



**Community Conversations Streetscene – Feedback
Ward 4 – Castle Douglas and Crocketford**

Relevant Topic/Location	The Community Said	We are doing... or We can't do this because...
Community Collaboration	Clean bus shelters – I cleaned once, would clean again but need materials. Safety is important, of course.	 <p>Thank you! We will discuss this issue with colleagues in Roads and Infrastructure.</p>
	Does general Community Council insurance cover litter picking and volunteering activity?	The Community Council would need to check with the insurance provider to see if their activities were covered. If the volunteering was to be agreed in advance and the CC was acting “under Council instruction/ supervision, you would be covered by the Council’s Public Liability insurance, just like an employee”.
	Volunteer to weedkill – training?	Volunteers would need to be trained to PA1/PA6 for chemical application. This is a 3-day course with associated costs. Community Assets is liaising with the Council’s training unit to put this in place.
	Website for volunteering events – so we know what we can do to help.	 <p>This idea is actively being considered with the aim of showing what volunteering opportunities are available throughout the whole Council.</p>
	Could do with big bin for street rubbish, leaves, etc. Also bin for sand when roads are slippery.	There is presently a Waste and Litter review that is looking at all waste streams and seeing where there are opportunities to reduce reuse and recycle waste. The public, internal and external agencies,

		<p>businesses etc will have an opportunity to put their views forward.</p> <p>You can request a salt bin via the Council's Report It! Webpage.</p>
	Venue handy also choice of times.	
	Insurance for using equipment?	<p>The individual or group would need to have the relevant training provided by a suitably competent member of Council staff or external trainer and as importantly the volunteering and use of equipment had been agreed in advance and the person were acting "under Council instruction/ supervision would be covered by the Council's Public Liability insurance, just like an employee".</p>
	Can community Conversation be taken up to Dumfries Campus?	<p>This has been passed to the Nithsdale Community Assets Manager.</p>
	Attend Dalry Community Council meetings to engage what groups can do to help.	<p>This will be taken forward after the October Community Council elections and the new Community Councillors take up their respective roles.</p>
	Terregles Community Council – Tidy village Group – Tidy village, grow tubs, flowers, colour.	<p>Fantastic, this community is supported by Nithsdale Streetscene staff and details have been passed to the Nithsdale Community Assets Manager to take forward.</p>

	Castle Douglas – Interested in volunteering	Fantastic, a volunteering programme is being developed. Community Assets is looking to have an event later in the year to offer an opportunity to individuals and groups to come together and share what they are doing in their respective communities.
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About the event

Attendees - 10

Feedback

100% said they felt the Community Conversation gave them the opportunity to discuss the local issues that were important to them.

100% said they felt the Community Conversation was a good way of involving people in deciding how Streetscene services will be delivered in the future.

Comments

1. Liked - Information quality
2. Liked – information and experienced staff – very friendly and willing ready to discuss issues and answer questions.
3. Perhaps more notice is required – were only notified about this event on 21 March in an email from DG Council.
4. Decisions in this area are made by Council officials.
5. Liked – Congenial!
6. More advance notice – say fortnight bit more clarity ‘drop-in’ hours.
7. Very informative.
8. Liked – being able to ask questions and understanding what was required.