

FREQUENTLY ASKED QUESTIONS:**1. I received a weekly collection for kerbside recycling previous and now going to fortnightly and I don't think I will have the space?**

We can provide you with an additional boxes / containers or sacks for your kerbside recycling.

2. Can I recycle my plastic pots, tubs and trays?

Yes – you are now able to recycle these items in your box / container / sack for cans and plastics. Acceptable items include: Plastic bottles with tops Food and drink cans, Plastic and metal lids - Emptied and Rinsed. Soup or Juice or other cartons Rinsed and Squashed. Plastic food trays, food tubs and food pots and Aerosols. Not acceptable items include: Plastic bags, liners or clingfilm, plastic plant pots, packaging or electrical items.

3. What should I do with my food waste now that service being removed?

You can either put it in your domestic wheeled bin and it will be collected fortnightly it's important to note that the food waste which will remain in household bins not included in the regulated postcode collection areas will be placed in the wheelie bin and treated through the Ecodeco (MBT) facility. Alternatively, you can home compost your food waste. You are able to purchase compost bins at a reduced rate from <https://getcomposting.com/profile/login>

4. Why has my food waste service been removed?

Our Council has a statutory duty to provide separate food waste collections in six towns – Annan, Dalbeattie, Dumfries, Gretna, Lockerbie and Stranraer. By providing a food waste collection service that meets the statutory requirement our Council can avoid the additional cost of providing the service in 'rural' areas. This will avoid an estimated additional spend of £0.8M annually.

5. What can I do with my food waste caddies?

You can keep the caddie and use them in your garden for planting flowers, herbs or vegetables or you can take it along to your local Household Waste Recycling Centre to be recycled.

6. Will my food waste collection day change?

No if you stay in Stranraer there will be no change to your food waste collection day and your service will continue you as normal. If you live out with Stranraer the food waste collection service is being withdrawn.

7. Is my kerbside recycling collection day changing?

The Council are making it easier for you to recycling. Your recycling will now be collected every fortnight the same day as your general waste but just on the alternative week - for example if your general waste is collected this Thursday your kerbside recycling boxes / container / sacks will be collected the next Thursday and then the following week you would present your general waste for collection. If you stay in an area affected by this change you will receive a letter which will advise when your collection day will be, the frequency of collection and method as to how boxes/ containers and sacks should be presented.

8. What recycling goes in each box?

Mixed glass goes into one of the 44 litre box containers (embossed with “overflow”). The plastic and cans should be placed in 55 larger litre box container (embossed with “glass, tins and plastics”). There no change to paper and cardboard box container and this will remain the same.

9. My recycling box container has been green tagged?

Follow the instructions on the tag – you will be required to remove the contaminated items prior to your next scheduled recycling collection day.

10. Can I still present excess paper & cardboard recycling with my containers?

Yes – you can still present excess paper and cardboard in cardboard boxes. We will not accept cans, plastics and glass presented for collection in carrier bags etc. If you require additional capacity on a regular basis, please request additional containers.

11. Can I recycle broken mirror glass in my glass kerbside container?

No broken mirror glass should be double wrapped in newspaper and disposed in your domestic wheeled bin or you can dispose of it free of charge at your local Household Waste Recycling Centre.

12. Unacceptable items in “mixed glass” container

- Crockery / plates
- Wine glasses / drinks glasses
- Broken glass
- Small and large electrical items

13. Unacceptable items in “plastic, metal, carton” container

- Polystyrene
- Plastic plant pots
- Plastic Bags, liners & clingfilm
- Bubble wrap
- Plastic wrappers and netting
- Plastic cups and straws
- Batteries & wire
- Small and large electrical items
- Oil & paint cans
- Cutlery
- Gas Bottles
- Metal pots, pans and trays
- Shotgun Cartridges
- Farm plastic