. In the last few years there has been an increase in the number of dogs and walkers.</p>	

	<p>How do you report dog fouling? Is there a contact number we can call? Can you put the telephone number on your bins for dog poo?</p>	<p>You can report dog fouling online using our Report It tool, alternatively you can report it via our contact centre on 030 33 33 3000 or in person at one of our Customer Service Centres. We are also putting posters on some of our bins with some of this information.</p>
	<p>Dog fouling is an issue at Springfield Playing Field. Some members of the community are picking up dog poo here because they're concerned about the volume of it. Can the community put up their own posters to address this? The playing field is owned by the community – could we have a meeting to vote if dogs should be allowed on it?</p>	<p>The community can develop their own awareness raising campaign and there are examples of this approach already being taken in Annan and other towns in the area. As the playing field is owned by the community the committee can engage with the community on the issue.</p>
	<p>We'd like uplighters for our trees to make a feature of them.</p>	<p>We will liaise with our colleagues who are responsible for street lighting in order to assess how to approach this and estimated costs and be back in touch with the community council.</p>
<p>Parking Lot</p>	<p>The lines at the give way point on the road outside have still to be painted.</p>	<p>We have informed our colleagues in our Roads Service of this issue.</p>
	<p>We have had a set back with our lease for the Changing Rooms at Springfield Primary School as there is no water within the facility, could we arrange a site visit?</p>	<p>Yes, the local Ward Officer will work with the Community Assets Trust to arrange a site visit.</p>

	<p>Are children being taught about local plants e.g. via nature walks led by Rangers and activities at school?</p>	<p>Yes. Rangers have visited schools and taught pupils about local wildlife and the impact of litter. In addition some of our schools are working towards a Green Flag Award.</p>
	<p>The second bottom drain underneath the M74 underpass - the pipe is blocked and not cleared as often due to cut-backs.</p>	<p>We have informed our colleagues in our Roads Service of this issue.</p>
	<p>After you've received training, do you have to take 'refresher' courses?</p>	<p>Yes, where appropriate all staff and volunteers are put through 'refresher' training courses.</p>
	<p>Who insures the volunteers?</p>	<p>Council volunteers who are engaged in activities under our supervision are covered by the Council's Public Liability Insurance</p>

About the event

Attendees - 41

Feedback

100% said they felt the Community Conversation gave them the opportunity to discuss the local issues that were important to them.

100% said they felt the Community Conversation was a good way of involving people in deciding how Streetscene services will be delivered in the future.