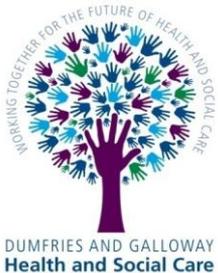
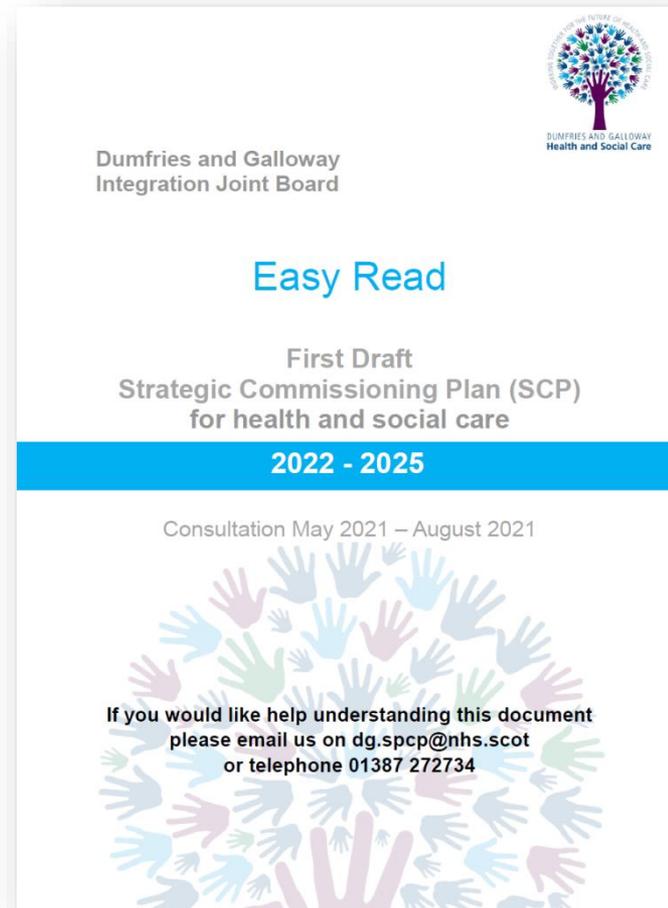


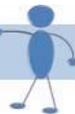
First Draft Strategic Commissioning Plan 2022 – 2025

Consultation Presentation

First Draft Strategic Commissioning Plan and Easy Read Version



LOOKING BACK... 2016 - 2021



Priority Areas of Focus

Enabling people to have more choice and control

Supporting Carers

Developing and strengthening communities

Making the most of wellbeing

Maintaining safe, high quality care and protecting vulnerable adults

Shifting the focus from institutional care to home and community based services

Integrated ways of working

Reducing health inequalities

Working effectively and efficiently

Making the best use of technology

People's lived experience of care and support

"...the greatest thing about [the Anticipatory Care Plan]...is that you are actually in control and you can make decisions about your future...that you couldn't at a later stage because you might not be well enough"

"...Dad's care package using Self-Directed Support made a big change to his wellbeing and his final months" he was, "happy and content" and it meant "he got his wish to remain at home until the end. If we had known about SDS...we would have looked at this option earlier."

[STARS]"Practitioners are scrupulous in ensuring dignity is maintained while providing support. No praise is high enough for the exceptional people who provide this service - I am truly grateful."

"Would have had no hope without the support from [the Community Link Worker] and the other services they referred us to".

[Our elderly mother who has dementia became unwell] "Her GP assessed her [and] fast tracked extra care through the Rapid Response Team...Two days later carers were arranged to come every morning, [a visit from] Care Call to sort a wrist band etc [was arranged, providing] peace of mind" [for Carers/family]

The triangle of care approach in acute mental health services has led to Carers being involved in the care and treatment of the person they care for. Carers said "Felt listened to and valued" "Established positive relationship with staff"

National Health and Wellbeing Outcomes

People are able to look after and improve their own health and wellbeing and live in good health for longer

People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably as practicable, independently and at home or in a homely setting in their community

People who use health and social care services have positive experiences of those services, and have their dignity respected

Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services

Health and social care services contribute to reducing health inequalities

People who provide unpaid care are supported to look after their own health and wellbeing including to reduce any negative impact of their caring role on their own health and wellbeing

People using health and social care services are safe from harm

People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide

Resources are used effectively and efficiently in the provision of health and social care services.

Strategic Commissioning Intentions (SCIs)

People are supported to live independently and well in their home

Health and social care inequalities are reduced including addressing barriers to access

Safe, sustainable and effective care and support that improve people's chosen outcomes and lived experience

People are supported to avoid crisis

Health and social care and support is delivered within the financial budget available to the IJB

National, regional and local priorities continue to be delivered alongside managing identified risks and challenges

People and communities are enabled and supported to self manage and be more resilient

People who deliver health and social care and support, including Carers and volunteers, are valued and fully supported to maintain their wellbeing and developed to achieve their potential

LEAPING FORWARD... 2022 - 2025



Planned next steps include

Create a culture that embeds human rights, equity and equality through all pathways of health, social care and support

Reduce health and social care inequalities by reconfiguring resources, building on individual and community assets and improving access to support

Assure that the quality standards for health and social care and support are achieved and sustained

Create and develop community based supports that deliver early interventions that help prevent people reaching a point of crisis

Engage with people to understand areas of care and support that add value to their lived experience and those that do not

Remobilise and maintain health and social care in a Covid-19 environment, continuously balancing risk against delivery of identified priorities

Develop and deliver a shared understanding of human rights based practice and support the changes to practice, processes and systems required to achieve this

Promote a culture that recognises and values the physical and psychological wellbeing of the people who deliver health and social care

Integration Joint Board (IJB) Strategic Commissioning Plan (SCP) 2022 - 2025 on a page

The SCP

- is a document required by legislation
- is reviewed or renewed every 3 years
- provides a look back at what has been achieved
- introduces the IJB's model of care and support
- Identifies the strategic intentions, priorities and actions, and who is responsible for making sure these happen
- highlights risks and challenges that may impact on progress
- is for **all adults** (and Young Carers) in Dumfries and Galloway that use or deliver health, care and/ or support

"People living happier, healthier lives in Dumfries and Galloway"



Purpose of the SCP

The SCP enables the IJB and the Health and Social Care Partnership (HSCP) to change how we plan and provide care and support to deliver better outcomes for people. It does this by providing a framework that helps shift our thinking and approach

The model of health and social care and support



The 8 IJB Strategic Commissioning Intentions (SCIs)

- SCI1 People are supported to live independently and well in their home
- SCI2 Health and social care inequalities are significantly reduced including addressing barriers to access
- SCI3 Safe, sustainable and effective care and support that improve people's outcomes and lived experience
- SCI4 People are supported to avoid crisis
- SCI5 Health and social care and support is delivered within the financial budget available to the IJB
- SCI6 National, regional and local priorities continue to be delivered alongside managing identified risks and challenges
- SCI7 People and communities are enabled and supported to self manage and be more resilient
- SCI8 People who deliver health and social care and support, including Carers and volunteers, are valued and fully supported to maintain their wellbeing and developed to achieve their potential

'Making it Happen'

Priorities

Key Actions

Resource implications

Monitoring Progress

Delivering 'Making it Happen'

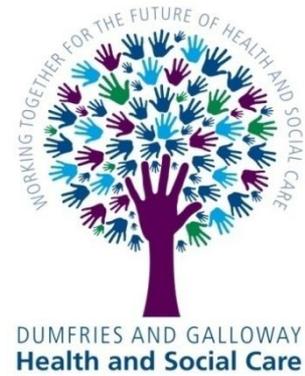
Key Risks and Challenges

Glossary of Terms

Over the last few years, health and social care and support in Dumfries and Galloway has made progress along a journey of change.

Looking Back	Where we are on the journey	Leaping Forward
People as passive recipients of services	New models of care and support are being created where people are at the centre of their own care	People firmly at the centre, understanding the choices/options available to them and supported to make informed decisions about their own care and support
Rigid service models unable to respond quickly to people's changing needs	Developing care and support that is more accessible and responsive to people's changing needs	Care and support is easily accessible, agile, flexible and able to respond immediately to people's changing needs
A focus on managing and responding to people in crisis in buildings based services	Creating tests of change that enable us to try doing things differently and to evaluate these to see if they help shift our thinking and the balance of care	A focus on supporting people achieve their outcomes through low level, early interventions via people/community based care and support
Separated, disjointed care and support	Creating integrated teams of multi health and social care professionals from all sectors to commission and deliver care and support differently and strengthening partnership working	Integrated care and support that is smooth and seamless from the point of view of the person using them, their families and Carers
Managing need	Engaging with national colleagues to consider and work through the implications of enabling people's rights rather than managing need	An approach based on enabling people's rights
Assessment based systems	Moving away from assessment based approaches to working with people as partners to consider their own care and support needs	'Good conversations' that deliver co-created and co-produced outcomes
Variation and health and social care inequity	Understanding where there is inconsistency and/or variation and addressing. Tackling inequalities in health and social care	Health and social care that is consistent, equitable and fair

Model of health and social care and support



Draft SCP Strategic Commissioning Intentions

SCI1	People are supported to live independently and well in their home
SCI2	Health and social care inequalities are significantly reduced including addressing barriers to accessing health and social care
SCI3	Safe, sustainable and effective care and support that improve people's chosen outcomes and lived experience
SCI4	People are supported to avoid crisis
SCI5	Health and social care and support is delivered within the financial budget available to the IJB
SCI6	National, regional and local priorities continue to be delivered alongside managing identified risks and challenges
SCI7	People and communities are enabled and supported to self manage and be more resilient
SCI8	People who deliver health and social care and support, including Carers and volunteers, are valued and fully supported to maintain their wellbeing and developed to achieve their potential



Shifting the Balance of Care

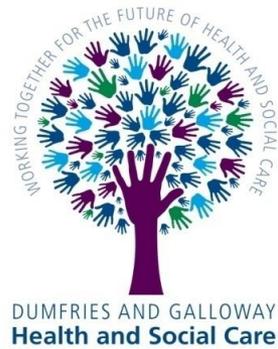
DUMFRIES AND GALLOWAY
Health and Social Care



Ensuring the SCP is accessible

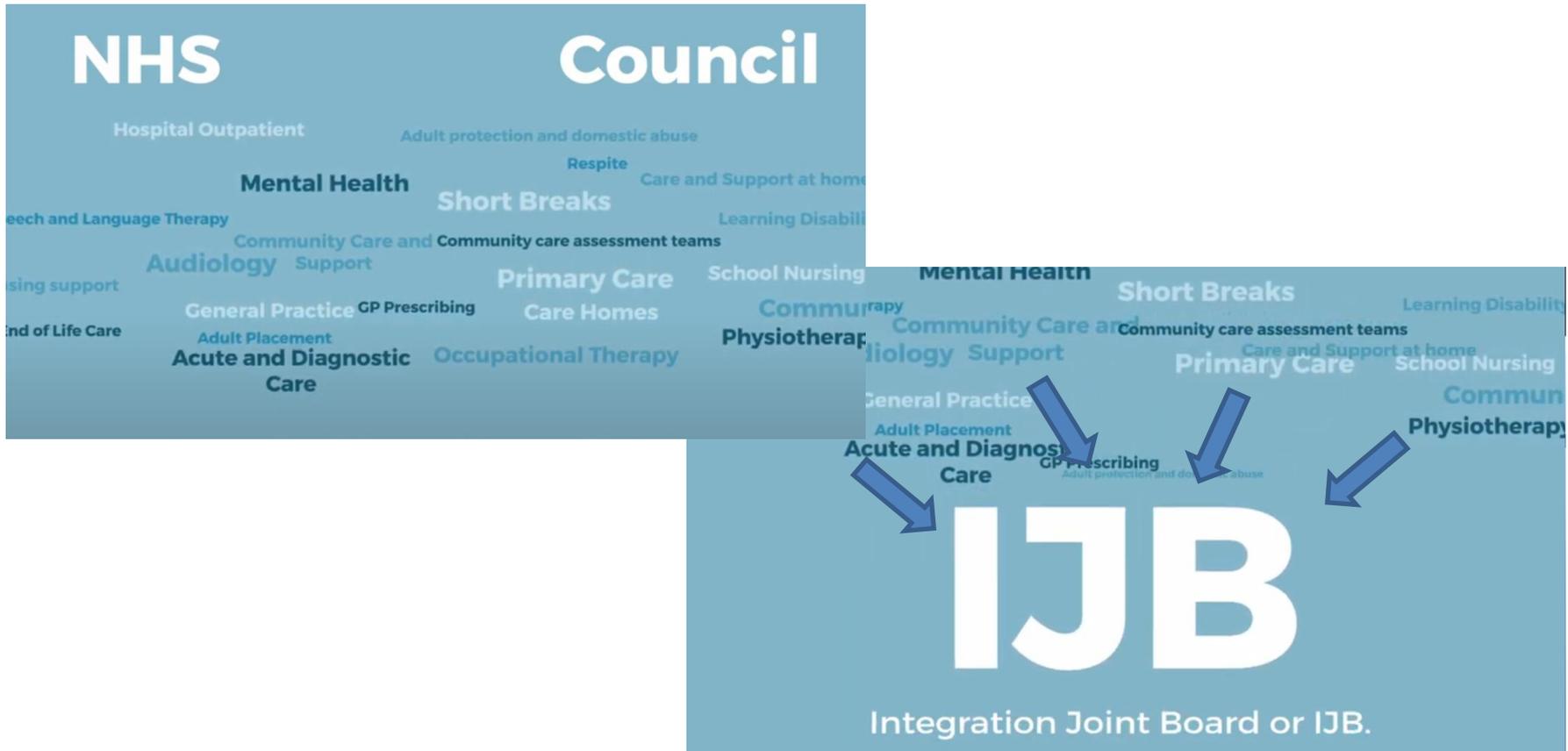
We have made the Draft SCP accessible by

- Working with partners including people with additional support needs to ensure it is in 'Plain English' and available in Easy Read
- Creating an animation with voice over and subtitles, benefiting all, but perhaps particularly for people with hearing or sight impairment and where English is not their first language
- Working on an audio and BSL version to accompany the Easy Read
- Ensuring all documents are available as PDF to enable people who have 'Reader' software to hear rather than 'read' them
- Providing multiple ways to engage, including providing paper copies of the Draft SCP and Easy Read version (with reply envelopes) on request
- Carrying out Equality Impact Assessment covering all processes and ensuring plans are inclusive



IJB SCP Animation

IJB SCP 2022 - 2025 Animation



Ways you can help to shape the next SCP...

The First Draft SCP can be read on

<https://dghscp.co.uk/consultation/strategic-plan/>

Please share your thoughts and views with us through any of the ways highlighted below

- **[Smart Survey](#) Smart Survey**
<https://www.smartsurvey.co.uk/s/IJBSCP/>
- **Email:** Dg.spcp@nhs.scot
- **Post:** Strategic Planning and Commissioning,
NHS Dumfries and Galloway, 2nd Floor, South Wing,
Mountainhall Treatment Centre, Dumfries, DG1 4AP
- **Or Telephone:** 01387 272734

Smart Survey
QR Code

