







**Community Conversations Streetscene – Feedback
Ward 1 - Stranraer and the Rhins
Wednesday 20 March 2019**

Relevant Topic/Area	The Community Said	We are doing... or We can't do this because...
Clean DG	Can the council do concentrated cleans in specific areas, town centre, parks and villages?	The Community Assets Team currently litter pick and clean all towns and villages, hot spot areas are power washed as and when required.
	Can the council do more to encourage and support town and village cleans with community groups?	The Council already support local voluntary groups by providing bags, gloves, litter pickers and then collecting rubbish after community litter picks. The community assets team are happy to work with any group within our communities.
	Can the council do more to promote /support groups with beach cleaning activities?	Volunteers and community groups are extremely important to the Council with regards the work they complete within their communities. Through the Clean DG Initiative and volunteer policy it is intended to recognise and promote all groups more effectively through the region.
	Can the pigeon excrement and cigarette butts in Strand Street, Stranraer get cleaned up?	This area is a hot spot area and one which the Community Assets Team have recently power washed. The team continue to monitor this area and will when required deep clean the area again. Discussions will take place with the local publican to remind them of their role cleaning up litter created predominantly by their customers.

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Play Parks	Can the Council lift litter from along the boundary of Belmont Park?	This area is litter picked approximately every two weeks; however, the Community Assets Team will complete a specific litter pick in this area.
Green Space/Picnic Areas	Can the Council put boulders on the space at Ardwell Picnic Benches to prevent vehicles from driving over it and on to grass?	This issue will be investigated to determine if there is a need and requirement.
	Where are opening/closing times for rural toilet facilities advertised?	Currently opening/closing times are not advertised. This will be looked at as part of the Public Convenience Service Review. 
Streetscene	Can the Community Safety Team go out on patrol with the Community Assets Team to highlight high levels of littering and dog fouling?	The Community Assets Team and the Community Safety Team work closely. Collaborative working may be an option in the future depending on shift patterns. This will be discussed between the two services. 
	Could we get a loan of equipment to cut back some of the paths in Portpatrick such as Old Military Road?	The Community Assets Team would be happy to discuss options with volunteers to complete work. Some equipment would be available for community groups to use following training; however, it would depend on the piece of equipment. 
	Can Community Payback clients be utilised to weed, clean, remove litter and dog waste from parks, green spaces, pavements and verges.	The Community Assets Team work closely with the Community Payback team who currently litter pick beaches and open spaces, complete various grounds maintenance tasks including the cutting of some close cemeteries and the maintenance/painting of some assets.

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Community Collaboration	If a community group were to litter pick road verges (A/B minor roads not A77/A75) could DGC provide insurance, safety cones and take away the rubbish.	The Community Assets Team are happy to work with voluntary groups to complete non trunk road litter picks. Training would be provided as well as appropriate equipment and trained staff (Sign, Light and Guarding qualification) would accompany volunteers to ensure that Risk Assessments/Safe Systems of Work are followed at all times. DGC would remove all litter collected and through the volunteer policy, volunteers would be covered by the appropriate public liability insurance. 
	Can the Council utilise people/communities to conduct area surveys? e.g. using people in electric wheelchairs/scooters to assess accessibility etc.	The Council currently work with various organisations and bodies including disability groups across Dumfries and Galloway to ensure information received is accurate.
Parking Lot	Can Loreburn Housing Association clean up the area at Belmont Park?	Thank you for this, we have informed colleagues from Loreburn Housing Association about your query.
	The overgrown hedges at a privately-owned house in Academy Street are causing problems for individuals with sight issues.	Thank you for this, we have informed the owners of the building and requested that the overgrown hedges are cut back.
	Licensing	
	Can the Council via Licensing reintroduce Dog Licences?	Thank you for this, we have informed colleagues from Licensing and Community Safety Team about your query.
	Can premises where people congregate to smoke be fined if they don't clear up bins or can it effect licence permissions?	Thank you for this, we have informed colleagues from Licensing about your query.
Community Safety Team (CST)		

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	Can the Community Safety Team carry out major action days, where people are targeted caught and fined and made an example of?	Thank you for this, we have informed colleagues from Community Safety Team about your query.
	Can the Community Safety Team have higher visibility?	Thank you for this, we have informed colleagues from Community Safety Team about your query.
	Can the Council report figures for CST in local paper?	Thank you for this, we have informed colleagues from Community Safety Team about your query.
	Can the Council put out improved advertising on how to report dog fouling?	Thank you for this, we have informed colleagues from Community Safety Team about your query.
	Can the Council concentrate on catching owners who let their dogs foul rather than fining people for parking in an empty car park?	Thank you for this, we have informed colleagues from Community Safety Team about your query.
	Roads	
	Can the Council find out who is responsible for the sea defence at Cairnryan Road, as it is dangerous and going to injure someone?	Thank you for this, we have informed colleagues from Roads about your query. Council Officers are currently in discussion with Transerv Scotland regarding this issue.
	Can the Trees at the Dye Mill Drummole /Sandhead Road be cut back?	Thank you for this, we have informed colleagues from Roads about your query.
	Can the Council upgrade its pedestrian crossings to enable blind people to cross without a carer?	Thank you for this, we have informed colleagues from Roads about your query.
	Can the Council utilise support from disabled groups/wheelchair users etc when making decisions regarding walkways, pavements and dropped kerbs etc?	Thank you for this, we have informed colleagues from Roads about your query.
	Waste	
	Can Council waste staff be trained to ensure the wheeled bins are not left on pavements and roadsides where they can become an obstacle for people with sight issues, families with pushchairs, wheelchairs, electric wheeled chairs or mobility scooters.	Thank you for this, we have informed colleagues from Waste about your query.

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	I applaud every effort to recycle but the current black box system is not great, many people do not have the sense to not put it out in wind and/or storms and the lids blow or net comes off, litter then blows away. Can the Council consider the wheeled bin option?	Thank you for this, we have informed colleagues from Waste about your query.
	Can Council staff be trained to ensure they close the shutters on the waste vehicle when moving to prevent the waste blowing out and littering the environment (I have seen this on far too many occasions)? Also, if there is non-recyclable materials left in the boxes can staff ensure that the boxes are left secured with lids so that the waste does not litter the surrounding area?	Thank you for this, we have informed colleagues from Waste about your query.
	Other	
	Who is responsible for the waste at Cairnryan where the lorries park and at the land towards the railway station? Can they be encouraged to tidy it up and pick up the litter?	Thank you for this, these areas are privately owned and not the responsibility of the Council.

About the Event

Attendees -

6 attendees completed an evaluation.

100% said they felt the Community Conversation gave them the opportunity to discuss the local issues that were important to them.

100% said they felt the Community Conversation was a good way of involving people in deciding how Streetscene Services will be delivered in the future.