












**Community Conversations Streetscene – Feedback**  
**Ward 7 – Mid and Upper Nithsdale (Thornhill Community Centre & Wallace Hall)**  
**28th March 2019**

Relevant Area/Location	The Community Said	We are doing... or We can't do this because...
Thornhill	Keir Burial Ground issues with trees. Keen to work in partnership re the upkeep of the burial ground	 We welcome this as an opportunity to conduct joint working.  Please contact the Community Assets Team to arrange – 01387271100, <a href="mailto:CommunityAssets-Nithsdale@dumgal.gov.uk">CommunityAssets-Nithsdale@dumgal.gov.uk</a>
	What is the timescale to remove the tree at Keir Burial ground	The fallen tree has now been removed.
	Can we have a rough schedule for cutting Keir burial ground then we will work either side of lan and his team	Yes, this can be supplied on request to the Community Assets Team on – 01387271100, <a href="mailto:CommunityAssets-Nithsdale@dumgal.gov.uk">CommunityAssets-Nithsdale@dumgal.gov.uk</a>  
	Street Sweeping throughout Mid Nithsdale – noted a decrease in street sweeping and subsequently the roads are showing signs of increased weeds and build up at road and kerb join	There have been issues with the vehicle and staff however this is now resolved, and the street sweeper will now complete the regular sweeps.

	Keen walkers in Park would love litter pickers – we regularly walk from Park to Closeburn and collect all the rubbish however our litter pickers are no longer useable.	 <p>Litter picker distributed on site. Well done and thank you for undertaking this work to keep your local area tidy. We will deliver rubbish bags to you to assist in your efforts</p>
	Would we be able to hire your equipment at the weekend when you're not using it for example, blowers, push sweeper	 <p>We are currently investigating this option</p>
	Drain in Thornhill are all badly needing cleared – we try to do this ourselves but it's very difficult	Thank you for raising this, we will ensure your comment is passed to the Roads Department
	Road sweeper required at Hospital Brae, Boat Brae and the road to Station and Manse Road. This would prevent build up then weeds.	We will arrange for the street sweeper to attend.
	Weed spraying around the centre, and also up West Morton Street required	The Streetscene team will attend and spray the area.
	Include someone from the Roads Department at the next Community Engagement Event	 <p>Thank you for this suggestion, we will raise this as part of the event evaluation.</p>
	Drains at the bottom of West Morton Street and New Street blocked, have been reported several times without any effective action	Thank you for raising this with us, we will ensure this is passed on to the Roads dept.
	Concern over two new drains and their effectiveness	We will inform the Roads dept of your concerns.
	Concern over the sealing of the roads to the kerbstones and the impact of these on road sweeping	Thank you for raising this, we will ensure it is passed on to the Roads dept.
	Cemetery good.	 <p>Thank you</p>
	Fly tipping in the woods around Kinnell Street and the woods around the southern bypass	We have passed this information onto the community Safety Team who will monitor this area.
	Several allotments not being maintained	The Ward Supervisor will inspect, and action will be taken as required

	Chewing gum, specialist machine to remove gum is available, does the Council own one?	 Unfortunately, the Council does not own such a machine but we are looking at the best options to remove gum.
	Litter hotspot near Co-Op at the bottom of New Street.	The Ward Supervisor will inspect, and remedial action will be taken as required
	Kier Mill playpark equipment half painted last summer	Playpark Inspector will assess and take action as required.
	Playpark at community centre is rusty	Playpark Inspector will assess and take action as required.
	White line at stop sign missing	This comment has been passed to the Roads Department
	Speed bump on East Morton St requires repair	This comment has been passed to the Roads Department
	Buccleuch Hotel drainage outside needs cleared	This comment has been passed to the Roads Department
	Drain at Manse Road/Police Station is blocked & edging needs sealed	This comment has been passed to the Roads Department
	Removal of outdated road signs required	This comment has been passed to the Roads Department
<b>Penpont</b>	Penpont, when will the weedkilling be done?	After communicating with Penpont Community council the Weed Spraying was carried out on 15 <sup>th</sup> May
	Pothole on Chapel Street	This comment has been passed to the Roads Department
	Moniaive needs road sweeping and removal of debris	Will send a streetsweeper to conduct a clean of the area.
	Residents requested an additional seat for the playpark at the Community Centre	We will assess if an additional bench is required and can work with the residents to progress this matter.
	The community thanked the Council for rapid collection after reporting fly tipping.	 Thank you we really appreciate your feedback

	Gallowbrick Road, potholes for 20 years.	This comment has been passed to the Roads Department
	Signage at the Metal Bridge at Keir Mill, weight and size limits, rumble strips all has previously been reported but not rectified as yet, the following ref number where provided: 311124 398558 394224	This comment has been passed to the Roads Department
	Penpont Community Council offered to assist with the cutting of the closed cemetery in partnership with the Council, it was agreed that the Council would cut the closed cemetery in May/July & August.	 We welcome this as an opportunity to conduct joint working. Please contact the Community Assets Team to arrange – 01387271100, CommunityAssets-Nithsdale@dumgal.gov.uk

### About the event

Attendees - 10

Feedback

100% said they felt the Community Conversation gave them the opportunity to discuss the local issues that were important to them.

90% said they felt the Community Conversation was a good way of involving people in deciding how Streetscene services will be delivered in the future.