

Dates of 2020 Meetings

13 March

1 July

11 September

13 November

DUMFRIES AND GALLOWAY COMMUNITY PLANNING PARTNERSHIP BOARD

Meeting on Friday 11 September 2020

at 10.30am-12.30pm

At The Bridge, Dumfries and By 'MS Teams'

Members

- Elaine Murray** - Leader
Chair
Dumfries and Galloway Council
- Nick Morris** - Chair
Vice Chair
NHS Dumfries and Galloway
- Jeff Ace** - Chief Executive
NHS Dumfries and Galloway (advisor)
- Hugh Carr** - Dumfries and Galloway Further and Higher
Education Sector
- Ian Carruthers** - Councillor
Dumfries and Galloway Council
- Colin Cook** - Location Director for Dumfries and Galloway
Scottish Government (observer)
- Rob Davidson** - Councillor
Dumfries and Galloway Council
- Maureen Dowden** - Dumfries and Galloway Housing Sector
- Andy Ferguson** - Chair
Dumfries and Galloway Integration Joint Board
- Professor Russel Griggs** - Chair
South of Scotland Enterprise
- Nick Halfhide** - Interim Chief Executive
South of Scotland Enterprise (advisor)
- Norma Austin Hart** - Chief Executive
Third Sector Dumfries and Galloway (advisor)
- Sheena Horner** - Dumfries and Galloway Private Sector

- Helen Keron** - Third Sector Dumfries and Galloway

- Linda Jones** - Local Commander, Police Scotland,
Dumfries and Galloway Division (advisor)

- Craig McGoldrick** - Local Senior Officer, Scottish Fire and Rescue
Service, Dumfries and Galloway Division (advisor)

- Jane Maitland** - Councillor
Dumfries and Galloway Council

- Gavin Stevenson** - Chief Executive
Dumfries and Galloway Council (advisor)

- Andrew Wood** - Chairman
SWestrans

Dates of Meetings 2020

13 March 1 July 11 September 13 November

**DUMFRIES AND GALLOWAY
COMMUNITY PLANNING PARTNERSHIP BOARD**

**FRIDAY 11 SEPTEMBER 2020
10.30am-12.30pm**

The Bridge, Glasgow Road, Dumfries, DG2 9AW and by Teams

AGENDA

- 10.30am 1. DRAFT MINUTE OF MEETING OF DUMFRIES AND GALLOWAY
COMMUNITY PLANNING PARTNERSHIP BOARD ON 1 JULY 2020
(attached)**
- 10.35am 2. BUSINESS BRIEFING – UPDATE (attached)**
- 10.45am 3. CURRENT KEY STRATEGIC ISSUES (attached)**
- 11.05am 4. COVID19 RENEWAL AND RECOVERY (attached)**
- 12noon 5. COMMUNITY PLANNING LOCALITY ARRANGEMENTS (attached)**
- 12.20am 6. COMMUNITY PLANNING PARTNERSHIP BOARD – FORWARD
PLAN (attached)**
- 12.30pm CLOSE**

**DUMFRIES AND GALLOWAY
COMMUNITY PLANNING PARTNERSHIP BOARD
Wednesday 1 July 2020**

The Bridge, Glasgow Road, Dumfries, DG2 9AW and by Teams

Item 1

Present

- Elaine Murray** - Leader
(Chair) Dumfries and Galloway Council
- Nick Morris** - Chair
(Vice Chair) NHS Dumfries and Galloway
- Jeff Ace** - Chief Executive
NHS Dumfries and Galloway (advisor)
- Hugh Carr** - Dumfries and Galloway Further and Higher
Education Sector
- Ian Carruthers** - Councillor
Dumfries and Galloway Council
- Colin Cook** - Location Director for Dumfries and Galloway
Scottish Government (observer)
- Rob Davidson** - Councillor
Dumfries and Galloway Council
- Andy Ferguson** - Chair
Dumfries and Galloway Integration Joint Board
- Professor Russel Griggs** - South of Scotland Enterprise
- Nick Halfhide** - South of Scotland Enterprise (advisor)
- Norma Austin Hart** - Chief Executive
Third Sector Dumfries and Galloway (advisor)
- John Henderson** - Dumfries and Galloway Housing Sector
(*substitute*)

Dumfries &

Galloway

Together is
Better

Sheena Horner - Dumfries and Galloway Private Sector

Linda Jones - Police Scotland Dumfries and Galloway Division (advisor)

Helen Keron - Dumfries and Galloway Third Sector

Craig McGoldrick - Scottish Fire and Rescue Service, Dumfries and Galloway Division (advisor)

Jane Maitland - Councillor
Dumfries and Galloway Council

Gavin Stevenson - Chief Executive
Dumfries and Galloway Council (advisor)

Apologies

Maureen Dowden - Dumfries and Galloway Housing Sector

Andrew Wood - Chair
SWestrans

In attendance

Lynne Burgess - Service Manager, Economic Development: Employability & Skills, Dumfries and Galloway Council (Item 3)

Matt Foreman - Dumfries and Galloway Housing Sector (observer)

Laura Gibson - Health and Wellbeing Specialist
NHS Dumfries and Galloway (Item 2)

Douglas Kirkpatrick - Transportation Manager,
Dumfries and Galloway Council (Item 3)

Liz Manson - Community Planning and Engagement Manager

Kirsty Peden - Community Engagement Manager

16 members present, including 5 advisors, from 11 partners.

The Chair **WELCOMED** everyone to the meeting.

Members present at the Bridge were: Chair Elaine Murray, Vice Chair Nick Morris, Andy Ferguson, and Norma Austin Hart.

Members present via MS Teams were: Jeff Ace, Hugh Carr, Ian Carruthers, Colin Cook, Rob Davidson, Russel Griggs, Nick Halfhide, Sheena Horner, John Henderson, Helen Keron, Linda Jones and Craig McGoldrick

1.DRAFT MINUTE OF MEETING OF DUMFRIES AND GALLOWAY COMMUNITY PLANNING PARTNERSHIP BOARD ON 13 MARCH 2020

APPROVED as a correct record,

ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER

Jane Maitland joined the meeting by Teams. 17 members present, including 5 advisors, from 11 partners.

2. ANNUAL REPORT FOR 2019/20 ON THE DUMFRIES AND GALLOWAY LOCAL CHILD POVERTY ACTION REPORT AND ACTION PLAN FOR 2020-23

2.1 **ENDORSED** the Annual Report for 2019/20 of the Dumfries and Galloway Local Child Poverty Action Report; and

2.2 **HIGHLIGHTED**, for consideration by the Children's Services Executive Group, the importance of a wide range of partners working together to finalise and take forward the Action Plan for 2020/21.

2.3 Arising from the discussion, **NOTED** the importance of the third sector's involvement in the South of Scotland Regional Economic Partnership, given its contribution to social enterprise and employment in Dumfries and Galloway which impact on child poverty, and that membership would be taken forward in early course.

ACTION: CHIEF EXECUTIVES, TSD&G and SOSE

Gavin Stevenson joined the meeting by Teams. 18 members present, including 6 advisors, from 11 partners.

3. COVID-19 PANDEMIC; RESPONSE, RECOVERY AND RESTART – UPDATES FROM SECTORS

3.1 NHS, HEALTH AND SOCIAL CARE

NOTED:

- Hospital admissions not as high as originally expected.
- Model assumptions appear to be broadly right that 60-70% of population will be infected, 4% will be hospitalised and 12-15% of those will be critical
- Virus is still active, and normal business will not resume as the virus is very present.
- Small scale outbreak in Annan and Gretna. Testing and tracing are taking place,

- Care Homes – excellent partnership approach with voluntary sector and Police Scotland. Weekly testing with support of DGC.

DISCUSSED cluster in Annan and Gretna; liaison with Public Health in Cumbria; and the importance of good communications

3.2 LOCAL GOVERNMENT

NOTED:

- Challenge of redesigning services at speed to deliver them in a different way; organisational challenge of working with communities and volunteers and joint approach with resilience partners; successful Shielding programme
- Positive issues have been common purpose; good partnership working; opportunities for staff through retraining and temporary roles
- Third Sector and Council worked well to co-ordinated response to support most vulnerable people. Real energy and appetite for communities to support themselves
- Recovery and Restart is not going to be easy as a number of staff have had to shield; redeployment of staff to different roles worker
- There will be a significant financial impact – currently being collected and ongoing dialogue with Scottish Government and COSLA
- Town Centre Restart will be a significant issue: economy is very fragile, therefore need to support businesses for the next 12-16 months.
- Sharing intelligence data and lobbying collectively as one voice for the region will be needed to access funding and support.

DISCUSSED the opportunity to develop the role of the Local Volunteer Hubs which have been a successful mechanism to mobilise and co-ordinate Local Resilience Groups, volunteers and local businesses.

ACTION: CHIEF EXECUTIVE TS,D&G AND COMMUNITY PLANNING AND ENGAGEMENT MANAGER

3.3 ENTERPRISE

NOTED:

- South of Scotland Enterprise (SoSE) started on the 1 April 2020 with a Board of 10 and staff of 10. Now employ 45 and this will grow to 70 by the end of the financial year. Already has had 11 Board meetings to date.
- Main focus has been COVID19 - worked well with both Scottish Borders and Dumfries and Galloway Councils providing advice and support to businesses
- Looking at opportunities for some companies to expand into new markets; working with Local Authorities, Skills Development Scotland, and Partnership Action for Continuing Employment (PACE) where there have been redundancies.
- the establishment of 'Destination Alliance' for the South of Scotland to improve tourism and that the contribution of third sector organisations, which run a number of visitor attractions and amenities is recognised

DISCUSSED the added value that a collective voice can make to secure Government support and awareness of the South of Scotland economy, particularly reflecting the contribution of the third sector as a key employer and deliverer of services ; and the importance of being clear about our needs and asks.

3.4 POLICE

NOTED:

- during the crisis continued to provide service delivery, manage community concerns, ensure community safety and generally able to meet demand, although tried to limit in person attendance e.g. through telephone conversations. Increase in demand to support vulnerable people, increase in reporting of domestic and child abuse, and drug deaths have seen a spike. Positive feedback received from DGHP about how anti-social behaviour had been dealt with during lockdown
- Restart will include policing the 'new normal' e.g. new licensing arrangements. Backlog of training as this was suspended for a time
- able to manage the increase in absence by using backroom staff to support those on the frontline
- Safe working environment has been a priority from day one.
- Reviewing home working policy, staff morale remains high and investment for ICT to follow.
- Positive outcomes have been the strengthened and more confident partnership working
- Policing approach will continue to be 'Engage, encourage, and explain with enforcement as last resort. Personal responsibility will be important e.g. as restrictions are lifted and more people go out and are required to wear face coverings.

3.5 FIRE AND RESCUE

NOTED:

- Reduction in Road Traffic Collisions
- Continued an emergency response and prevention model. Response and behaviour continued to be high quality – the availability of retained firefighters improved as many were not away at their usual employment
- Vulnerable people are the key priority - strong working with Local Resilience Groups, including helping out with medical and food deliveries and collection points
- Keen to see the local partnership work being embedded into the Local Improvement Plan, with a joint approach to measure outcomes around Community Safety.
- No training has taken place during the pandemic

DISCUSSED the value of firefighters having a broader role to complement their emergency response, particularly as First Responders/paramedics, recognising that this is under discussion at national level, including with Trades Unions.

3.6 THIRD SECTOR

NOTED:

- Process for recovery planning includes a TSDG internal review to discover lessons learned, short term and long term planning and consulting with 40 Third Sector organisations. Report due for completion by 10 July and will be publicly available and widely circulated.
- Emerging themes – importance of volunteering both informal and formal; fears of financial instability for organisations and going back to “the way it used to be”; weakness in digital technology and skills; transport must be addressed as it’s key for our large region
- TSDG Locality Hubs have been a major success: expect role to be sustained and provide support across a number of partners
- launch an online programme of at least two events per week; increase networking facility for Chief Officers' Group in the Third Sector (COGITS).
- Community Support Cell worked extremely well - able to navigate difficult situations and solve complex problems because of positive attitude and behaviours.

DISCUSSED the role of the Locality Hubs in supporting Town Centre regeneration, particularly in identifying and supporting Ambassadors and **NOTED** that TSD&G will be invited to participate in the strategic and local discussions around this agenda.

ACTION: CHIEF EXECUTIVE TSD&G AND CHIEF EXECUTIVE DGC

Helen Keron left the meeting. 17 members present, including 6 advisors, from 11 partners

3.7 FURTHER AND HIGHER EDUCATION

NOTED:

- Staff and students have adapted well to the changes
- Staff are now returning to buildings, ensuring socially distancing
- Students are going to have a blend of online learning and physical presence
- Underlying issues are transport and lack of IT equipment
- Financial impact will be significant and long running, although process and amount available from national sources are unclear.

DISCUSSED opportunities for an integrated approach to transport for College, schools and public, **HIGHLIGHTING** the potential contribution of the Public Social Partnership in meeting some of the demands

ACTION: CHAIR DAGCOL AND TRANSPORTATION MANAGER DGC

3.8 HOUSING

NOTED:

- adaptation of service delivery by using IT structure to keep in touch with communities and customers - 34,000 contacts with vulnerable people
- Mobilised more support to help with the increase in customers struggling financially

- Increase in working with Council around homelessness
- Eat Well project provided 2,300 food parcels.
- Increase in mental health and addiction cases, especially for those people who were isolating
- Positive benefits have been improved relationship with stakeholders, frequency of contact and information sharing
- Anticipate financial issues when furlough ends, and around managing customers' social distancing restrictions e.g. when entering homes to make repairs
- Opportunities as a partnership to work closer around mental health, addiction, and rapid rehousing pathways.
- Can be part of economic driver in ability to build new affordable homes for Dumfries and Galloway once restrictions are lifted

3.9 PRIVATE SECTOR

NOTED:

- Variable effect across the sectors: Hardest hit has been hospitality, creative and construction industries; medium – food and drink; less – agriculture and energy
- Furlough scheme has been useful, especially for hospitality industry although not used in less hard hit industries e.g. agriculture, energy
- National Self Employment Scheme has been welcomed. Gaps in support for transport and sole traders
- Most concerns have been about profitability, especially due to social distancing, consumer confidence, isolation, and mental health
- Positives out of the current situation have been collaboration, involvement of communities, and work/life balance
- Partner work collaboration will continue with Committees and national Government, vision going forward will focus on the strengths of region, grey pound, and green recovery
- Important to get the message across our region is open for business

3.10 TRANSPORT

NOTED:

- key challenges and issues have been reduction in local bus service levels based on operator deliverability and national decision to discourage the usage of public transport; staffing; and finance
- Positive benefits and outcomes have been cross working between partners, operator willingness and network sustainability
- During Recovery and Restart phase a fully integrated Transport and Travel model will be needed
- Key challenges and issues will include network fragility, school transport, community, and social transport, working to an unknown future, active travel, staffing, finance, and transporting vulnerable people
- Three key lessons learned that will be continued

- Transport is integral to the economic and social wellbeing of the region and will be a critical element in achieving a successful recovery.
- Partnership working across the commercial, statutory, and voluntary sectors is possible and the continued involvement of all sectors will be key to the delivery of a transport network.
- There is a real need for individuals in all areas of our region to access essential services and without an affordable transport option these individuals face extreme challenges. Flexible needs-based transport options are required and will need to be appropriately funded

3.11 **AGREED** that the Community Planning Partnership could usefully bring together the partners' Recovery and Restart Plans to identify areas where partnership approaches and lobbying about funding and rural issues in particular would add value to the region's future.

ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER

4. COMMUNITY PLANNING PARTNERSHIP BOARD – FORWARD PROGRAMME FOR 2020

4.1 **AGREED** the Board meeting arrangements and programme for 2020 as set out in the report.

4.2 **NOTED** consideration will be given to the format of the next meetings, taking into account the COVID Guidelines which apply at that time. The involvement of a wider group of participants will be accommodated if possible and being innovative and creative in our approach would be **WELCOMED**.

4.3 **AGREED** topics to be considered – mental health and wellbeing; attracting working age people into the region; building confidence of young people; education; employment; lifestyle choices; people's aspirations, lessons learned about working from home; localism, and multi-centre working.

ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER

BUSINESS UPDATE – SEPTEMBER 2020

1. Background

This Briefing provides an update on recent developments and since the last meeting of the Board on 1 July 2020.

2. Key issues

2.1 Board Membership

2.1.1 The vacant Third Sector representative place is to be considered further by Third Sector Dumfries and Galloway.

2.1.2 Community Councillors have not yet been invited to express an interest in being one of the four representatives who will attend Board meetings on a rota basis. The invitation was ready to be sent after our Board meeting on 13 March 2020, but the COVID19 pandemic meant that Community Council meetings were unable to take place and Community Councillors have been heavily involved in Local Resilience Partnerships and supporting people in their communities. The invitation will be issued next month and membership in place for 2021.

2.2 Membership of the Community Planning Tackling Poverty Co-ordination Group

The Co-ordination Group has had two Workshops in 2020 to consider its membership, Workplan and operating arrangements. The Workplan discussion is ongoing, in parallel with the development of the future approach to tackling poverty, but the Group proposes the following changes to the membership:

- Reduction in the number of volunteers on the Co-ordination Group to be the Chair and Vice Chair of the Tackling Poverty Reference Group: at present all the Reference Group volunteers are on the Co-ordination Group and it is felt that a reduction would clarify the different roles of the Groups and release volunteer time for other activities (e.g. customer journeys). There would be an update at each meeting of the Reference Group to ensure two-way feedback; and
- Add in the Department of Work and Pensions; Social Security in Scotland; and other Registered Social Landlords (at present it's only D&G Housing Partnership/The Wheatley Group)

2.3 Public Health Reform

Public Health Scotland issued a consultation on its Strategic Plan

<https://publichealthscotland.scot/our-organisation/our-strategic-plan-together-we-can/>

The draft was published on 22 July with a response by 3 August 2020. The Dumfries and Galloway response is attached as Appendix 1 – it presents our agreed positions on a range of issues, established through previous responses to consultations.

Particular issues highlighted were: the need to recognise the different needs of rural areas; the broad partnership needed to address public health reform, not just local government and health; the contribution of play and working age population; and local/CPP access to national resources and expertise.

The final Plan is expected to be launched in October 2020.

3. Recommendations

The Board is invited to:

3.1 note the position of the Board membership and Public Health Scotland Strategic Plan response; and

3.2 agree the changes to the membership of the Tackling Poverty Co-ordination Group.

Liz Manson, Community Planning and Engagement Manager
4 September 2020

Appendices – 1

1 – Dumfries and Galloway response to the Public Health Scotland draft Strategic Plan

Public Health Scotland Draft Strategic Plan

Together We Can 2020-2023

Consultation Response

Our Focus

1. COVID-19: Response, Recovery and renewal

Do you agree that this is where we should focus our work and why do you think this?

What are your views on how we balance this work against other priorities in the months and years to come?

Response:

In principle we agree with this focus.

Noting the potential longitudinal aspects of COVID-19, it would be sensible to have this as an important influencer on the work of Public Health Scotland.

The impacts of COVID-19 relate to the Whole System Approach however – it will not just be the treatment and management of the disease of itself. It will be the impact on the financial, social and emotional impacts on people and how to support people with all these factors.

Therefore, if we plan the work for all of the 6 Public Health Priorities through a ‘COVID lens’ it will ensure that the COVID-19 response is embedded in the work being done to address the six Public Health Priorities.

For example, obesity, activity levels / active travel, food poverty/security are already part of the Public Health Priorities but have been highlighted and accentuated during COVID-19.

It is essential that local flexibility – and particularly the different approaches required for rural and urban areas – are taken into account in the work around this issue.

A specific point in the narrative about building back is that it could perhaps usefully say ‘Scottish Government and Community Planning Partnerships’ (*which includes local government*) will be ‘supported to develop and deliver social and economic recovery and renewal plans.’

2. Children and poverty

Do you agree that this is where we should focus our work and why do you think this?

What are your views on how we frame this priority area, as children and poverty or as a sustainable and inclusive economy?

Response:

In principle we agree with this focus.

Poverty is the most acute form of inequality which influences the health outcomes of individuals, families and communities. The long term impacts on life outcomes as a consequence of child poverty are acknowledged and therefore this needs to be a priority area.

Work around children and poverty should be embedded in the work around the 6 Public Health Priorities, not just a sustainable and inclusive economy. It is not a priority separate to these wider issues but a key focus for all of them.

All the proposed Priority areas are interlinked and cannot be siloed. There is a need to invest in the economy and ensure that there are jobs with fair wages, as without this it will have an impact on child poverty. Poverty must be seen in the widest sense and incorporate both emotional and social poverty. It is not just about financial aspects (though this is at the core).

For example, families will be facing redundancy and loss of income due to COVID-19 which will affect children as members of those families; and there is also the adverse impact of COVID-19 on education and children and young people's mental health and wellbeing. Child poverty impacts on eating well and has links to alcohol, tobacco and other drugs.

Again the very different approaches that need to be taken in rural and urban areas is different because the pattern of poverty is different.

A specific point in the narrative about the local child poverty plans is that they are a shared statutory responsibility between local government and NHS, and so NHS should be added in.

3. Mental health

Do you agree that this is where we should focus our work and why do you think this?

What are your views on how we frame this priority area?

Response:

In principle we agree with this focus.

At a broad level everyone is impacted by their level of mental health. We need to frame mental wellbeing on parity with physical health and so the fact that one of the 6 Priorities is specific about mental health is a good start; and this prioritisation supports that work.

Mental wellbeing is connected to all aspects of daily life and clearly links to the other priority areas. There needs to be consideration to mental wellbeing as a concept much wider than just critical mental illness. Improving and investing in supporting people with their resilience and coping strategies is essential; especially with the impacts of COVID 19.

Investment in wider infrastructures is also important for example community, housing, transport and economy. Additionally, there is a need to consider the impacts of future policy and service design on mental health and wellbeing.

It would be important to reference minority Protected Characteristics and vulnerable people in this section, as we know that mental health is a particular problem for some communities of interest e.g. LGBT, minority ethnic, veterans, people experiencing domestic violence and poverty.

Our opportunity, in the short and medium term, is to clearly articulate how public health can make a direct contribution to recovery from the adverse mental health impacts of COVID-19.

4. Place-based working

Do you agree that this is where we should focus our work and why do you think this?

Response:

In principle we agree with this focus.

Communities have been affected by COVID-19 but not equally. Place based working needs to recognise this and the Public Health Strategy needs to support local flexibility and variation.

Some positive work around place has emerged – some communities have been galvanised through their resilience work and this needs to be developed. Others need to build in these arrangements, so that they can respond to inevitable future challenges. Local networks of people and hub approaches have become more defined.

Community cohesion and the environment around us are both essential areas of focus:

- Being connected to people is essential to alleviating the effects of social isolation and loneliness which can have impacts on both physical and mental health. This means there has to be reference to digital and travel connections in the places we live.
- Environmentally sound housing, places to play and enjoy the outdoors should also be referenced in relation to place.

The public sector has a leadership role here in ensuring that the place in which it operates reflects positive qualities – for example in its culture with the basic fundamentals of kindness, equality, fairness and empathy to be considered at the heart of their policy design. These principles should run consistently through our place-based work

In the narrative it would be important to reflect that Community Planning partners comprise local government, NHS, private sector and importantly enterprise agencies, as they have a significant contribution through their regeneration projects to the identity and success of places.

5. Collaborative action on Scotland's Public Health Priorities

Do you agree that this is where we should focus our work and why do you think this?

What are your views on Public Health Scotland's role in supporting collaboration on the Public Health Priorities - Which should we prioritise; which should we lead and why?

Response:

In principle we agree with this focus.

Collaboration between Public Health Scotland and local partners is 100% key to delivering the Public Health Priorities. No single agency can deliver the Priorities due to the Whole System Approach required.

Public Health Scotland should be seen as a lead agency providing advice and supporting direction, but essentially the Priorities must be embraced within the local Community Planning Partnerships so that all contributors are working together towards the same outcomes.

Public Health Priorities 1 and 5 are cross-cutting overarching policies and therefore could be viewed as the 'the highest' Priorities for Public Health Scotland and where it should lead. 'A Scotland where we live in vibrant, healthy and safe places and communities', and 'a Scotland where we have a sustainable, inclusive economy with equality of outcomes for all' can only be achieved if we take action in all the other Priorities.

For all of the Priorities a key role for Public Health Scotland should be to establish where experts exist (which could be within Public Health, third sector, academia) and bring these experts together.

How we work

How we work is just as important as what we will do.

What are views on our description of how we will work with partners?

What role does your organisation have in delivering the vision we have set out in this plan?

How would you like Public Health Scotland to work with you to achieve this?

Response:

Focusing on purposeful partnerships makes a lot of sense. The Strategy can only be delivered through meaningful collaboration with local partners

Community Planning Partners (CPP's) can play a pivotal role in supporting the delivery of the Strategy through supporting the vision and ensuring that health and wellbeing is a core part of local activity. Local Outcomes Improvement Plans should be aligned with the Public Health Priorities and key areas of focus outlined in the Strategy should be considered in the work plans of CPP's and local partners, strategies and plans – for example the Local Child Poverty Action Reports; Health and Social Care Plans; Economic Regeneration Plans.

In general, where good projects run in individual Health Boards, these could be expanded to other Health Boards where appropriate. Public Health Scotland is well positioned to promote them, ensuring they continue to be funded in their existing areas and make the case for funding at a national level. Public Health Scotland can also make the case for securing long term investment ultimately from Scottish Government to fund roles and projects that are proven to be beneficial to public health outcomes.

The work of Community Learning and Development Partnerships and Health and Social Care Partnerships would benefit from closer alignment with Public Health Scotland. The proactive collaboration and influence between Public Health Scotland, local government and the Scottish Government through the joint sponsorship approach would be good to expand to others.

Final thoughts

Is there anything else you want to share about the strategic plan but haven't said yet?

Response:

The Strategic Plan offers us a positive approach, format and tone. With this in mind it is important that Community Planning Partners (public, private and third sectors) are able to engage with the Plan and articulate where they can make a local contribution to the actions which will emerge from it.

Public Health Scotland can be a partner at a local level by providing direct support to local decision-makers.

The support provided by Public Health Scotland should be in the form of specialist/expert 'value-adding' capacity. In particular expertise in data collection and analysis at local level would be particularly helpful in providing a sound evidence base and rigour to decision-making.

The diagram on page 5 suggests that local government, Health and Social Care, NHS, private sector, and third sector are distinct from Community Planning. It would perhaps therefore be more appropriate to replace 'community planning' with the other Community Planning statutory partners - enterprise agencies, Police, Fire and Rescue Services – as they all have a part to play in achieving the PHS vision and mission; and make reference to local Community Planning Partnerships in the centre, reflecting their key role in bringing organisations and activities together.

CURRENT KEY STRATEGIC ISSUES UPDATE – SEPTEMBER 2020

1. Background

The Board has identified ten key Strategies and Plans that support the Local Outcomes Improvement Plan:

- Anti Poverty Strategy
- Children's Services Plan
- Local Child Poverty Action Plan
- Community Justice Improvement Plan
- Community Learning and Development (CLD) Partners' Strategic Plan
- Health and Social Care Strategic Plan
- Local Development Plan 2
- Local Housing Strategy
- Regional Economic Strategy
- Regional Transport Strategy

2. Update reports

Lead officers for all ten Plans and Strategies have provided progress reports for this meeting and are detailed in the **Appendices**. As would be expected, some development and reporting on these Plans has been affected by the COVID19 emergency in recent months, and some of this contextual information has been provided.

3. Recommendation

Board Members are invited to scrutinise and note the progress being made in the key Strategies and Plans that support the Local Outcomes Improvement Plan.

Liz Manson, Community Planning and Engagement Manager and lead officers
28 August 2020

Appendices - 3

- 1 - Updates on key Strategies and Plans
- 2 – Dumfries and Galloway Children's Services Plan 2020 - 2023
- 3 – Community Justice 2019-20 Annual Outcome Reporting Template

UPDATES ON KEY STRATEGIES AND PLANS

1. Anti-Poverty Strategy

1.1 Background

The first Anti-Poverty Strategy and Action Plan was agreed at the meeting of Dumfries and Galloway Council on 25th June 2015. In addition, the Dumfries and Galloway Council Plan for 2017 – 2022 was agreed at the 26th September 2017 meeting of Dumfries and Galloway Council. This contains a specific commitment “to tackle the causes and effects of inequality and poverty”.

1.2 Performance Update

1.2.1 The Strategy and Action Plan continue to be delivered by our Council and all partners. Despite the COVID19 pandemic, the majority of the 52 projects and six performance indicators continued to be delivered to support our most vulnerable families and individuals within our region. The next detailed performance monitoring report will go to the Communities Committee and this Board in November 2020.

1.2.2 A specific project within the Action Plan was the allocation of 2019/20 Council Budget of £200k, decided through Participatory Budgeting. Online and in person voting took place between February -April 2020 and 52 projects have been awarded funding

1.2.3 Another specific project in the Action Plan is Challenge Poverty Week. The

1.2.4 The Council made allocations from its Anti-Poverty Budget at a meeting on 27 March 2020 and these projects will be added to the Action Plan and monitored:

School clothing grants £100k

Taxicards £70k

Issues identified and allocations made through Participatory Budgeting £200k

Issues identified and allocations made by Area Committees £200k

Poverty and deprivation research £30k (both updated data on the position in D&G and evaluation of the Anti-Poverty Strategy)

Tackling Poverty Reference Group and Co-ordination Group £10k

Welfare and Housing Options Support Team £55k

Community Transport £50k

1.3 Poverty and Deprivation in D&G - Research

‘North Star’ has been commissioned to produce up to date research on poverty and deprivation and is working with partners to access their data sources – if any organisation has not been contacted but would wish to contribute, please contact the Anti-Poverty Officer. It is anticipated that this will be completed by November and there will be an online partnership event to present the findings.

1.4 Future Approach to Tackling Poverty

IBP Strategy and Research has been appointed to undertake the Evaluation of the Council Strategy and support the development of new approach to tackle poverty from 2021 onwards. The Member-Officer Group set up to oversee this work met in June 2020 and will agree the programme of work at its next meeting.

1.5 Support during COVID emergency

1.5.1 Allocations of £1.48M funding from the Scottish Government Hardship Fund were agreed by Dumfries and Galloway Council on 27 March 2020 and food, digital connectivity, fuel poverty, advice and information and housing projects. Initial payments only for food activity have been made. The Council has also been awarded £106k for Community Food support; and the final allocations of the Hardship Fund will be determined by the Council's Communities Committee on 1 October 2020.

1.5.2 Significant enhancement of the Free School Meals arrangements were put in place, utilising Council funding and the Scottish Government Food Fund allocation of £. The enhancement included extending eligibility; seven days provision; and options for parents being a cash payment; a delivery of food supplies; or the option of collecting the supplies at one of our six Secondary School Hubs). This project covered the summer holiday period. Planning is underway for the Holiday Food Fund Programme for the School Holidays in October and Christmas 2020 and February 2021 to be delivered by third sector providers.

1.5.3 Our Access to Free Sanitary Products Project was also developed and set up online which enabled applicants to apply for monthly deliveries of their chosen sanitary products to their home addresses. Over 500 residents within our region are now registered to receive this free service and this delivery model has been recognised by the Scottish Government as an example of best practice which is now being replicated within several other local authority areas throughout Scotland.

1.6 Supporting our Tackling Poverty Reference Group

1.6.1 Throughout COVID-19 our Tackling Poverty Reference Group volunteers have received phone calls, online meetings, technical and practical support from the Anti-Poverty Officer, Services Manager-Young People, our Community Learning Assistants from our Lifelong Learning Team and members of the Supporting Communities Cell.

1.6.2 Our Volunteers have been asked to provide feedback from people with lived experience of poverty in their locality about the support arrangements being put in place by partners (e.gf around food arrangements) and have continued to act as consultees - a Listening Event of Dumfries & Galloway people took place on 10 August 2020 to inform the priorities of the Social Renewal Advisory Board for Scotland.

Lead Officers: Wendy Jesson, Anti-Poverty Officer & Mark Molloy, Manager – Youth Work, Communities Directorate, Dumfries and Galloway Council.

2. Children's Services Plan

2.1 Background

2.1.1 Under the Children and Young People (Scotland) Act 2014, the Council and NHS have a statutory requirement from 2017 to jointly produce a Children's Services Plan that sets out a jointly agreed, shared vision and priorities for children's services. Each Children's Services Plan should cover at least a 3-year period.

2.2.2 As part of this statutory duty an annual report on progress with the plan should be produced and submitted to Scottish Government. The aim of the annual report is to demonstrate how well Dumfries and Galloway have continued to achieve the overall [aims of children's services planning](#) as set out by the Scottish Government in statutory guidance. Although the Covid 19 pandemic has put many of the children's services planning requirements on hold, the final annual report from the 2017-20 Children's Services Plan has been drafted and should be finished by early October.

2.2 Second D&G Children's Services Plan April 2020 – March 2023.

2.2.1 The draft Dumfries and Galloway Children's Services Plan (CSP) 2020-23 was endorsed by this CPP Board at its meeting on 13 March 2020. It was subsequently finalised and agreed by Dumfries and Galloway Council and NHS Dumfries and Galloway. Although Scottish Government had agreed that the timescales for submission of plans would be temporarily put on hold during the COVID-19 pandemic, the Dumfries and Galloway Children's Services Plan 2020-23 was submitted to Scottish Government on 2 July 2020.

2.2.2 The Dumfries and Galloway Children's Services Plan has 6 priorities. By working together with our children, young people, their families and communities:

1. Children and young people are safe and free from harm
2. The life chances and outcomes for care experienced children and young people improve
3. The impact of poverty on children and young people is reduced
4. The mental health and wellbeing of children and young people improves
5. Children and young people with complex needs and disabilities are enabled to reach their potential
6. How we support parents and carers to meet the needs of their children and young people improves.

2.2.3 The Children's Services Executive Group (CSEG) led on development of the 2020-23 plan. As part of our improvement journey, CSEG streamlined the approach to children's services planning, recognising the national and local planning requirements already in existence. We have sought to identify key multiagency aims and in the attached plan (Appendix 2) have provided high level information about how we intend to deliver these. We recognise the full detail of our improvement activity sits within individual detailed plans such as Corporate Parenting, Child Poverty Action Plan, Education Plan and the Child Protection Business Plan and have not sought to repeat their content in the Children's Services Plan.

2.2.4 Progress in implementing the new Children's Services Plan has inevitably been impacted upon by the COVID-19 pandemic.

2.2.5 CSEG has charged all the leads and strategic groups to produce a detailed action plan on their improvement activity by December 2020 with final plans being agreed in January 2021. In the meantime, however, actions continue to be taken under all the priorities to deliver improved outcomes for children and young people.

2.2.6 Priority 1 – Children and Young People are safe and free from harm

During the COVID- 19 pandemic the following has been prioritised:

- A prioritisation framework was put to place to ensure the families received the necessary support proportionate to the assessed risk and need.
 - Using technology and innovative approaches assessment and planning has continued for families.
 - Signs of Safety approach continues to be rolled out – working with families to help them achieve sustainable outcomes.
 - New guidance on all meetings including Core Groups, Looked After Children, and Child Protection Case Conferences was developed and issued to staff on a multi-agency basis.
 - Expanding Quality Assurance (QA) of some existing core processes – Initial Referral Discussions and Child Protection Investigations but also additional QA of new processes for reassurance.
- In addition, the Chief Officers Group: Public Protection has restructured and revised their Terms of Reference and responsibilities throughout the pandemic to allow quicker oversight and ability to react and direct as necessary

2.2.7 Priority 2 - The life chances and outcomes for care experienced children and young people improve

- The Corporate Parenting Group, using the findings from a recent self-evaluation, are focussing on 4 key areas
 - Closing the attainment gap in education for Looked After and Care Experienced children and young people
 - Improving the range of accommodation and housing options available for Looked After and Care Experienced children and young people
 - Improving access to health services and supports available
 - Engaging meaningfully with Looked After and Care Experienced children and young people to inform all planning and decision making

2.2.8 Priority 3 - The impact of poverty on children and young people is reduced

- The impact of poverty continues to be reduced through a wide range of initiatives including increasing uptake of benefits and direct support through food initiatives such as the Holiday Food Fund Programme and free school uniform initiative.

2.2.9 Priority 4 - The mental health and wellbeing of children and young people improves

- A new Children's Mental Health Strategy Group is leading on this including Streamlining our approach to perinatal mental health
 - Building on the successful mental health Youth Information Workers pilot by rolling out access to this service with the offer of individual and group work in all secondary schools and expanding it to P6 and P7 pupils
 - Development of a mental health pathway of support.

2.2.10 Priority 5 - Children and young people with complex needs and disabilities are enabled to reach their potential

- The Children's Disability Strategy Group has been reviewed and reformed and will focus on diagnosis, complex needs in schools, transition to adult services and support available to families including respite options.

2.2.11 Priority 6 - How we support parents and carers to meet the needs of their children and young people improves.

- Work continues to deliver a range of parenting programmes including PEEP, Solihull training and Mellow Bumps. A newly formed sub-group of the Community Learning and Development Partnership will lead on this area and ensure a coordinated approach across agencies.

Appendix 2 – final Children's Services Plan 2020-23

Lead officer: Dr Gillian Brydson, Chair Children's Services Executive Group (CSEG)

3. Local Child Poverty Action Plan

3.1 The requirement to produce a Local Child Poverty Action Plan (LCPAP) was established in legislation as part of the Child Poverty Act 2017 and charged NHS and Local Authorities to jointly develop and deliver a Plan.

3.2 The 2019/20 Dumfries and Galloway Annual Report Action Plan was agreed by Dumfries and Galloway Council on 25 June 2020; endorsed by the CPP Board at the meeting on 1 July; agreed by the NHS Dumfries and Galloway Board at its meeting on 6 July 2020 (with some additional statistical evidence to be added about performance in the 2019/20 Action Plan); and endorsed by the Integration Joint Board at its meeting on 6 August 2020. It has now been submitted to the Scottish Government.

3.3 The Action Plan for 2020-23 will be subject to further detailed consideration by the Children's Services Executive Group, given the developing picture as a result of COVID19 and taking into account the significant volume of research and intelligence that is becoming available.

3.4 Elsewhere on this agenda is the response to the draft Public Health Scotland Strategic Plan which proposes child poverty as one of its priority areas; and the new Children's Services Plan for 2020-23 which includes poverty as one of its Priorities. This is welcome recognition of the importance of this cross-cutting issue.

Lead Officer: Gillian Brydson, Chair, Children's Services Executive Group supported by Phil Myers and Laura Gibson, NHSD&G

4. Dumfries and Galloway Community Justice Improvement Plan

4.1 Background

The first Community Justice Outcomes Improvement Plan (CJOIP) for Dumfries and Galloway Community Justice Partnership was approved by Dumfries and Galloway Strategic Partnership on 17 March 2017. The current three-year Strategic Plan was approved by the Community Planning Partnership Board on 21 September 2018; areas of best practice were identified through feedback received from Community Justice Scotland. The local Partnership is chaired by Dumfries and Galloway Public Protection Manager; our Vice Chair is Service Development Manager for Apex Scotland.

4.2 In relation to Section 23(5) of the Community Justice (Scotland) Act 2016, Dumfries and Galloway Community Justice Partnership completed an Annual Reporting Template developed by Community Justice Scotland; the first of which was submitted on 21 September 2018 and was made available on the Community Planning website on 30 September 2018. The second Annual Reporting template for 2018-2019 was submitted to Community Justice Scotland in September 2019 with a local front facing document published and shared widely by partners. The third Annual Reporting Template for 2019-2020 is currently being finalised for submission in September 2020. As in the previous year the reporting template focusses on activity rather than data and statistics, although these are included for information. The 2019-2020 Annual Reporting Template details work undertaken throughout the year and is included as **Appendix 3**.

4.3 Next steps:

We are now five months into the final year of our current CJOIP with progress towards outcomes delayed due to a refocus on new priorities as a result of COVID. It was agreed at the last Community Justice Partnership meeting that our current plan would be extended to incorporate recovery and restart of the justice system; Community Justice Scotland have been informed.

4.4 There is an expectation from Community Justice Scotland that a robust strength and needs assessment for community justice must be undertaken before our next Community Justice Outcome Improvement Plan can be produced, ensuring the right outcomes are identified for us locally. Partners recognise that this piece of work cannot happen at present due to the changing landscape and restart of services. Any strengths and needs identified at this stage may be very different in six months' time.

4.5 The Community Justice Partnership has led on driving forward closer working relationships and strategic links with the Dumfries and Galloway Alcohol and Drug Partnership, Violence Against Women and Girls agenda under the Public Protection Committee and the local Suicide Prevention Group. A joint development event took place in November 2019 and a set of joint recommendations have been agreed. This work remains on going but includes joint actions in relation to trauma, adverse childhood experiences and resilience.

4.6 The Community Justice Partnership supported a funding bid from Families Outside to the Alcohol and Drug Partnership for a Family Support Coordinator post. This support worker would support families when a family member goes to prison, linking with education, social work and other partner agencies and raising awareness of the impact of parental imprisonment¹ on children and families. This bid was successful.

4.7 The local Dumfries and Galloway Community Justice Manager is the Chair of the National Community Justice Network. This helps to raise the profile of Dumfries and Galloway at a national level and requires attendance at a number of national forums and meetings, it has also created a single point of contact for national organisations wishing to share information with the wider community justice network. Whilst creating additional work for the local Manager it is recognised that this is positive for the region. The next virtual National Network Event took place on 31st August 2020.

4.8 It should be highlighted that funding for the Community Justice Partnership remains a challenge. The Partnership is serviced by a single member of staff with no administrative support and funding is received from Scottish Government on an annual basis subject to spending reviews.

Lead Officer: Vikki Binnie, Community Justice Partnership Manager, Dumfries and Galloway Council

¹ Parental imprisonment is a recognised Adverse Childhood Experience (ACE)

5. Community Learning and Development (CLD) Partners' Strategic Plan 2018 – 2021

5.1 CLD Partnership

- The last face to face meeting of the Partnership took place on 5 March 2020. 12 partners attended with the key issues discussed being:
 - Whole System Working Approach – Child Healthy Weight
 - Research Launch Findings -Community Based Universal Youth Work in D&G
 - Community Development Practitioner's Network
 - CLD South West network
 - Potential extension of the CLD Partnership to develop a new sub-group linked to "Education & Learning" which will aim to help improve joint planning between CLD and Education; and
 - "Parenting/Carers" linked to Children's Services Plan priority 6. The CLD Partnership will be the "named" lead for this priority.

5.2 Implications of COVID19

- It has been recognised by Richard Lochhead MSP, Minister of Further Education, Higher Education and Science that the CLD Sector has played a critical role in the response and ongoing recovery/re-start processes.
- Whilst progress within the CLD Partnership paused during COVID due to many partners and officers being diverted to response activities on the ground, virtual updates and key information was still being circulated around Partnership members and it is hoped to have a full virtual meeting at the end of September 2020.
- Examples of how the CLD Sector within Dumfries & Galloway have responded during COVID are summarised as follows:
 - A Community Support Cell was created and brought together key Council Services, Third Sector D&G and local voluntary groups/organisations to help provide, co-ordinate, deliver food, medicine and other keys supports to our most vulnerable. This included supporting a volunteer network of over 2,500 people and over 300 resilience groups.
 - Youth Work and Lifelong Learning Services moved to a virtual offer with critical support being provided to our most vulnerable adults and young people via digital platforms and over the telephone. This was supplemented with health & wellbeing packs being delivered to those in most need and a range of learning activities being made available during lockdown. Youth Work subsequently re-started fully and provided face to face support to young people via Youth Works hubs across the region.
- A report has been completed on the impacts of COVID on Young People within Dumfries and Galloway aged between 12-25 and which received over 500 responses. The findings of the consultation exercise were considered at Full Council on 27 August 2020 and informed the investment into support for Young People's Mental Health; and will also contribute to the overall programme of work around Recovery and Renewal, elsewhere on this agenda.

Lead Officer: Stephen Jack – Lifelong Learning Manager, Chair CLD Partnership

6. Health and Social Care Strategic Plan

Background

6.1 In March 2020, the Chief Officer, Chair and Vice Chair of the Integration Joint Board agreed to suspend the IJB due to both NHS Dumfries and Galloway and Dumfries and Galloway Council responding to the COVID19 pandemic.

6.2 In April, following discussion with the Chief Officer, Chair and Vice Chair, the IJB was reinstated with interim governance arrangements in place including; alternative decision making arrangements giving delegated authority from the IJB to the Chief Officer, in consultation with the Chair and Vice Chair, on any urgent matters, the suspension of all IJB Committees, the Strategic Planning Group, Integration Partnership Forum and any Workshops until the situation improved or the IJB was informed by the Scottish Government. It was also noted at this time that members would receive regular updates on the COVID19 situation and any other relevant information.

6.3 During this time meetings were held via Microsoft Teams on a monthly basis and members discussed both organisations response to the COVID 19 pandemic, mobilisation plans (also known as surge plans) for the Health and Social Care Partnership, year-end financial position and budget planning for the 2020-2021 financial year, the financial plan for the next 3 years, the review of the Integration Scheme between NHS Dumfries and Galloway and Dumfries and Galloway Council, Annual Accounts, Annual Performance Report, Care at Home Framework and Digital Health and Social Care Strategy. Members were also given presentations on the important work of Volunteers during the pandemic, GP Practice – A New Way Forward, Sustainability and Modernisation Programme and the Children and Adolescent Mental Health response to COVID.

Issues relating to the Strategic Plan

6.4 **Annual Performance Report** – In April the Coronavirus (Scotland) Act 2020 was passed by Scottish Parliament, this Act enables all Scottish public authorities to decide to postpone complying with statutory duties if they are of the view that complying would be likely to impede their ability to take effective action to prevent, protect against, delay or otherwise control the incidence of transmission of COVID19. The IJB agreed that due to the work involved in preparing and submitting an APR by the legislative date of 31st July, it would be amended to the 30th September 2020. The report will be presented to the IJB prior to its publication and therefore come to the CPP Board at its November meeting.

6.5 **Updating the Strategic Plan** – Work is ongoing on a replacement to the current Strategic Plan which requires to be in place by early April 2021. Vicky Freeman, Head of Strategic Planning, is leading on this work, which will be reviewed in the first place by the Strategic Planning Group.

Lead Officer: Julie White, Chief Officer, Health and Social Care

7. Local Development Plan

7.1 Background

7.1.1 The Council adopted its second LDP (LDP2) on 3 October 2019. The Plan is available on the Council's website at www.dumgal.gov.uk/ldp2. The Plan guides the future use and development of land in towns, villages and the rural area. It is a corporate document for the Council (as planning authority) and its Community Planning Partners.

7.1.2 LDP2 applies the land use elements of the Community Plan (LOIP) and other Council and Government strategies into an overall spatial plan for the region, providing a means to join up messages about place, people, and delivery. The content of the plan is informed through extensive public consultation and engagement with members of the public, key agencies, elected members, developers and planning agents.

7.2 National updates

7.2.1 The Planning (Scotland) Act 2019 provides an opportunity to develop the joined-up message about place, people and delivery through the requirement in the Planning Act for planning authorities to prepare Local Place Plans. Community led Local Place Plans provide a new opportunity for communities to proactively feed into the development planning system.

7.2.2 Research commissioned by the Scottish Government on the challenges and opportunities presented by Local Place Plans on the implications for the planning system and for communities concluded they can help to align community and spatial planning, ensuring that decisions that are made on behalf of communities accurately reflect their issues, interests and aspirations, and that resources are targeted effectively. Local Place Plans can also support implementation of the Scottish Government's Place Principle.

7.2.3 The part of the Act to enable this to happen has yet to be enacted by the Scottish Government. The work programme to implement most of the Planning Act has been paused as the Scottish Government and their stakeholders have focused on responding to the Covid-19 emergency.

7.2.4 Dumfries and Galloway Council are working with Scottish Borders Council to prepare a joint indicative regional spatial strategy for the south of Scotland. The strategy sets out the regional context and identifies regionally significant developments as well as potential national developments for designation in the next National Planning Framework (NPF4). The strategies are expected to strengthen planning's influence and align it better with wider strategies and decisions at a regional scale such as economic development, transport and other strategic infrastructure investment programmes.

Lead Officer: Shona McCoy, Team Leader (Local Development Plan), Dumfries and Galloway Council

8. Local Housing Strategy

8.1 Local Housing Strategy

'The Housing (Scotland) Act 2001 places a statutory requirement on Local Authorities to produce a Local Housing Strategy (LHS), which sets out its strategic priorities and plans for the delivery of housing and related services. Increasing the supply of affordable homes is a national performance indicator and a high profile policy objective for the Scottish Government. The LHS details the strategic approach of the Local Authority and its partners to delivering high quality housing related services across all tenures, to meet identified need in its region. It also has a key role to play in contributing to the effective integration of adult health and social care. The LHS is available on the Council website at <https://www.dumgal.gov.uk/article/17219/Local-Housing-Strategy>

8.2 Strategic Housing Forum

The Strategic Housing Forum was established to support the development of the LHS and will continue to meet to monitor the delivery of the agreed objectives and supporting actions. This ongoing evaluation will ensure that it remains current in an ever changing policy environment, while also providing an opportunity to assess work to deliver the overall vision of the strategy and action plan. The Forum is chaired by the Council's Housing Convenor, a role recently taken up by Councillor Archie Dryburgh following the delegated function for strategic housing matters becoming part of the Economy and Resources Committee remit.

8.3 Strategic Housing Investment Plan

8.3.1 The core purpose of the Strategic Housing Investment Plan (SHIP) is to set out the key priorities for affordable housing development in the region and identify the resources required for delivery. New supply is supported by funding from the Scottish Government's Affordable Housing Supply Programme (AHSP) which aims to increase and accelerate the supply of homes across all tenures. The SHIP is subject to regular review due to the complex nature of housing development and changes in policy and funding at a local and national level.

8.3.2 The development of high quality, energy efficient homes contributes to tackling a range of socio-economic challenges and helps to provide secure homes that have a positive effect on the lives of vulnerable people living in the region. These include those living on low incomes, the homeless or those with specialist housing needs. The economic benefits of delivering new affordable housing also positively impacts on people who gain employment in construction or who are able to access affordable, high quality homes. A number of these developments aim to bring brownfield sites back into use, regenerate empty buildings and contribute to the sustainability of town centres. Finding a productive use for derelict sites can help to address climate change by limiting urban sprawl and reducing commuting distances.

8.3.3 As a result of the COVID-19 pandemic, The First Minister announced on the 23 March 2020 that all non-essential building sites in Scotland were to shut down in accordance with public health advice. A Construction Sector Re-start Plan has been adopted by the Scottish Government as part of "Scotland's route map through and out of the crisis" setting out a phased approach that allowed works to resume in a safe manner. This region has been allocated £23.294million for financial year 2020/21 to enable the delivery of SHIP projects. Regular dialogue with our development partners has been maintained to ensure potential investment can be maximised and current projections indicate that this allocation can be fully utilised. This has been aided by the strong partnership working between the Council, Scottish Government, Registered Social Landlords and the construction sector.

8.4 Town Centre Living Fund

8.4.1 The 22 May 2020 meeting of the Council's Ad Hoc Covid-19 Sub Committee agreed the budget allocations and criteria for the 2020/21 Town Centre Living Fund (TCLF) funded from Council Tax on second homes income. This approach to increase housing in town centres has received national praise and recognition. Previous allocations have enabled investment from sources including the Regeneration Capital Grant Fund, AHSP, Rural Housing Fund and Scottish Land Fund.

8.4.2 The TCLF contributes to Council priorities including to 'Build the local economy', 'Protect our most vulnerable people' and 'Be an inclusive Council'. The Local Development Plan 2 (LDP2) highlights support for the Town Centre First principle, an approach to decisions that considers the health and vibrancy of town centres from the outset. Enabling development of high quality and affordable housing in these locations increases the number of people living in our town centres while also supporting the Council's Climate Emergency Declaration Action Plan. The Council's Economy and Resources Committee meeting on 15 September 2020 will be asked to agree funding for projects to further enable these aspirations.

8.4.3 Increasing high-quality accommodation is a key driver to create footfall and support the regeneration of town centres. It also helps to lower carbon emissions by providing homes within easy access of services and employment, reducing the need for travel and car ownership. The use of empty properties helps retain and maintain the area's built heritage and finding a new use for brownfield sites reduces the impact of development on the environment while improving how people feel about their local area.

8.5 Energy Efficient Scotland: Area Based Scheme

8.5.1 The Council's Ad Hoc COVID 19 Sub Committee meeting on 24 April 2020 received a report seeking Members' agreement to the Energy Efficient Scotland Area Based Scheme (ABS) 2020/21 projects for Dumfries and Galloway and to note the funding allocation for the coming year from the Scottish Government. The scheme aims to assist homeowners, as well as people living in the private rented sector and has the following objectives:-

- To reduce fuel poverty
- To reduce carbon emissions
- To attract Energy Companies Obligation (ECO) funding.

8.5.2 ABS draw on a range of data sources including the Scottish Index of Multiple Deprivation (SIMD), child poverty and the Scottish House Condition Survey (SHCS). The Dumfries and Galloway Local Housing Strategy 2018-23 seeks to maximise the use of funding to deliver energy efficiency measures to homes in the private sector. The scheme supports the Council priorities to 'Build our local economy', 'Protect our most vulnerable people' and 'Provide the best start in life for our children'. By reducing carbon emissions, the project also contributes to the Climate Emergency Declaration Action Plan.

8.5.3 The Council continues to work with the Energy Agency (EA) to develop and deliver the ABS programme. They are a charitable organisation providing free and impartial advice to households. In partnership with the Energy Savings Trust they also deliver the energy efficiency advice centre for South West Scotland. At the 2019 National Energy Efficiency Awards, the EA were awarded special commendations in both the Insulation Project and Multi Measure Project categories as well as placing third for Project Management.

This partnership approach allows local people to benefit from their expertise and the awards received highlights that the approach taken is considered best practice. The EA carries out a range of promotional activity, including attendance at Community Council meetings, promotional events, mailings and media advertising.

Lead Officer: Jamie Little, Strategic Housing Investment, Economy and Resources Directorate, Dumfries and Galloway Council

9. Regional Economic Strategy (RES) 2016-2020

9.1 Economic Leadership Group(ELG) Update

The region's ELG has not met due to COVID-19 but members are keeping in touch through Microsoft Teams which has been set up to enable virtual communication.

9.2 Carbon Negative Economy

A partnership bid was submitted by Dumfries and Galloway College, the Economic Leadership Group and Dumfries and Galloway Council with a collaborative, regional approach to work towards becoming a carbon negative region.

9.3 RES Outcomes

There were no statistical updates during this quarter.

9.4 South of Scotland updates

South of Scotland Enterprise

South of Scotland Enterprise (SOSE) commenced on 1st April 2020 and has commenced delivery.

9.5 South of Scotland Regional Economic Partnership

The South of Scotland Regional Economic Partnership is the new vehicle for developing, agreeing and overseeing delivery of the South of Scotland Regional Economic Strategy, aligned with the Scottish Economic Strategy, and informed by the relevant local strategies (Economic, Land Use, Transport etc.). Chaired by the two Local Authorities in the area (Dumfries and Galloway and Scottish Borders), it will set the strategic direction in relation to the regional economy. The REP will set priorities within the Economic Strategy and ensure that partner organisations are focused on delivering the agreed strategy.

Arising from the discussion at the last meeting of the CPP Board, the full membership of the Board has been progressed and third sector and wider representation is expected to be in place shortly.

Lead Officer: Juliette Cooke, Team Leader (Business & Enterprise), Dumfries and Galloway Council

10. Regional Transport Strategy

10.1 At the March 2020 meeting, it was advised that the Final Report 'South West Scotland Transport Study Initial Appraisal: Case for Change' was published on 28 January 2020 and could be accessed through the link below:

<https://www.transport.gov.scot/media/47032/swsts-initial-appraisal-case-for-change-including-appendices.pdf>

10.2 The Report and suite of accompanying documents is a significant piece of work feeding into both STPR2 and SWestrans' new Regional Transport Strategy.

10.3 The multi-modal problems identified for the region have provided five Transport Planning Objectives (TPO) for the study:

- TPO1: Reduce journey times across the strategic transport network in the study area to the ports at Cairnryan.
- TPO2: Reduce accident rates and the severity of accidents on the trunk road network in the South West of Scotland.
- TPO3: Improve the resilience of the Strategic Transport Network across the South West of Scotland.
- TPO4: Improve journey quality across the road, public transport and active travel networks in the South West of Scotland.
- TPO5: Improve connectivity (across all modes) for communities in the South West of Scotland to key economic, education, health and cultural centres including Glasgow, Edinburgh, Ayr, Kilmarnock and Carlisle.

10.4 Following the development of the TPOs, and a process of option sifting and packaging, 23 multi-modal option packages across the study area have been identified for further appraisal through the STPR2 process. These have been identified for further development by partner organisations and third parties and, as reported to the March 2020, the next steps were intended to include a Preliminary Options Appraisal that would undertake a qualitative appraisal of the recommended options including an assessment of:

- The likely impacts of the options against the Transport Planning Objectives developed for STPR2;
- The likely impacts of the options against STAG criteria [i.e. Environment, Safety, Economy, Integration, and Accessibility and Social Inclusion];
- Options appraisal against established policy directives; and
- Feasibility, affordability and public acceptability of options.

10.5 Covid-19 has had an impact on the timeframes for these steps with staff from all partner agencies being fully involved in the response to the virus. However, attention is now turning to recovery including the key role that transport will play in that recovery.

10.6 Covid 19 has had an unprecedented and significant impact on travel demand. Public transport demand was at 10% of normal levels at the height of lockdown and remains significantly impacted by the need for physical distancing and by a drop in public confidence. The number of people cycling has increased. Working from home has increased and more people have moved to online shopping and these trends are likely to remain significantly higher than they were pre-Covid.

Forecasting future travel demand always had a degree of uncertainty and the impact of Covid 19 and the societal changes it has brought increase this level of uncertainty further.

10.7 All partners are now considering the implications for transport and how the STPR2 process can be re-started to ensure that it will help identify interventions that would aid or help accelerate economic recovery where appropriate.

10.8 STPR2 will now take a phased approach, with Phase 1 reporting along the original planned timescales and focusing on recommendations which “lock in”, in transport terms, the positive benefits and travel behaviors of individuals and provide a step change in investment which supports the priorities and outcomes of the National Transport Strategy. It is currently envisaged that Phase 2, which will complete the review, will report later in 2021.

10.9 As a first step in re-starting work, Transport Scotland will close the window for comment on the draft Case for Change reports on Friday 4th September 2020. Comments received will then be reviewed and the Case for Change stage of STPR2 will then be concluded in a timely manner to allow progress to the next phases of the study.

Lead Officer: Douglas Kirkpatrick, Transportation Manager/Lead Officer SWestrans, Communities Directorate, Dumfries and Galloway Council

Dumfries and Galloway

Children's Services Plan 2020-2023



Introduction

We are pleased to introduce Dumfries and Galloway's second statutory Children's Services Plan. It builds on the progress made in our 2017-20 plan and sets out our direction of travel over the next three years.

The Children's Services Plan is our overarching plan for children's services setting out our joint vision, approach and ambitions for children and young people in Dumfries and Galloway. Children's rights underpin our actions, ensuring that they are at the centre of planning and decision making. The plan further demonstrates our intention to move towards outcome-focused planning in respect of wellbeing and protection. Our Children's Services Plan is delivered under the GIRFEC framework and acknowledges the need to work together to improve outcomes for children.

Our joint priorities reflect our ongoing commitment to keeping children safe and being the best corporate parents that we can be. We recognise the impact of poverty on children, young people and families and are working to reduce this. The plan outlines our response to the growing mental health needs of children and young people and to the particular challenges faced by children, young people and families affected by disability. Services can and should only play a limited role in the lives of children and young people, so supporting and enabling parents is also key to delivering positive outcomes for children in Dumfries and Galloway.

We commit to delivering the strong leadership and effective partnership working which is required in these challenging times to effectively deliver on these priorities and improve outcomes for children, young people and their families.



Gavin Stevenson

Chief Executive Dumfries
and Galloway Council



Jeff Ace

Chief Executive NHS
Dumfries and Galloway



Linda Jones

Chief Superintendent,
Divisional Commander, V
Division

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Purpose of plan

The requirement to produce a Children's Services Plan was established in legislation in 2014 as part of the Children Scotland Act 2014 and charged NHS and Local Authorities to jointly develop and deliver a plan. The central aims of the plan are to

- Safeguard and support the wellbeing of children and young people in Dumfries and Galloway.
- Promote early intervention and prevention to address needs at the earliest opportunity or to prevent them arising.
- Deliver services that appear as integrated as possible to the children, young people and families who use them.
- Make best use of resources.
- Ensure that related services, for example Housing and Alcohol and Drug services are also delivered in a way that as far as possible promotes children's wellbeing.

The Dumfries and Galloway Children's Services plan should set out the way in which we will work together to achieve the aims of Children's Services Planning.

This high-level strategic plan sets out the shared joint priorities for Dumfries and Galloway and provides a roadmap for delivery. This is the overarching plan and is consequently supported by more detailed plans in areas such as child protection, corporate parenting and GIRFEC. The document identifies who will lead each action and provides timescales for completion. Monitoring and oversight arrangements are included alongside a clear statement of direction, vision and intent for children's services in Dumfries and Galloway.

Our previous plan 2017-20 also had 6 priority areas but included in the detail of the plan was a more universal approach to children's services planning. This meant that some elements of the plan were also included in other planning documents. The Dumfries and Galloway 2020-23 plan is a more streamlined document focusing on areas of improvement activity which require joint planning and delivery by community planning partners.

Where we are now

The Dumfries and Galloway Children's Services Plan 2017-20 was both ambitious and challenging in terms of the breadth of improvement activity. The Follow On Inspection of 2016 confirmed that the Partnership were moving in the right direction and reinforced the need to remain focused and continue to drive forward long-term sustainable change. The Children's Services Plan 2017-20 provided the steps to achieving continuous improvement across all relevant domains. It set out our ambitions in respect of prevention and early intervention as well as illustrating the

way in which the protection of children would be improved. In overall terms we successfully addressed many of the challenges and delivered on our objectives from the Plan. The 2017-20 Plan comprised 6 key priorities and some of our key achievements to date are as follows.

Priority 1 – We will ensure that our children and young people are safe and free from harm

- Improved partnership working across children’s and adults’ services through the single Public Protection Committee.
- Significant investment in the evidence-based approach Signs of Safety – working better together with families to bring about sustainable change.
- A fully operational Multi-Agency Safeguarding Hub – with faster, more efficient decision-making to protect children.
- A comprehensive campaign to raise awareness of Child Sexual Exploitation – raising the profile of these children across the workforce and communities in Dumfries and Galloway.

Priority 2 - We will ensure children and young people get support at the earliest appropriate time through prevention and early intervention

- Getting it right for every child (GIRFEC) is embedded in practice.
- Multi-agency GIRFEC locality groups in place and delivering local multi-agency planning and support for children and young people
- Implementation of the GIRFEC Practice Log – a single point of information and support for practitioners.
- Successful implementation of the Health Visitor Pathway in Dumfries and Galloway.
- Introduction of the Family Nurse Partnership in Dumfries and Galloway.
- Continued move towards implementation of 1140 hours of Early Learning and Childcare.
- A successful Family Centre in Upper Nithsdale delivered by NCH
- The delivery of the Incredible Years parenting programme and the PEEP learning together programme in Dumfries and Galloway.

Priority 3 - We will improve the wellbeing and life chances of our most vulnerable children and young people

- The provision of supported accommodation for young care-leavers, for example at Holm Park View.
- Extended free access to leisure and cultural activities for care experienced children and young people.
- Improved timeliness of health screening.
- 15 care experienced young people attending college or university in 2019.
- Continued support for young people attending Further and Higher Education through the use of extended foster placements and other supports.
- Listening to; and engaging with looked after children and young people more effectively through the Listen2Us survey and the Champions Board.
- Development of an inclusion team within Education to focus on raising the attainment of looked after children and young people.

Priority 4 - We will work to reduce or remove barriers so that all children and young people have equity of opportunity

- Piloting a neurodevelopmental diagnostic service for children with disabilities.
- A range of anti-poverty measures including: Intensive Family Support Service; Breakfast Clubs; Holiday Food Fund Programmes, transport costs for after school clubs; Free School Uniform Projects and increasing the School Clothing Grant from £100 to £134 per pupil.
- Significantly increased uptake by families of free school meals and clothing grants through use of matching data systems
- The development and implementation of Young Carers Statements in partnership with Social Work and Education.
- Development of a library of resources for Self-Directed Support (SDS), including Dumfries and Galloway eLearning tools.
- Establishment of the SDS brokerage service in Autumn 2018

Priority 5 - We will deliver the best possible health and wellbeing for all children and young people

- Youth Information Workers delivering low-level mental health interventions in schools both one to one and targeted group work.
- 22 Mental Health Ambassadors have been identified within schools.
- Continued delivery of the Cool2Talk digital platform for young people seeking information about sexual health.
- Increased uptake of physical education through Active Schools and partnership with Sport Scotland.
- Improved access to Child and Adolescent Mental Health Services (CAMHS) through a primary care pilot.

Priority 6 – We will raise attainment and be ambitious for all children and young people

- Implemented a re-focused supporting learners' strategy
- Improved outcomes for the most socio-disadvantaged students through PEF projects
- Made good progress in respect of reading, writing, listening and talking and numeracy over the last three years
- Overall schools across Dumfries and Galloway show an improving record over time of raised attainment in Literacy and Numeracy in both the Broad General Education and Senior Phase.
- The percentage of pupils achieving the expected CfE Level has increased slightly across most organisers and stages compared to previous years although the overall pattern of performance is similar to that reported in the 2017/18 results.
- Improvements have been made in percentages of pupils leaving school with literacy level 5 and numeracy level 4.
- Over time, since 2012 attainment of young people from the most deprived datazones in Dumfries and Galloway has been steadily increasing and is continuing to do so.
- 94.7% of leavers from school entered a positive destination in 2017/18 . This is an increase of 0.7% on previous year.

Our vision

Our vision for children’s services sets out our high-level commitment to children, young people and their families and operates within the context of the wider GIRFEC approach.

“All children and young people are safe and achieve their full potential. We will listen to children, young people and their families and work together to make sure they get the right help at the right time.”

A detailed explanation of what this vision means in practice for children and young people, parents/carers and staff is given in [appendix 1](#).

Dumfries and Galloway, and our children and young people

Population and geography

Dumfries and Galloway is:

- the third largest region in Scotland, characterised by small settlements of 4,000 people or less spread across a large area¹
- one of the most rural areas of mainland Scotland, after Argyll and Bute and the Highlands, with 21% of the population living in remote rural locations¹
- largest town is Dumfries (population 33,300), followed by Stranraer (10,500) and Annan (8,900)²
- over a quarter of the population (28.6%) lives in an area considered to be remote (further than 30 minutes’ drive away from a large town of population 10,000 or greater)¹
- 7 secondary schools have fewer than 500 pupils; 45% of primary schools have fewer than 50³
- the working age population is predicted to decline by 12.1% by 2041⁴. As of 2016, 60 per cent of the population of Dumfries and Galloway, or 89,000 people, were of working age (16-64). By 2041, it is expected that those of working age will account for just over half the population (decreasing to 52 per cent, or 73,100 people⁵).
- In the 10,000 Voices survey in 2018, 55% of young people said they intended to leave Dumfries and Galloway in future for work, study or travel⁶.

Economy and Employment

- The forecast in the 2018 Dumfries and Galloway Regional Skills assessment is that the local economy will grow at a rate of 1.1% per year between 2018 and 2028 - lower than the Scottish rate of 1.7%⁵.

- Employment is expected to contract between 2018 and 2028. This is expected to result in the loss of 2,100 jobs in Dumfries and Galloway by 2028. This is the second highest level of job losses forecast over this period out of the 32 local authorities.⁵
- Almost 10% of workers in Dumfries and Galloway are employed in Caring Personal Services roles.⁵

Our children and young people

- Our population aged 0-17 in mid-2018 was estimated at 26,328⁷. Of these:
 - 6,488 were aged 0-4
 - 9,154 were aged 5-10
 - 7,782 were aged 11-15
 - 2,904 were aged 16-17
- In Dumfries and Galloway, 19 school nurseries, 10 funded providers and 29 childminding services now offer 1140 of funded Early Learning and Childcare to over 1100 children. This equates to 39% of children accessing funded Early Learning and Childcare. Around 44 % of these children are accessing the full 1140 hours with an additional 41% taking between 600 and 1140 hours³.
- Of the 19 local authority nurseries 16 offer Early Learning and Childcare hours from 08:30 to 15:30 (aligned to the school day) and 3 offer hours from 08:00 to 18:00 providing further flexibility. Funded providers and childminders also offer flexible provision to families³.
- There are 98 Primary Schools with a total school roll in September 2019 of 10,304 primary pupils.³
- There are 16 Secondary Schools with a total school roll in September 2019 of 8,441 secondary pupils.³
- There are 17 pupils in Langlands special school (September 2019)³.

Attainment and achievement

- Overall schools across Dumfries and Galloway show an improving record over time of raised attainment in Literacy and Numeracy in both the Broad General Education and Senior Phase.³
- In Attainment compared to Deprivation, a similar level of performance in all SIMD deciles is recorded to national values. In decile 1, the most deprived decile, the average tariff points reported for Dumfries and Galloway young people, is almost half the value of the least deprived decile. However, over

time, since 2012 attainment of young people from SIMD 1 has been steadily increasing and is continuing to do so.³

- Achievement across the senior phase, which is looked at over a three-year period S4 to S6 showed overall increased attainment for school leavers. In 2019, 65% of young people across Dumfries and Galloway left school with one or more qualifications at SCQF level 6 (Higher) the end of S6, 46% of young people with 3 or more qualifications at SCQF level 6 (Higher) and 31% with 5 or more qualifications at this level.³
- The national benchmarking measure of leaver initial destinations shows a very slight drop in the percentage of school leavers in a positive destination approximately 3 months after leaving school (their initial destination).³
- In March 2019, there were 8,211 learners facing a barrier to their learning under our staged intervention approach, 1440 with an Individual Education Plan and 113 with a Coordinated Support Plan. There has been a continuing growth in the number of children and young people with a Child's Plan (951 in March 2019, increasing to 1,024 by January 2020), through the delivery of our GIRFEC named person approach. Of the 8,211 children and young people currently identified by our schools as experiencing at least one barrier to learning - 98% are being supported in mainstream classes.³
- In January 2020, the Education management information system recorded 395 pupils as being on the Autistic Spectrum; 480 pupils self-reported as disabled; and 417 pupils assessed (diagnosed) as disabled.³

Children and young people in need of care or protection

- In the year August 2018 to July 2019 there were 7,323 referrals in total into Children and Families Social work. This is an increase of 9% on the same period 2017-2018 when there were 6,744 referrals.⁸
- In January 2020 we had fewer than 10 children on the Child Protection Register. This is a significant reduction from January 2019.⁸
- In 2017-18, there were 16.7 looked-after children and young people for every 1000 children and young people aged under 18 in Dumfries and Galloway. This rate was higher than the rate of 14.3 for Scotland.⁹
- On 31st December 2019 there were 399 looked after children, compared to 447 on the 31st December 2018. This is a reduction of 11% in 12 months.⁸
- Of the 399 children looked after on 31 December, 374 were accommodated in a community setting. This equates to 94% of children looked after in Dumfries and Galloway living with parents/carers; friends/family or foster carers/prospective adopters.⁸

- In 2018-19, 588 children were referred to the Reporter. Of these, 484 were on care and protection grounds and 148 on offence grounds (some are referred on both care and protection and offence grounds).¹⁰
- In 2018-19, 177 children aged under 16 were referred to Women's Aid services in Dumfries and Galloway.⁸
- Current numbers of Children and Young People affected by substance misuse in Dumfries and Galloway are unknown, however in 2016, estimates suggested there were between 2000 and 3000.¹¹ (This estimate was based on applying national rates of substance misuse to the Dumfries and Galloway population; and information from adult substance misuse services about the estimated number of their service users who had dependent children). Parental substance misuse has consistently been one of the top four areas of risk for children and young people placed on the Child Protection Register.
- Between January and September 2019, the Looked-After Children's Health Service received 125 new referrals for health assessment; 86% were offered a health assessment within 28 days of notification to the Health Service.¹²
- In 2018/19, there were 38 Homeless presentations from young people aged 16-17, and 230 from 18-25-year-olds. There were 41 Homeless presentations from people who had previously been looked-after.²²

Health and wellbeing

- In the year ending 31 March 2019, there were 1220 live singleton births in Dumfries and Galloway (National Records Scotland). Of these, 82.5% were of a healthy birthweight and 6.1% of a low birthweight – categorised as under 2500g. A baby's weight at birth reflects both their gestation and how well they have grown whilst in the womb. Babies who are both preterm and small for their gestational age are at particular risk of short and long-term health problems. There is a relationship between low birthweight and deprivation.¹³
- In 2017/18, 28% of women were exclusively breastfeeding at their 6-8 week review. This is an improvement on the previous two years but is lower than the national rate of 30.7%.¹⁴
- The latest published Child Health 27-30 Month Review Statistics for 2017/18 for Dumfries and Galloway showed that the coverage of the review was 94.4% (93.1% in the previous year) compared to 90.2% (89.5% in the previous year) for Scotland. A new or previously known concern was noted for at least one aspect of the child's development in 16.2% of reviews compared to 20.2% the previous year and 15.4% nationally.¹⁵ Provisional results for 2018/19 show that coverage for the reviews in Dumfries and Galloway was 93.5% compared to Scotland at 91.2%. The percent with one or more concerns was 15.7% for Dumfries and Galloway and 14.5% for Scotland in 2018/19.¹⁶

- In 2019, Wellbeing Surveys took place in schools across Dumfries and Galloway with P5 to P7 and S1 to S4 pupils. With regard to mental wellbeing, 57% of primary school pupils and 31% of secondary pupils reported very high life satisfaction. However, 18% of secondary pupils reported a very high level of emotional and behavioural difficulties, and among secondary pupils, girls were more likely than boys to report low/medium life satisfaction with 49% of girls reporting low/medium life satisfaction by S4. Pupils in receipt of free school meals; or with a Child's Plan; or with additional support needs were also more likely to report low/medium life satisfaction.¹⁷
- In September 2019, Dumfries and Galloway Child and Adolescent Mental Health Service (CAMHS) had 954 open cases (not including Child Psychology cases). In the quarter ending September 2019, Dumfries and Galloway CAMHS had the highest rate of referrals in Scotland at 10.9 referrals per 1,000 people under 18. The comparable rate for Scotland was 7.2 referrals per 1,000 people under 18. The rate of accepted referrals was also the highest in Scotland at 8.6 per 1000. 94.2% of people starting treatment with CAMHS in the quarter ending September 2019 within 18 weeks of referral, compared to Scotland which was 64.5%. Dumfries and Galloway CAMHS had the lowest percentage of Did Not Attend for first contact appointment (6.3%), compared to Scotland (14.0%).¹⁸
- In the Wellbeing Survey, 7% of secondary pupils described themselves as current smokers, and 18% of secondary pupils had ever smoked a cigarette. 24% of secondary pupils had tried e-cigarettes. Pupils with a Child's Plan were much more likely to be current smokers (22%).¹⁷
- Those with a child's plan were more likely than those with no child's plan to have drunk alcohol in the last week (24%, compared with 13% with no child's plan). (Wellbeing Survey).¹⁷
- Current smokers were six times as likely than non-smokers to have drunk alcohol in the last week (63%, compared with 10% of those who did not currently smoke). (Wellbeing Survey)¹⁷
- Dumfries and Galloway has a teenage pregnancy rate of 18.5 pregnancies per 1000 women aged under 18. This is a rolling rate over a 3-year period from 2015-2017 and has been declining since 2006-2008 when the rate was 39.8 per 1000. Evidence shows that having a pregnancy at a young age can contribute to a cycle of poor health and poverty as a result of associated socio-economic circumstances before and after pregnancy.¹⁹
- In 2018/19, 73.6% of children measured in Dumfries and Galloway had a healthy weight. Source ISD²⁰
- In 2019, 67% of primary pupils ate vegetables every day or most days. 20% of primary pupils drank fizzy drinks every day or most days. Those with a Child's Plan were less likely to eat vegetables every/most days and more likely to drink fizzy drinks. (Wellbeing survey)¹⁷

- In 2019, 15% of secondary pupils were active for at least 60 minutes every day. Girls (12%) were less likely than boys (19%) to be active for at least 60 minutes every day (Wellbeing Survey).¹⁷

Poverty

- A 2019 report by the End Child Poverty organisation estimated that in 2017/18, 27% of children in Dumfries and Galloway were living in poverty after housing costs. This gives Dumfries and Galloway the fourth highest rate in Scotland, after Glasgow City, Dundee City and Clackmannanshire. In the Dumfriesshire constituency, the figure was 23%; and in the Galloway and West Dumfries constituency the figure was 31%. While an estimated 27% of children in Dumfries and Galloway live in poverty, local data at ward level shows this to vary between 16% and 37%.²¹
- In 2019, 758 applicants with children were awarded Crisis Grants (33% of applications).²²
- In 2019, 276 applicants with children were awarded Community Care Grants (38% of applications).²²
- In November 2019, 16.9% of pupils in Dumfries and Galloway (3,171 children) were eligible for Free School Meals.²²
- Local authority labour market profile figures from the NOMIS service provided by the Office for National Statistics show that in 2018 and 2019, Dumfries and Galloway had the lowest work-based gross weekly wage in Scotland. This was £480.80 in 2019 compared with the Scottish average of £577.70.²³
- We know that close to 5000 children are in households with Council Tax Reduction Claims.²²
- 28.8% of people in Dumfries and Galloway earn less than the Living Wage compared with 18.4% in Scotland.²⁴

Our challenges

Dumfries and Galloway face a range of significant challenges which impact on the effective delivery of children's services to secure positive outcomes for children and young people. Our stated intention is to give children the best start in life and ensure that they are provided with every opportunity to fulfil their potential and become active contributors in their communities. The Partnership recognises the particular issues that exist across Dumfries and Galloway making success more challenging. The key challenges are as follows:

Geography – Dumfries and Galloway has a specific issue around rurality. Our population is widely scattered across small settlements with very few densely populated areas. The two largest towns are 75 miles apart and have different profiles. This affects both delivery of, and access to services. This hinders our ability

to deliver responsive and timely support to some of the more rural parts of Dumfries and Galloway. Flexible solutions are required to overcome this particular difficulty and to address the issue of equity of provision.

Population - our population is declining and ageing, and we will have fewer people of working age to support an increasing elderly population. The beauty and rurality of Dumfries and Galloway which is attractive to older people is less so for the younger generation and this has contributed to the desire of young people to leave the area. In the 10,000 Voices Survey carried out in 2018, 55% of young people said they intended to leave Dumfries and Galloway in future for work, study or travel. In this regard both geography and population have a direct impact on the workforce.

Workforce - as outlined above there is an interconnectivity between geography and population and workforce planning. Over the years Dumfries and Galloway has faced significant challenges across all agencies and services, ranging from front line to senior managers, in recruiting and retaining staff. This has required us to be innovative and work together to overcome these difficulties. Despite some initial successes the problems have persisted and can be acute in key areas such as the west of Dumfries and Galloway. The establishment of a multi-agency group has provided the opportunity to work collaboratively and adopt a whole system approach to this issue. The issue of young people leaving the area has been recognised as a challenge by the enterprise agency for the South of Scotland; and a Regional Skills Investment Plan will seek to address this.

Poverty – Dumfries and Galloway, as with many other areas across Scotland, has an increasing issue with the impact of poverty which is exacerbated by a low wage economy. Although we have 16 datazones within the 20% most deprived in Scotland, the vast majority, 80%, of income or employment deprived people in Dumfries and Galloway live outwith the most deprived datazones. We, therefore, have a very dispersed model of poverty which means that it can be difficult to target services and resources effectively.

Digital and Management infrastructure - Digital and Management infrastructure
Dumfries and Galloway's digital infrastructure remains inconsistent and the interoperability remains poor as some systems do not speak to each other. Health have particular challenges as staff are recording information on several systems as the existing structures are not available to streamline this, although work is currently underway to address this. The challenges that can result from poor interoperability are lack of consistency when identifying children and young people; lack of standards for sending, receiving, and managing information between systems; and difficulties with measurement, analysis, and improvement. This may create barriers to delivering improved experiences and outcomes for children and young people.

Engagement with children and young people

As a Community Planning Partnership, Dumfries and Galloway is committed to engaging with children and young people and ensuring that their voices shape the services we deliver. This plan has been informed by a wide range of consultation and engagement activities with children and young people with many of these featuring in the 2018 Year of Young People.

In April 2019, the report on the 10,000 Voices survey was published. The 10,000 Voices survey ran in Dumfries and Galloway for the duration of 2018, with participants aged between 10 and 25. The consultation captures the views of 46.9 per cent of all young people living, working and studying in Dumfries and Galloway, making it the largest collection of young people's views in Scotland for a single local authority area. Young people provided answers to two types of questions: the first focusing on the physical environment of their communities (the buildings, streets, public spaces and natural spaces that make up a place) and the second focusing on the social environment (the relationships, social contact and support networks that make up a community). The findings of 10,000 Voices were presented to Community Planning Partnership as well Dumfries and Galloway Council and NHS Board. Each Community Planning Partner made the commitment to use the findings to influence future service planning so that service planning reflected the findings of 10,000 Voices. A progress report will go annually to Community Planning Partnership each year for the next 3 years and a follow up to 10,000 Voices will be carried out in 2024 to allow us to compare the findings.

Dumfries and Galloway's Youth Participation and Engagement Strategy was co-produced with young people aged 12-25 across Dumfries and Galloway and was approved in March 2018. This strategy outlined an innovative approach to youth democracy opportunities for young people and has seen the implementation and development of our first elected Youth Council consisting of 35 young people. The Youth Council includes 2 Ward Youth Councillors per area (24 in total) who are responsible for representing their physical community, there also 7 Youth Councillors who are responsible for advocating for each identified marginalised group. Additionally, Dumfries and Galloway's 4 Members of the Scottish Youth Parliament also sit on the Youth Council and represent the needs, interests and views of the Dumfries and Galloway's youth population on a national level. The role of the Youth Council is to promote the priorities and needs of young people to local decision makers to ensure a more collaborative approach to planning, evaluation and decision making.

The Listen2Us group, which sits within the wider Champions Board Project, is a youth advocacy group for young people who have experiences of care aged 12-25. Their role is to promote the experiences of young people and engage with Corporate Parents to improve services provided to care experienced children and young people throughout Dumfries and Galloway. In November 2018, they launched the findings of

the Listen2Us consultation that outlined key areas of improvement for services. The Listen2Us group meet twice yearly with Senior Officers from the NHS, Social Work, Education, Young People's Services, Police Scotland, and the Third Sector in meetings known as Champions Board Meetings.

Both the Youth Council and Listen2Us are supported and delivered by the Young People's Service and whilst both are now established forums for young people to share their experiences, there is work being undertaken to ensure that there is improvements in how the views of young people are directly shaping the development of services, strategies and priorities as opposed to being simply a mechanism for consultation. An example of how we are improving opportunities for young people to become meaningfully involved is the joint meeting between Dumfries and Galloway Council and the Youth Council that took place in February 2020, during which a series of joint actions were agreed that aimed to improve outcomes for young people. There are also plans to have a Joint Meeting of the Community Planning Partnership and Youth Council in late 2020.

In April 2019 a specific consultation took place with 14 young people from Dumfries and Galloway who had experience of Children's Panel Hearings. The findings of this consultation led to the development of a Better Hearings plan which is informing the priorities within the Corporate Parenting plan.

#ROOTS is our annual Youth Activism and Volunteer conference that has been continued as part of the legacy from Year of Young People. The original event took place in March 2018, followed by #ROOTS2.0 in October 2019. The purpose of these events is to bring young people together from across Dumfries and Galloway to develop their skills for engagement, knowledge of existing structures and also acts as an opportunity to gather the views of young people.

#WeCare is another annual conference-style event organised by the Listen2Us group that focuses on providing opportunities for young people with experiences of care. Taking place for the first time in 2019, the conference aimed to build relationships between corporate parents and young people; and provide meaningful opportunities for young people to have their say on national or local initiatives. Funding has been secured to continue to develop this event for 2 further years.

The Third Sector Interface for Dumfries and Galloway (TSDG) has recently launched a forum for third sector organisations providing services for children and young people. This forum will be one vehicle for engaging with the third sector on the delivery of the children services plan. The interface can also play a part in community engagement.

Although we have evidence of gathering the views of care experienced children and young people, the recent self-evaluation: "How good is our corporate parenting" tells us that the children and young people are frustrated that they do not always see their views translated into action. Our Corporate Parenting Group is committed to

ensuring through their action plan, that procedures, policies, strategy and services are shaped in line with the views of children and young people.

As a Community Planning Partnership, Dumfries and Galloway is committed to engaging and involving communities in decision that affect them. Our approach to delivering on this commitment is detailed in the Dumfries and Galloway Council Community Participation and Engagement Strategy and the Dumfries and Galloway Integrated Joint Board Participation and Engagement Strategy. The Community Planning Participation and Engagement Working Group co-ordinates a programme of engagement activity across partners and oversees the Participation and Engagement Network which is one way that individuals can share their views and opinions on local services. A network of frontline staff, Senior Managers and Third Sector Organisations trained in Best Practice in Consultation has been established to build the confidence, skills and knowledge of those involved in community engagement and to enable sharing of practice and peer support.

Our approach

We recognise that the vast majority of children and young people will have their needs met within their own families and by universal services. We therefore strive to ensure that our universal services are flexible, responsive, easy to access and welcoming for families. Staff have a good understanding of local need and work to build relationships with families accessing services. The underpinning philosophy is about empowerment and partnership. We remain committed to shifting away from crisis driven approaches and towards prevention and early intervention; recognising the criticality of a non-stigmatising approach. However further work needs to be done to ensure that universal services are able to better identify and respond to needs at the earliest opportunity.

We want to build on the successes of previous years and ensure that staff remain knowledgeable and familiar with their role, responsibility and accountability in respect of planning and decision-making for children at all stages. Staff have been provided with a comprehensive suite of GIRFEC materials to assist with the early identification of individual need that promotes wellbeing. The use of a standardised framework aids the effective sharing of information and the accurate assessment of a child's circumstances. The framework is underpinned by the National Practice model as well as other evidence-based approaches such as Resilience Matrix, National Risk Framework etc. More recently we have reviewed and renewed our GIRFEC locality model and anticipate that this will support a solution-focused approach and improve partnership working across all sectors. We have established mechanisms to identify key practice issues and this ensures, that as a partnership, we are able to take timely action to resolve any issues that might arise. We will continue to evaluate our performance and remain committed to delivering good quality learning and development opportunities across the partnership.

The recent implementation of the evidence-based approach, Signs of Safety, represents a major commitment to working more effectively with families to help them find, wherever possible, their own solutions, using a children's rights-based approach. This is a longer-term programme of change which will be embedded over the lifetime of this plan and is an important vehicle for change. Signs of Safety clearly supports the GIRFEC agenda of placing the child at the centre of planning and interventions. This model provides a range of tools which enable staff to work with families in a more meaningful way and capture and record their views more effectively. Training has been delivered primarily to social work staff, but future plans include a roll out to all relevant services and agencies across all sectors. The impact will be closely monitored and evaluated.

There are a number of single and multi-agency plans which set out our ambitions to improve the lives of children and young people. The Children's Services Plan rightly maintains a focus on our most vulnerable children. We recognise that these children and young people need a multi-agency coordinated approach to ensure the totality of their needs are met and, whilst universal provision will have an input, there is also a need for targeted and specialist interventions

For the purposes of this plan we have deliberately chosen to take a focused and targeted approach which will deliver transformational change. Such approaches can only be delivered by working effectively together. Good quality leadership and direction supported by a shared vision is critical to success.

Dumfries and Galloway Council and NHS Dumfries and Galloway have embarked on a programme of transformational change with a view to overcoming some of the financial constraints facing the partnership over the coming years. The aim is to ensure that our services are modernised, improved and are able to continue to deliver in the most effective and sustainable manner. Some of the areas the Council are focusing on through the transformation agenda include: Education core delivery and curriculum; Workforce; Partnership approach to earlier intervention and Schools. Within Children and Families Social Work commitment has already been made to changing the way we engage with children and families using the "Signs of Safety" framework. This has energised the workforce and early feedback from children, families and partners shows that this approach is welcome. An "Intensive family Support Service" was also piloted using anti-poverty funding that showed the positive impacts of working with families in a different way. As part of the transformation approach the Service will focus on building strengths within individuals, families and communities. This approach will include better working with partners in the third sector to stimulate and cement community support for vulnerable families and a continuation of the Children and Families Service working "in a different way" with children and families, based on a relationship model and building and enhancing skills. More than 200 third sector organisations providing almost 300 services impacting on children and young people in some way, have been identified in

Dumfries and Galloway, including family support, early years provision, young people's services and youth work.

Within the NHS the Sustainability and Modernisation Programme (SAM) was established in response to the significant financial challenges facing the partnership and NHS locally. It was determined that the way Dumfries and Galloway would like to approach a financial improvement programme was to focus on innovation and transformation. SAM aims to promote and drive local change in delivering the best services in the most efficient way and, crucially, by capturing and measuring the benefits – whether that be quality, productivity or financial.

Our recent involvement in the Realigning Children's Programme has reaffirmed the need for change and has highlighted the importance of addressing mental health and wellbeing. To this end we will embark on a programme of improvement to ensure we deliver on the change agenda.

In Dumfries and Galloway there are complex governance structures relating to children's services. We recognise the need to continually improve strategic working relationships across these children's services structures to ensure that the accountability and focus on children's services is maintained.

How we identified and agreed our joint priorities

Over the last 4 years an emphasis has been placed on securing a better understanding of our communities and localities in order to respond more effectively to the needs of children and young people. We have introduced a range of mechanisms that are designed to gather evidence and information about the quality of services as well as highlighting significant gaps in provision. We have recognised the need to engage more effectively with third sector organisations. We have used both qualitative and quantitative data to shape our understanding of priorities as we move forward. We now have a clearer understanding of what works well and where to scale up and roll out successful initiatives. However, a number of our priorities reflect the need to continue to embed change and improvement in core practice.

More recently we have been included in the third tranche of the Scottish Government's Realigning Children's Services Programme which has added to the wealth of information already available. The valuable insights provided by children and young people's views of their wellbeing, through the surveys undertaken, has significantly informed our direction of travel. In summary the identification of our joint priorities for children's services for 2020 to 2023 is shaped by the following factors/processes.

- Our evaluation of progress made in our 2017-20 Children's Services Plan, and our identification of any activity within this plan where we needed to continue or expand.

- Our involvement in the Scottish Government's Realigning Children's Services programme and the findings from the Wellbeing surveys
- Engagement and consultation with children and young people.
- Findings and lessons from Initial and Significant Case Reviews
- Audit and self-evaluation activities
- A self-evaluation of our corporate parenting approaches
- National and local priorities
- Engagement with third sector organisations via the Third Sector Children and Young People's Forum

We will continue to drive forward prevention and early intervention; recognising the need to move away from crisis driven responses. In further recognition of this one of our priorities focuses on the critical role that parents and carers play in meeting the needs of children and young people and our responsibility to provide the right level of supports and services to enable them to do this. The national Child Protection Improvement Programme alongside the anticipated national guidance for GIRFEC and the findings of the Independent Care Review will inevitably continue to influence and shape our plan moving forward. We rightly maintain an emphasis on our most vulnerable children and young people, particularly those who are subject to child protection processes, or those who are looked after or have experienced care. The relationship between poverty and vulnerability is better understood at both national and local levels, and this plan identifies poverty as key priority area and sets out the steps that the Partnership will take to address this important issue. Mental Health and Wellbeing has emerged as an important priority from a range of sources including the school wellbeing surveys that took place as part of our involvement in the Realigning Children's Services programme. Our fifth priority is to further improve the services delivered to children with disabilities ensuring a more cohesive approach is adopted and build upon the initial work done in this area in our previous plan.

Therefore, our priorities are that by working together with our children, young people, their families and communities:

1. Children and young people are safe and free from harm
2. The life chances and outcomes for care experienced children and young people improve
3. The impact of poverty on children and young people is reduced
4. The mental health and wellbeing of children and young people improves
5. Children and young people with complex needs and disabilities are enabled to reach their potential

6. How we support parents and carers to meet the needs of their children and young people improves.

The Context to Our Action Plan

As part of our improvement journey we have streamlined our approach to children's services planning, recognising the plethora of planning requirements already in existence. We have sought to identify our most important aims and in the attached action plan have provided high level information about how we intend to deliver these. We recognise the full detail of our improvement activity sits within individual plans such as Corporate Parenting, Child Poverty Action Plan and the Child Protection Business Plan and have not sought to repeat their content here. The underpinning plans are listed [here](#).

Our action plan is structured in the following way:

- 6 Priority Actions
- Aims
- High-level actions
- Responsible body
- Timescales

Although high-level actions for the plan are ascribed to individual groups, it is recognised that delivery of improvement activity will involve a much wider group of staff and stakeholders. To deliver improved outcomes for children and young people we need the involvement of the whole community and over the next three years there will therefore be increased engagement with the third sector through their Children and Young People's Forum. Individual groups are also responsible for ensuring that all activity is underpinned by the appropriate participation/engagement of children and young people in shaping the way forward.

Our Action Plan

Priority 1. Children and Young People are safe and free from harm

Detail is contained in the following plans: Child Protection Business Plan; Violence Against Women and Girls Action Plan; Alcohol and Drugs Partnership Action Plan

Aims	High level actions	Responsible Lead	Timeframe Date Completed by
1.1 Children and young people are better protected by continuing to improve our identification and response to harm.	<p>Through the implementation of Signs of Safety, we will upskill practitioners to identify, assess and support children, young people and their families by improving the quality of direct work with them and the quality of planning to support the safety of children and young people, either at home or in the community.</p> <p>This will be progressed through extensive training and ensuring we have the right policies, procedures, structures, support and tools in place to support best quality practice.</p>	Public Protection Committee	March 2023
1.2 Children are better protected by the early identification of and response to supporting children and families affected by substance misuse	<p>We will work in partnership with ADP to ensure staff working across children services and alcohol and drug support services possess the necessary knowledge and skills needed to identify, respond and provide support to children and young people affected by parental substance misuse (CAPSM), or their own misuse of substances.</p> <p>We will work in partnership with the ADP to examine the key findings of the ADP commissioned needs assessment for Children and Young People in Dumfries and Galloway who</p>	Public Protection Committee / Alcohol and Drugs Partnership	March 2022

	are affected by their own and other's substance misuse, with a view to determining the service provision required for children and young people and assess the support needs of this population.		
1.3 Children and young people can protect themselves through increased awareness of domestic abuse and greater understanding of healthy relationships by children, young people and the wider community.	We will work across council, multi-agency and third sector partners to review and improve the delivery of a region wide programme of awareness-raising and education.	Public Protection Committee	March 2023
1.4 Children and young people are better protected through the early identification and response to the impact of domestic abuse.	We will review the response to children affected by domestic abuse and make continuous improvements to ensure we have the right training, policies, procedures and tools in place to support best practice.	Public Protection Committee	March 2022
1.5 Children and young people will benefit from the support of an integrated youth justice service which understands problematic behaviours, avoids unnecessary criminalisation and supports transition to adulthood	<p>We will develop partnership arrangements within locality areas, including collaboration with the third sector where possible, to ensure equitable access to diversion and intervention systems across Dumfries and Galloway.</p> <p>We will develop and deliver a restorative justice programme which will be aligned to meet the needs of our 16-25 year old community.</p> <p>We will explore opportunities to build relationships with children and young people within schools and communities to promote and influence positive behaviours.</p>	Youth Justice Partnership	March 2023

	We will acknowledge the rights of children and review our policy and practice to ensure legal and ethical compliance, whilst integrating 'Signs of Safety' within Youth Justice practice to ensure a consistent working approach.		
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Priority 2. Improving the life chances and outcomes for care experienced children and young people

Detail is contained in the following plan: Corporate Parenting Action Plan

Aims	High level actions	Responsible Lead	Timeframe Date Completed by
2.1 In Dumfries and Galloway, we fully understand and deliver our duties as corporate parents; and have high aspirations for our looked-after and care-experienced children and young people.	<p>We will work with our looked after and care experienced children and young people to refresh our vision of what we want for them.</p> <p>We will ensure that our vision is effectively communicated; and owned by everyone.</p> <p>This will include training events, leaflets, amendments to job descriptions where necessary.</p>	Corporate Parenting Group	March 2021
2.2 Looked-after and Care-experienced children and young people will have improved access to all the services they need.	<p>We will implement the findings of our recent self-evaluation “how good is our corporate parenting”.</p> <p>Priorities from this evaluation include:</p>	Corporate Parenting Group	March 2022

	<ul style="list-style-type: none"> • Ensuring children and young people's views are evident in the support they receive. • Improving children and young people's experience of formal meetings, including children's hearings • Supporting children to live with their own family or in kinship care. • Ensuring a range of suitable foster care placements. • Ensuring a range of suitable residential options. • Supporting children and young people to remain in school and to improve educational outcomes. • Supporting children and young people to access health services. • Supporting children and young people to access to leisure activities. • Improving young people's employability skills. • Improving young people's access to appropriate housing. 		
2.3 Care-experienced children and young people have improved educational attainment outcomes in line with Dumfries and Galloway expectations.	The multi-agency care experienced Raising Attainment Group will identify the learning needs of care experienced children and young people to identify and deliver the specific supports and services they require to improve their attainment.	Corporate Parenting Group	March 2023
2.4 Procedures, policies, strategy and services are shaped in line with the views of children and young people.	Improved systems will be developed to ensure that children and young people's views are listened to; and that processes are in place to identify actions for improvement and evaluation of policy and strategy.	Corporate Parenting Group	March 2023

Priority 3. Reducing the impact of poverty on children and young people.

Detail is contained within the following plan: Dumfries and Galloway Child Poverty Action Plan which is focused around the three main Drivers of Poverty which are driven by structural or institutional factors, and the six priority groups.

Aims	High level actions	Responsible Body	Timeframe/ date completed by
3.1 Increase income from employment (availability of jobs, hours and level or earnings, barriers to taking up work)	<p>As a partnership we will act as advocates for the importance of increasing family income to decrease the impact of child poverty. We will support and challenge the work of relevant groups to increase income from employment in particular to the following Priority Groups</p> <ol style="list-style-type: none"> 1. Lone parent families 2. Families which include a disabled adult or child 3. Larger families 4. Minority ethnic families 5. Families with a child under 1 year old 6. Families where the mother is under 25 years of age 	Tackling Poverty Co-Ordination Group in conjunction with Employability and Skills partners across Dumfries and Galloway	March 2023
3.2 Reduce costs of living (including housing, food, fuel, poverty premium, cost of the school day, unavoidable costs of disability, living in a rural area)	<p>As a partnership we will act as advocates for the importance of decreasing the costs of living to decrease the impact of child poverty.</p> <p>The specific actions related to housing, costs of disability, rurality, travel, fuel and the costs of the school day are detailed in the action plan.</p>	Tackling Poverty Co-Ordination Group in conjunction with public and third sector partners across	March 2023

		Dumfries and Galloway	
3.3 Maximise income from social security (design and generosity of benefits, benefit sanctions, barriers to accessing financial support).	<p>As a partnership we will act as advocates for the importance of increase uptake of benefits and other financial supports. We will support and challenge the work of relevant groups to increase family income, in particular to the following Priority Groups</p> <ol style="list-style-type: none"> 1. Lone parent families 2. Families which include a disabled adult or child 3. Larger families 4. Minority ethnic families 5. Families with a child under 1 year old 6. Families where the mother is under 25 years of age 	Tackling Poverty Co-Ordination Group in conjunction with public and third sector partners across Dumfries and Galloway	March 2023

Priority 4. Improving the mental health and wellbeing of children and young people

Detail is contained within the Mental Health Strategic Group action plan.

Aim	High level action	Responsible body	Timeframe/ date completed by
<p>4.1 To ensure that all children and young people have access to the mental health and wellbeing support that they need when they need it. This includes a breadth of access, close to home and in a timely manner, matched to the needs expressed.</p>	<p>Through a wellbeing hub model, we will provide support to children and young people, and those working with them, regarding mental health and wellbeing. This will include awareness-raising, brief, targeted and specialist interventions. This will include the development of a pathway to include universal well-being, strengths-based approaches, remote and online resources accessible to all.</p>	<p>Multi-Agency Mental Health in Schools Sub-Group</p>	<p>March 2023</p>
	<p>We will address national priorities including delivery of counselling in schools supported by the development of wellbeing strategies in each school or school cluster.</p>	<p>Multi-Agency Mental Health in Schools Sub-Group</p>	<p>March 2023</p>
	<p>We will establish priority areas for focus using the Realigning Children’s Services data and feedback from communities.</p>	<p>TBA</p>	<p>March 2021</p>
<p>4.2 To ensure the recognition and early intervention for perinatal mental health issues and to improve access to psychological and mental health services.</p>	<p>We will review and consolidate a multi-disciplinary, multi-agency working group to develop clearer and more efficient pathways for referral in line with national direction. To include multi-agency specialist clinics for those at risk.</p>	<p>Perinatal and Infant Mental Health Pathway Group</p>	<p>March 2023</p>

Priority 5. Children and young people with complex needs and disabilities are enabled to reach their potential.

Detail contained within the following plan: Disability Strategy Group Plan

Aim	High Level Action	Responsible body	Timeframe/ Date Completed by
5.1 Children with neurodevelopmental disorders (for example Autism Spectrum Disorders, ADHD, Fetal Alcohol Syndrome) will be diagnosed at the earliest possible opportunity.	We will develop and implement a new Neurodevelopmental Assessment and Diagnostic Service to provide appropriate support and interventions.	Neuro-development Pathway Group	March 2021
5.2 Educational pathways and the range of options for children with complex needs (including Autism Spectrum Disorders and social communication disorders) will be strengthened in order to improve outcomes.	<p>We will establish a Pathway group which will:</p> <ul style="list-style-type: none"> • focus on reconfiguring resource provision for children with complex needs across Dumfries and Galloway. • reconfigure services and approaches, including staged intervention approach, within Supporting Learners to more effectively target those with most complex needs. 	Disability Strategy Group	March 2022
5.3 Young people with disabilities will experience a smooth transition to adulthood.	Current transition processes will be reviewed to identify gaps and areas for improvement which will be addressed.	Disability Strategy Group	March 2022
5.4 Families with children and young people with disabilities will have access to range of support options to meet individual needs and improve outcomes.	A review of existing service provision and identification of a range of short break options will delivered through an independent options appraisal process following the independent review	Disability Strategy Group	March 2021

	A mapping of wider available supports and any gaps in provision for families will be undertaken to inform planning of provision.		
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Priority 6. Improving how we support parents and carers to meet the needs of their children and young people

Detail will be contained within a Community Learning and Development Partnership sub-plan.

Aims	High level actions	Responsible Body	Timeframe Date Completed by
6.1 Women will experience improved continuity of care and carer, across the whole maternity journey, with vulnerable families being offered any additional tailored support they may require.	<p>We will:</p> <ul style="list-style-type: none"> • Deliver targeted support and interventions to vulnerable women through the WINGS ((Women Individually Nurtured Grow Strength) team of midwives working with the existing multi-agency pre-birth team. • Reduce the caseload of each midwife so that they are enabled to liaise and work closely with the multi-disciplinary team and partner agencies • The WINGs and pre-birth team will offer the Mellow Bumps Parenting Programme. 	Best Start Faculty Group	March 2023
6.2 Within our areas of greatest need, families, service providers and members of the community make a positive difference to all children, families and the community, strengthening and building the capability of the local community to	We will continue to deliver and develop family centres at Upper Nithsdale, the former Lochside School and Park School Campus through co-production with families, ensuring that the right support is available at the right time in ways that are both accessible and acceptable to families.	CLD Partnership	March 2023

<p>meet the changing needs of children and families.</p>	<p>We will explore the expansion of family centres to other areas of need in line with the output of our Early Intervention Transformation Event in 2019 which highlighted family centres as an approach which can support families before the need for statutory interventions arise.</p> <p>We will establish a family centre network within Dumfries and Galloway linking together all providers to share knowledge, expertise, and support innovation.</p>		
<p>6.3 Parents and Carers have access to a continuum of structured and coordinated parenting support which empowers them to meet the needs of their child.</p>	<p>We will build capacity of parents through a continuum of support which is needs led, family centred, accessible and builds upon strengths</p> <ul style="list-style-type: none"> • Solihull Approach • Parental involvement • Parental engagement • Signs of Safety • Deliver the FNP programme in a phased approach across Dumfries and Galloway, initially in Annandale and Eskdale and Nithsdale localities • Other specific parenting programmes 	<p>CLD Partnership</p> <p>Family Nurse Partnership</p>	<p>March 2023</p>

<p>6.4 Parents and Carers have access to learning opportunities which enable them to improve their life chances and be better placed to meet the needs of their child.</p>	<p>We will deliver a range of learning opportunities for parents, carers and families which is inclusive of:</p> <ul style="list-style-type: none"> • Digital learning, literacy and numeracy, and English for Speakers of Other Languages provision • Family learning programmes and activities which involve parents/carers and their children • Opportunities to gain a nationally recognised qualification • Support to progress to positive destinations such as volunteering, further learning and employment. 	<p>CLD Partnership</p>	<p>March 2023</p>
<p>6.5 Parents and carers are able to have their voices heard with regard to meeting the needs of their child</p>	<p>We will listen to parents and carers views through</p> <ul style="list-style-type: none"> • Involvement in the life of the school • Engagement in learning • Parent and carer engagement and involvement in the life of the ELC setting • Partnership in their Child's Plan • Parent evaluation of parenting programmes 	<p>CLD Partnership</p>	<p>March 2023</p>

Detailed Action Plans

The action plan provides high-level detail of our priorities, aims and actions. The SMART-based plans listed below provide the full detail of how we will deliver the actions:

- Child Protection Business Plan
- Alcohol and Drugs Partnership plan
- Violence against Women and Girls Business plan
- Youth Justice Strategy
- Corporate Parenting Plan
- Child Poverty Action Plan
- Mental Health Action Plan
- Disability Strategy Group Action Plan
- Dumfries and Galloway CLD Partners Strategic Plan 2018-21
- Dumfries and Galloway Pregnancy and Parenthood in Young People Action Plan

Dumfries and Galloway supporting plans and documents

While the Children's Services Plan delivers our joint improvement activity, the delivery of services for children, young people and families involves a wide range of plans and strategies including the following:

- Social Work Business Plan
- Education Business Plan
- Youth Participation and Engagement Strategy
- Community Justice Outcome Improvement Plan (CJOIP)
- GIRFEC Leadership Group Action Plan
- Local Outcome Improvement Plan
- Community Engagement Strategy
- Dumfries and Galloway Anti-Poverty Strategy 2015-2020
- D&G Council Plan 2017-22

Resources

Budgets for 2020-21

Partner	Resource 2019-20 in £000's	Projected resource 2020-21 in £000's
NHS Dumfries and Galloway	£19,298,765	
DG Council: Education	£135,656,123	

DG Council: Children and Families Social Work	£17,297,891	
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Information on spend in 2019-20 is available in Appendix 5

How we will measure progress and report on success?

Critical to success is our ability to properly evaluate the quality and impact of the services delivered to children, young people and their families in Dumfries and Galloway. The Partnership recognises that self-evaluation is a complex area which involves the measurement of inputs, outputs and outcomes. There is a growing recognition of the need to focus more effectively on outcomes for families as opposed to simply measuring systems and processes. This is a challenge we have contended with over the last few years and have sought to put in place arrangements which provide meaningful data that includes the views of children, young people and families, findings from practice audit and improved use of statistical data. We are much more aware of the need to scrutinise patterns and trends and the need to act on key practice themes emerging. Whilst we believe we have made significant progress this will be an area for continued improvement.

We will continue to have a systematic approach to self-evaluation of children's services in its totality, but for the purposes of this plan we will use a range of indicators, tools and success measures to establish that the plan is delivering improved outcomes. From a multi-agency perspective, we will utilise information from the following:

- Performance and management data provide information about compliance with key policies, procedures and processes. It allows us to identify patterns and trends and to benchmark our performance against national standards and comparator authorities. It supports the targeting of key areas for more detailed scrutiny to identify good practice or areas for further improvement. It informs future planning and prioritisation and is part of a wider framework that provides assurance about the safety and well-being of children. Examples include response times to children at risk of harm, attainment levels for looked after children and young people, number of children who require child protection registration, number of children experiencing child sexual exploitation, rates of physical activity in children and young people and outcomes from the 30 month assessment. This is not an exhaustive list but provides a flavour of the range of information used.
- Audit activity provides information about the quality of practice and interventions and is a component part of the overall evaluation of outcomes for individuals. The Partnership has a well-developed approach which utilises the findings from regular and systematic audits as well as other planned scrutiny activity. This allows us to examine and assess the quality of individual

records either through scrutiny of the entire case file or by considering specific interventions. In this way we are able to highlight which aspects of practice have worked well, compliance with policy and procedure and ultimately the areas which require further attention. It can generate key themes that help shape learning and development programmes as well as supporting a clearer understanding of the effectiveness of collaborative practice. Importantly it provides an indication of the difference we make in the lives of children, young people and their families and whether or not our interventions are effective. Examples include multi-agency case file audits, regular Initial Referral Discussions and Child Protection Inquiry audits, audits of Looked After Children and audits of assessments and child's plans. Again, this is not an exhaustive list but provides a flavour of the use of qualitative data.

- Gathering and collating the views of children, young people and their families is an important part of our overall approach to measuring success. To be most effective this should be done at both an individual and strategic level. There are key aspects of this that are tested through audit activity which has evidenced progress. Over the last few years we have reviewed and improved the way in which we gather the views of children, young people and their families including support to ensure that the child's views have been heard. Our recent adoption of Signs of Safety has already introduced a range of new and innovative tools to do this. This remains a challenging area which will be a continued focus for improvement in the 2020-23 Plan.

In terms of governance and reporting on the Plan each identified Lead /Strategic Group is required to report on a regular basis on delivery of their agreed priorities to the Children's Services Executive Group, in the first instance. This Group has delegated accountability to ensure timely delivery of the Plan and evaluation of the impact and outcomes. This information is used to form the annual reporting requirements to Scottish Government and the wider stakeholders. In addition to the annual reporting there are established reporting lines to the Chief Officers Group, Community Planning Board, the Integrated Joint Board and Dumfries and Galloway Council. This provides the necessary accountability and makes sure that the plan remains on track.

We have a range of statutory requirements to report on indicators of children's wellbeing which include:

- The National Performance Framework
- The Local Government Benchmarking Framework
- NHS Scotland Local Delivery Plan (LDP) standards
- The National Improvement Framework

From this range of targets and standards, we have identified the following suite of high-level indicators that together provide us with a global picture of the wellbeing of children and young people in Dumfries and Galloway. The added value of our

partnership-working is that we consider this suite of indicators together and jointly analyse them in order to evaluate the extent to which the wellbeing of children and young people in Dumfries and Galloway is improving.

Performance Indicators sorted by 'SHANARRI'

SAFE

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
1. Number of children on the Child Protection Register as rate per 1000 population aged 0-15 years	No target.	In 2018, the rate per 1000 population aged 0-15 years was 4.0	Social Work	PPC and included in Annual Return to Scot Gov.	Published annually by Scot Gov.
2. % Child Protection Re-Registrations within 18 months	Aim to decrease	7.3% in 2017 to 2018	Social Work	Social Work Business Plan Reports	Published in Local Government Benchmarking Framework
3. Number of attendances at ED and emergency admissions to hospital for children aged under 17.	No target - aim to reduce	From Jan to Nov 2019, -9,334 attendances at ED, and 2,523 emergency hosp. admissions.	NHS DG	Integration Joint Board (IJB) Performance Report	Ministerial Strategic Group Report

HEALTHY

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
4. Primary immunisation rate by 12 months of age	Aim to increase		2018	NHS DG	ISD- Child Immunisation reports
		5-in-1/ 6-in-1	97.4		
		MenC	..		
		PCV	97.6		
		Rotavirus	95.0		
		MenB	97.2		

5. The percentage of 27-30 months reviews completed	Aim to increase	94.4%	NHS DG		ISD 27-30 month review statistics
6. The percentage of children in Primary 1 at risk of being overweight and/or obese	Aim to reduce	DG rate was 24.4% in 2017/18 National rate was 22.5% in 2017/18	NHS DG		ISD Primary 1 Body Mass Index Statistics Scotland
7. CAMHS completed waiting times (Percentage of those who commence treatment for specialist Child and Adolescent Mental Health Services (CAMHS) within 18 weeks of referral).	LDP Standard: 90 per cent of young people to commence treatment for specialist Child and Adolescent Mental Health services within 18 weeks of referral.	At end of Sept 2019, across DG 89.7% of young people referred to CAMHS commenced treatment within 18 weeks of referral.	NHS DG	Integration Joint Board (IJB Performance Report)	Published by ISD. Quarterly reports available.
8. LAC completed waiting times for health assessment (Percentage of those LAC who receive a health assessment within 28 days of referral).	The standard is that 90% of children who become looked after will have a new health assessment within 4 weeks of the service receiving notification	Between January and September 2019 The percentage of referrals completed within 28 days was 82%	NHS DG	Reported to Scottish Government (CEL16)	
9. Perinatal mortality (Rate of stillbirths per 1,000 births by year).	Aim to reduce	In DG, the rate of neonatal deaths per 1,000 live births was 0.85 at December 2018.	NHS DG		Published by National Records Scotland
10. The percentage of pregnant women in the worst performing Scottish Index of Multiple Deprivations (SIMD) quintile booked for antenatal	LDP Standard At least 80% of pregnant women in each SIMD quintile will have booked for antenatal care by the	In NHS Dumfries and Galloway, the lowest quartile figure was 85.8% (financial year 2018-19)	NHS DG	Integration Joint Board (IJB Performance Report)	Published by ISD

care by the 12th week of gestation.	12th week of gestation.				
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ACHIEVING

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
11. Percentage of LAC School Leavers who enter a positive Destination	87.2%	2017/18 – 82.9%	Education	By Scottish Govt annually with trend and comparator data LGBF CHN11 - % of pupils entering positive destinations	Local Government Benchmarking Framework and Insight Benchmarking Tool
12. The percentage of children meeting developmental milestones	80%	2017/18 - 81%	NHS	LGBF - CHN17	Child Health Review - Table T2.2 domains Row - % No concerns across all Domains
13. Percentage of young adults (16-19 year olds) participating in education, training or employment.	91.6%	2018/19 – 91.2%	Education	LGBF CHN21 - % participation for 16-19-year-olds	Annual Participation Measure
14. Proportion of Primary pupils achieving expected levels in all three Literacy organisers	72%	2018/19 - 69%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	National Improvement Framework – improvement plan

15. Proportion of S3 pupils achieving Third Level or better in all three Literacy organisers	88%	2018/19 - 83%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	National Improvement Framework – improvement plan
16. Proportion of Primary pupils achieving expected levels in Numeracy	79%	2018/19 - 77%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	National Improvement Framework – improvement plan
17. Proportion of S3 pupils achieving Third Level or better in Numeracy	90%	2018/19 - 89%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	National Improvement Framework – improvement plan
18. Proportion of school leavers attaining 1 or more award at SCQF Level 4 or above	96%	2017/18 – 97%	Education	Pentana KPI	Insight Benchmarking Tool
19. Proportion of Primary pupils achieving expected levels in all three Literacy organisers (LAC)	68%	2018/19 - 31%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is	Pentana KPI – collated locally

				published the following December each year.	
20. Proportion of S3 pupils achieving Third Level or better in all three Literacy organisers (LAC)	84%	2018/19 - 40%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	Pentana KPI – collated locally
21. Proportion of Primary pupils achieving expected levels in Numeracy (LAC)	75%	2018/19 - 41%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	Pentana KPI – collated locally
22. Proportion of S3 pupils achieving Third Level or better in Numeracy (LAC)	84%	2018/19 - 80%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	Pentana KPI – collated locally
23. Proportion of school leavers attaining 1 or more award at SCQF Level 4 or above (LAC)	86%	2017/18 - 71%	Education	Pentana KPI	Insight Benchmarking Tool

NURTURED

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
24. Number and percentage of children being referred to the Children's Reporter on care & protection grounds.	Aim to reduce	484 Children referred in 2018-19	SCRA	Within DG Corporate Parenting Report	Annually at SCRA online
25. Balance of care for Looked After Children: % of children being looked after in the community	Aim to increase			Through LGBF	Local Government Benchmarking Framework
26. Percentage of Looked After Children with more than one placement within the last year	Aim to reduce			Through Social Work Business Plan	Scottish Government Local Authority Level Statistics

RESPONSIBLE

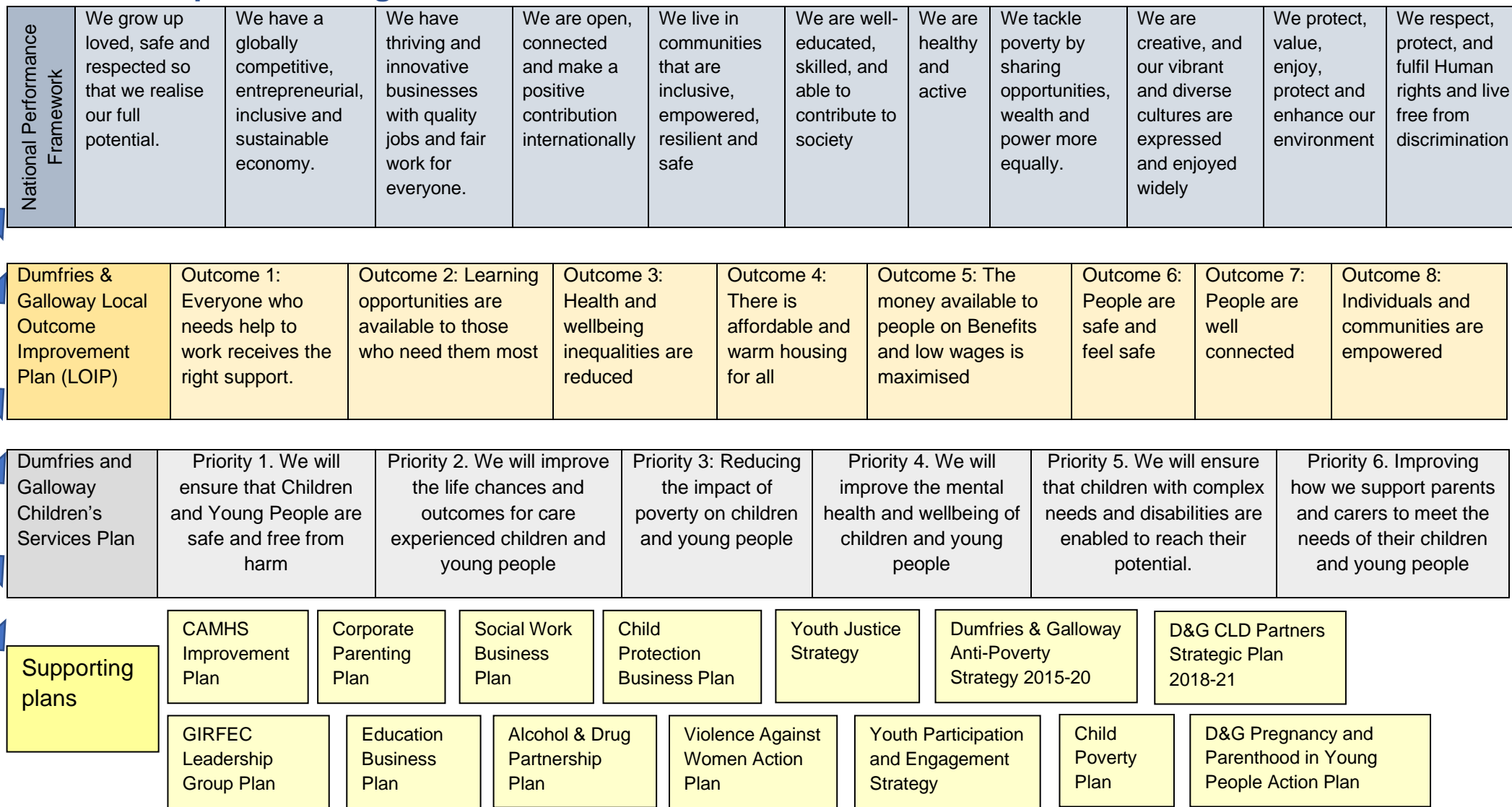
Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
27. Number and percentage of children being referred to the Children's Reporter on offence grounds, Section 67 j grounds	No target – aim to reduce	25.17% of referrals in 2018/19 were on offending grounds.	SCRA		Figures are published annually by SCRA

INCLUDED

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
28. Attendance Rate, Primary School, Dumfries and	94.1%	95.7% in 2018/19	Education	Pentana KPI – collated locally	Local measure – LGBF publish

Galloway for Looked after Children					overall attendance every 2 years
29. Attendance Rate, Secondary School, Dumfries and Galloway for Looked after Children	85.4%	84.87% in 2018/19	Education	Pentana KPI – collated locally	Local measure – LGBF publish overall attendance every 2 years
30. Number of homelessness applications from applicants who were looked after as a child by the local authority within the last 5 years	20	20 in 2018/19	Homeless Service	Included in a statutory return to Scottish Government.	On DG Council 'Pentana' system.

How our plans link together



Appendices

Appendix 1. Our Vision – what this means

“All children and young people are safe and achieve their full potential. We will listen to children, young people and their families and work together to make sure they get the right help at the right time.”

What is a vision?

A vision is a goal that we all share and that we will all work together to achieve. In our vision, we say what we want the future to look like for children and young people in Dumfries and Galloway.

Who is this vision for?

This is the vision for all those who use services for children, young people and their families in Dumfries and Galloway and all those who work in these services or who come in to contact with service users.

What do we mean by ‘services for children, young people and families’?

We mean every single service in Dumfries and Galloway that could have a part to play in supporting children, young people and their families. These services could be those that are available for everyone like schools, health visitors and doctors. They could be those that children and families use when they need extra help like speech and language therapists or social workers. They could be services that might be used by parents or carers like Housing or Drug and Alcohol services. All services are included whether they are provided by the NHS, Council, Police, the Private Sector (Child-minders for example) or Voluntary Organisations.

We are committed to *Getting it right for every child* in Dumfries and Galloway. This means that all services that work with children, young people and their families should work together to put children, young people and their families at the centre of everything they do. It means that we are committed to providing help and support as early as possible to prevent crisis/emergency situations affecting children and young people. We will change our organisations and the way they work together so that ‘early intervention’ becomes the norm.

What does this vision mean?

“All children are safe.”

For children and young people this means:

If you are a child or a young person, being safe means that you are protected and cared for. You should also feel secure and have someone that you trust who you can talk to. You should be given help to learn how to keep yourself safe. Anyone who works with children, young people or families must take action to help you if you might not be safe.

For parents and carers this means:

All children should be protected from physical, sexual or emotional harm, abuse, neglect or exploitation. We will always aim to work together with parents/carers to help them keep their children safe.

For those who work in children's services this means:

Everyone has responsibility for ensuring the safety of children and central to this is the shift to a child-centred approach. The safety of a child should always be your first priority and you should take action immediately if you have any concerns. You should be aware of, and follow your own service's child protection procedures and inter-agency child protection procedures.

All children and young people "achieve their full potential".**For children and young people this means:**

We know that some children and young people face more challenges than others. You might have problems at home; you might be helping to care for a family member you might have a disability; you might be looked after by the local authority. There might be things happening in your life that make it more difficult for you to achieve the kind of life you want. We can't always make your challenges go away but we will do everything we can to help and support you to overcome them and achieve everything you can.

For parents and carers this means:

Most parents want their children to achieve their full potential but families can face all kinds of challenges that can make this more difficult. We will provide additional help as soon as possible for children who might need this in order to meet their full potential. We offer a named person service which means that any child or young person has an identified person who is their first point of contact if they need additional support.

For those who work in children's services this means:

We need to be aspirational for all children and apply the same standards that we would for our own children. We need to recognise the impact of vulnerability and provide resources and support for those who are at risk of not meeting their potential.

"We will listen to children, young people and their families..."**For children and young people this means:**

You have the right to an opinion and for it to be listened to and taken seriously. You need to know about your rights so that you can use them. Adults need to know about your rights as well so they don't ignore them. If you have disabilities then special materials should be produced for you if you need these to participate. If you are in a vulnerable situation like being looked after or a refugee then you should be

given special consideration to help you have your opinions heard. You should be able to complain about anyone in a position of power over you and complaints procedures should be easy for you to find out about and follow.

For parents and carers this means:

We will listen to what you tell us about your child and take your views seriously. If your child needs extra help and support, he or she should have a Child's Plan. You should be involved in drawing up this plan and the professionals involved should actively seek your views and your child's. We also want to know what you think about the services that they use and how these should improve.

For those who work in children's services this means:

We need to recognise and promote the rights of children and young people. At an individual level, we need to actively engage children, young people and families and ensure that their views are reflected in Plans. We need to offer appropriate assistance so that this can happen. At a broader level, we need to move towards active involvement of children, young people, families and communities in the development of the services that they use.

“We will work together...”

For children and young people this means:

You might need different people to work together so that you get the help you need. These people might be nurses, teachers, doctors, social workers, police officers or others. If different people are helping you, you should know who they all are. You should know why they are helping you and what they are doing to help.

For parents and carers this means:

If your child needs support from a number of different agencies they will all work together in a joined-up way to provide help. You should not have to keep going to different agencies for help and telling your story to different professionals every time. Even if many services from a number of agencies are involved, there will still only be a single plan for your child. This plan will set out everything that all the different services will do to help.

For those who work in children's services this means:

You have a responsibility to work together with other agencies with the child at the centre of any decision making. Sometimes working together does not mean getting along well but it means delivering on any decisions and being prepared to challenge appropriately where necessary. Working together is not always easy but it is critical to delivering improved outcomes for children and young people. You should follow the D&G multi-agency Information-Sharing Guidance when sharing information.

“We will make sure children, young people and their families get the right help at the right time.”

For children and young people this means:

This means that if children, young people and families need help, we should do something to help as soon as possible. We shouldn't wait until someone has problems before we decide to help them. We should help them sooner so they avoid getting problems or before problems get too big to fix easily.

For parents and carers this means:

The right help at the right time is help that prevents problems from emerging or stops them getting worse. Your child's named person is a key figure in making sure that your child gets the right help at the right time. Having a named person means that every parent or carer knows who to go to for support or advice if they are concerned about their child.

For those who work in children's services this means:

Early intervention – both in the early years and when problems start to emerge at any age - is one of our strategic priorities. The implementation of all the GIRFEC processes is critical to early intervention and everyone working in children's services should be aware of this agenda and work together to deliver these processes.

Appendix 2. Our governance, partnership and structures

Children's Services Executive Group (CSEG) Terms of Reference

1. Core Membership

Director Skills, Education and Learning (Chair)

Nurse Director, NHS Dumfries and Galloway

Authority Reporter

Chief Social Work Officer, Dumfries and Galloway Council

General Manager for Women, Children's and Sexual Health Services, NHS Dumfries and Galloway

Senior Manager Children and Families Social Work Services

Superintendent Police Scotland

Head of Education (Quality and Curriculum)

Chair of Community Learning and Development Sub Group

Chair of Mental Health Strategy Group

Chair of Child Protection Committee

Chair of GIRFEC Leadership Group

Chair of Corporate Parenting Group

Chair of Youth Justice Partnership

Manager, CS Development and Assurance Team, Dumfries and Galloway Council

Chief Executive, Third Sector Dumfries and Galloway

The Group may also invite associate members as and when required – including finance officers, legal services, Care Inspectorate etc.

2. Objective

CSEG will be responsible for the strategic development and operational delivery of children's services in Dumfries and Galloway in order to improve outcomes for all children and young people by

- Agreeing shared priorities
- Working together effectively
- Ensuring our collective resources are effectively deployed
- Reviewing and redesigning services to ensure effective early intervention
- Addressing and overcoming barriers to improvement

3. Role and Function

The CSEG will:

- take decisions on delivery and resource allocation of children's services across Dumfries and Galloway
- produce and deliver a Children's Services Plan for Dumfries and Galloway in accordance with the legislation
- create a culture of quality, innovation and excellence within a strong system of professional values, responsibility and accountability;
- implement national initiatives

- ensure that there are effective self-evaluation processes in place which support improvement
- lead innovation and develop best practice in the delivery of children's services across the region
- ensure the workforce is adapted and developed to meet service needs, promoting professional disciplines' motivation and enabling them to exercise their expertise within new team and environmental contexts

4. Reporting

CSEG will report to the Chief Officers Group, Community Planning Executive Group, Dumfries and Galloway Council and the Integrated Joint Board.

The following groups will report into CSEG three times a year

- GIRFEC Leadership Group
- Child Protection Committee
- Early Years Group
- Corporate Parenting Group
- Youth Justice Partnership

5. Agendas and Papers

Agenda and papers will be circulated one week prior to the meeting.

6. Quorum

CSEG will be quorate with 6 members present.

7. Frequency of Meetings

The wider CSEG will meet six times a year.

8. Support

CSEG will be supported by the Children's Services Development and Assurance Team.

9. Children's Senior Leadership Team (CSLT)

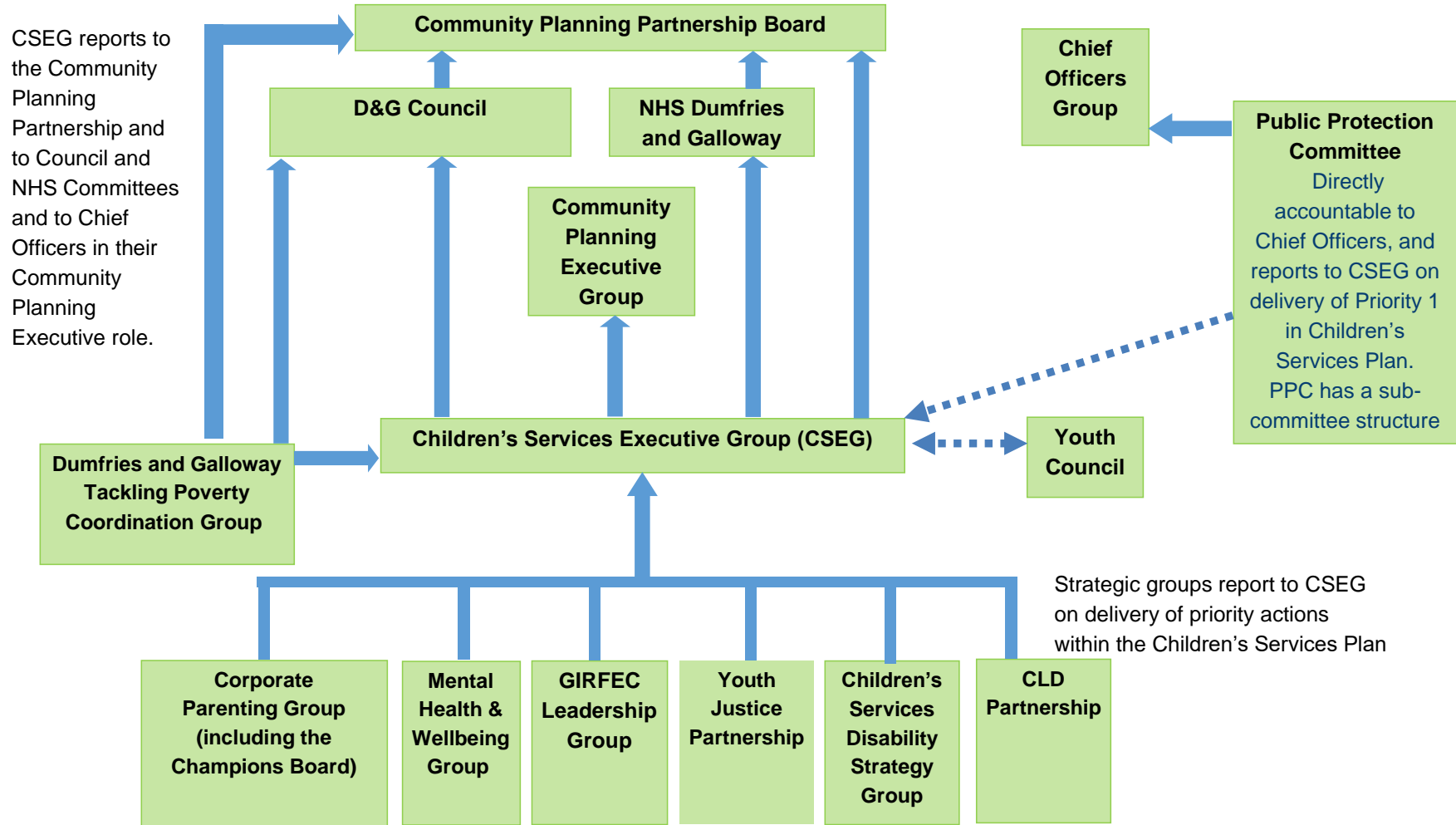
To facilitate effective cross agency communication and discussion of issues at a tactical level, representatives from CSEG including Police Superintendent/Chief Social Work Officer/ General Manager for Women, Children's and Sexual Health Services, NHS Dumfries and Galloway / Authority Reporter / Head of Education (Quality and Curriculum) will meet on a fortnightly basis on a Tuesday morning from 8.30-9am.

This group will be known as the Children' Senior Leadership Team (CSLT). Chairing of CSLT will be agreed on a meeting basis and action notes will be taken.

Issues discussed at CSLT will be raised for wider discussion and agreement at CSEG as required.

Authors Review Approved by
CSEG July 2019

Children’s Services, Child Poverty and Public Protection Planning Structure



Appendix 3. Youth democracy and Children's Rights reporting

It has been recognised by the Children's Services Executive Group (CSEG) that our methods of engaging young people in existing participation structures has greatly improved and that Dumfries and Galloway now has robust structures through which young people can have their views heard. Over the last year there has been a rise in the number of schools in Dumfries and Galloway engaging in the Rights Respecting Schools programme lead by UNICEF. However, there are areas for improvement within individual services that must be addressed in order to ensure we are actively promoting, effectively involving and successfully delivering on our commitments surrounding children and young people's rights.

In accordance with the Children and Young People (Scotland) Act, our Local Authority is required to produce a report detailing our efforts and areas of improvement related to how we progress and promote children's rights for the Scottish Government every three years. The report must include information related to our practices and processes in place that address children and young people's rights as outlined within the United Nations Convention on the Rights of the Child (UNCRC). The expectation is that the findings of the aforementioned scoping exercise will allow us the opportunity to identify meaningful areas of strength and improvement. The Directorate of Skills, Education and Learning will co-ordinate our reporting for 2020, with contributions from all agencies to their efforts and areas of improvement.

Appendix 4. National context – relevant legislation and national strategies

Children and Young People (Scotland) Act 2014

Scottish Government Child Protection Improvement Programme

National Public Health Priorities

Getting it right for every child (GIRFEC)

National Performance Framework

Community Empowerment (Scotland) Act 2015

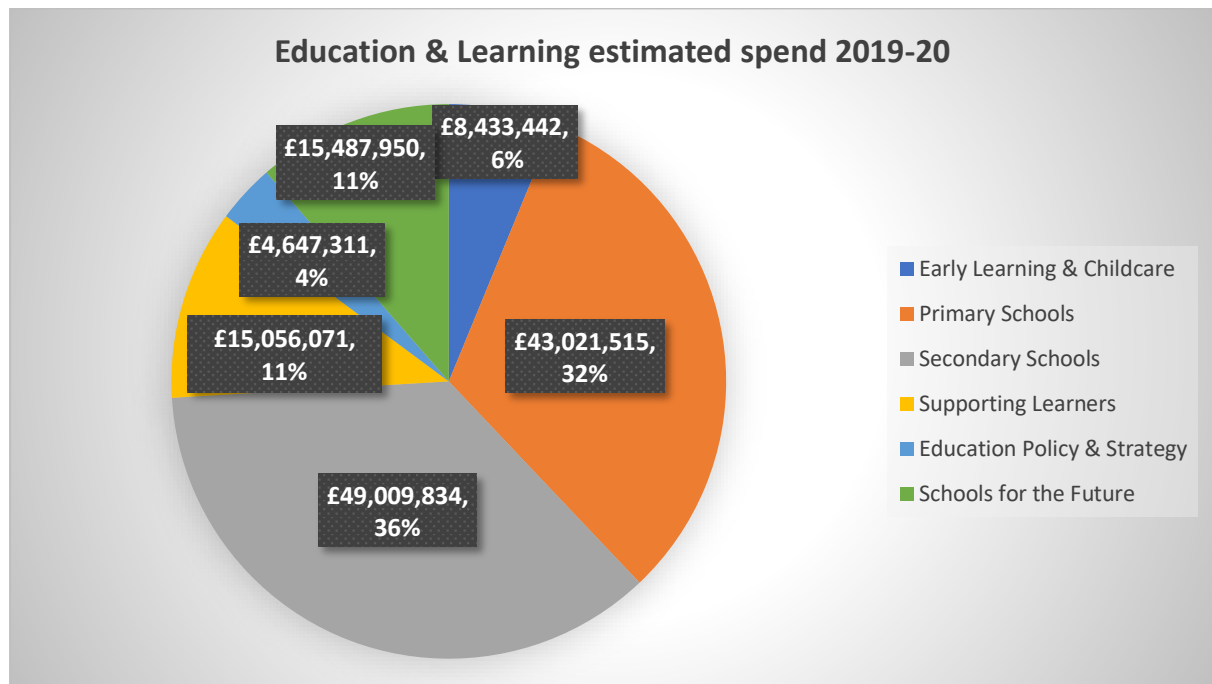
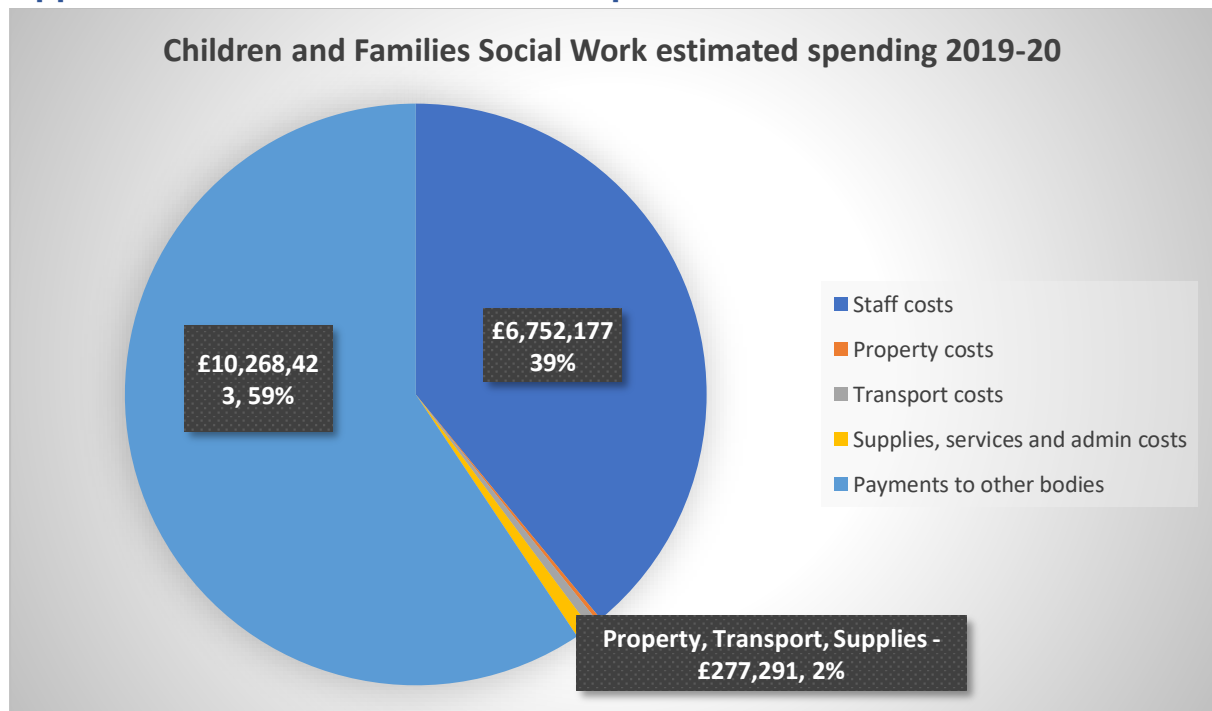
The Community Justice (Scotland) Act 2016

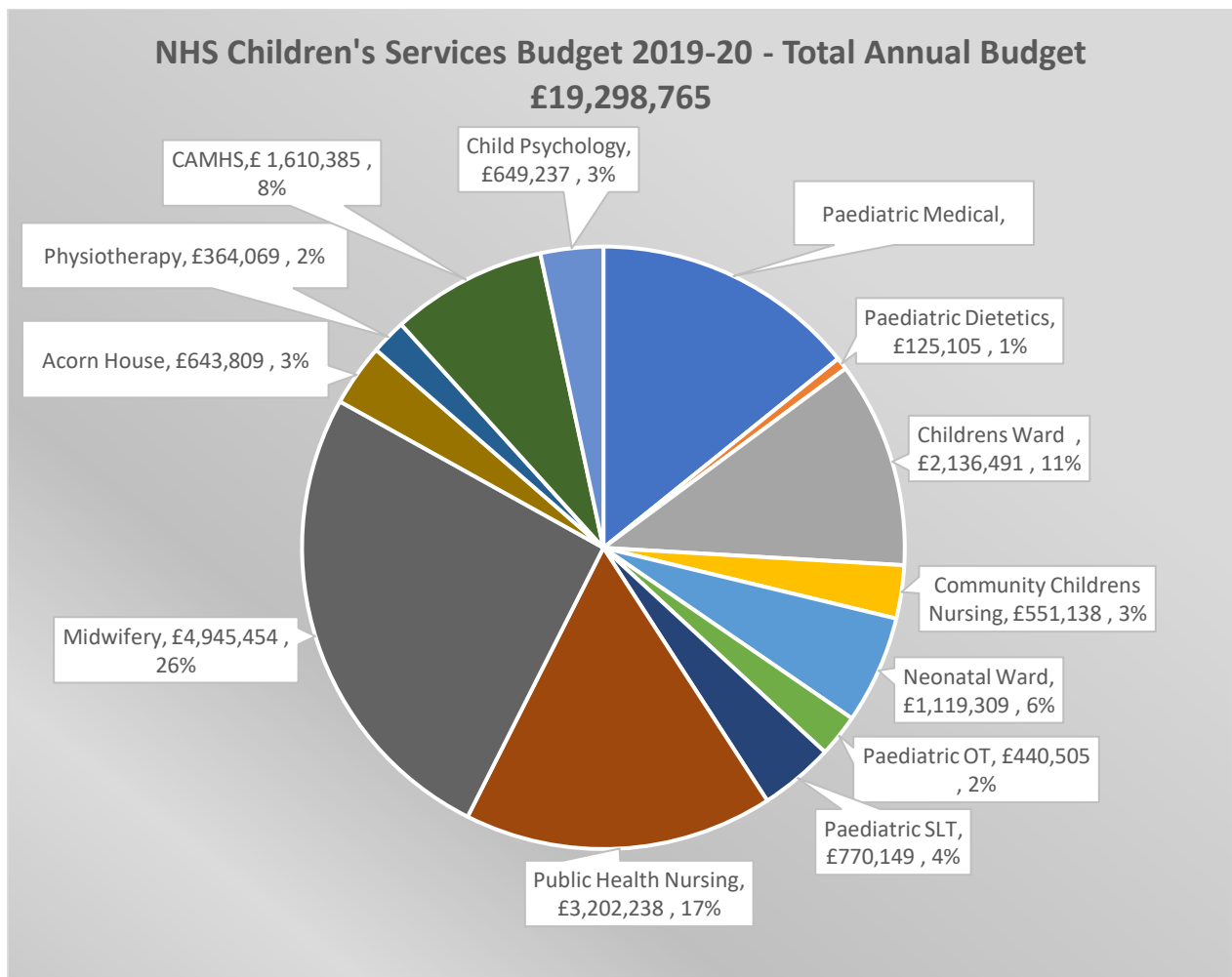
The Public Bodies (Joint Working) Scotland Act (2014)

The Equality Act (2010)

Carers (Scotland) Act 2016

Appendix 5 Indicative Resources – spend in 2019-20





Appendix 6 References

¹Scottish Urban Rural Classification 2016 <https://www.gov.scot/publications/scottish-government-urban-rural-classification-2016/>

²Scotland's Census 2011 <https://www.scotlandscensus.gov.uk/ods-web/data-warehouse.html#standarddatatab>

³Dumfries and Galloway Council, Education, Seemis system

⁴National Records of Scotland Population Projections 2016-based
<https://www.nrscotland.gov.uk/statistics-and-data/statistics/statistics-by-theme/population/population-projections>

⁵Regional Skills Assessment Dumfries and Galloway Summary Report 2018
<https://www.skillsdevelopmentscotland.co.uk/media/44968/dumfries-and-galloway-summary-report.pdf>

⁶Dumfries and Galloway 10,000 Voices Report
<https://dumfriesgalloway.moderngov.co.uk/documents/s8071/Dumfries%20and%20Galloway%20Youth%20Council%20and%200Findings%20from%2010000%20Voices%20-%20Appendix.pdf>

⁷National Records of Scotland Mid-Year Population Estimates mid-2018
<https://www.nrscotland.gov.uk/statistics-and-data/statistics/statistics-by-theme/population/population-estimates/mid-year-population-estimates>

⁸Dumfries and Galloway Council, Social Work, MOSAIC system

- ⁹Children's Social Work Statistics 2017/18, Scottish Government, <https://www.gov.scot/publications/childrens-social-work-statistics-2017-2018/>
- ¹⁰SCRA Online Statistics, Local Authority Breakdown 2018-19 https://www.scra.gov.uk/resources_articles_category/official-statistics/
- ¹¹McMillan Rome, Dumfries and Galloway's Young People's Substance Misuse Needs Assessment 2016 http://www.nhsdg.scot.nhs.uk/Resources/ADP/Documents/Dumfries_Galloway_Young_People_s_Substance_Misuse_Needs_Assessment.pdf
- ¹²Dumfries and Galloway NHS, Looked-After Children's Health Team.
- ¹³ISD, Births in Scottish Hospitals Year ending 31 March 2019, published 26 Nov 2019 <https://www.isdscotland.org/Health-Topics/Maternity-and-Births/Publications/data-tables2017.asp?id=2553#2553>
- ¹⁴ISD Infant Feeding Statistics Scotland 2018/19, published 29 Oct 2019 <https://www.isdscotland.org/Health-Topics/Maternity-and-Births/Publications/data-tables2017.asp?id=2553#2553>
- ¹⁵ISD Child Health 27-30 Month Review Statistics Scotland 2017/18, published 09 April 19, <https://www.isdscotland.org/Health-Topics/Child-Health/Publications/2019-04-09/2019-04-09-Child-Health-27m-review-Report.pdf?>
- ¹⁶NSS Discovery
- ¹⁷Realigning Children's Services: Health and Wellbeing Surveys Summary Report, ScotCen, published December 2019, https://blogs.glowscotland.org.uk/dg/public/dgchildrensservices/uploads/sites/5378/2019/12/20162959/RCS_Dumfries-Galloway_full_headline_report_UPDATED_20Dec2019.pdf
- ¹⁸ISD Child and Adolescent Mental Health Services in Scotland: Waiting Times Quarter ending 30 September 2019, published 03 Dec 2019, <https://www.isdscotland.org/Health-Topics/Mental-Health/Publications/2019-12-03/2019-12-03-CAMHS-WaitingTimes-Report.pdf>
- ¹⁹ISD, Teenage Pregnancy, Year of conception, ending 31 December 2017, published 02 July 2019, <https://beta.isdscotland.org/find-publications-and-data/population-health/births-and-maternity/teenage-pregnancies/>
- ²⁰ISD, Body Mass Index of Primary 1 Children in Scotland, School Year 2018/19, published 10 Dec 2019 <https://beta.isdscotland.org/find-publications-and-data/population-health/child-health/primary-1-body-mass-index-bmi-statistics-scotland/>
- ²¹Local indicators of child poverty, 2017/18, published by End Child Poverty organisation 2019. <http://www.endchildpoverty.org.uk/wp-content/uploads/2019/05/child-poverty-indicators-2019-report-to-ecp-1.pdf>
- ²²DG Council, Financial Wellbeing & Revenues, 2019
- ²³NOMIS Web, Earnings by residence - Area Comparison Gross Weekly Pay - All Full Time Workers (Scotland) https://www.nomisweb.co.uk/reports/Imp/la/1946157410/subreports/asher_compared/report.aspx?
- ²⁴NOMIS Web, Annual Survey of Hours and Earnings, 2019, <https://www.nomisweb.co.uk/sources/ashe>

Links to Published Performance Indicator Reports

Unintentional Injuries for Children aged under 15 <https://beta.isdscotland.org/find-publications-and-data/health-services/hospital-care/unintentional-injuries/>

ISD Scotland, Child Immunisation Statistics <https://beta.isdscotland.org/find-publications-and-data/population-health/child-health/childhood-immunisation-statistics-scotland/>

27-30 Month Review Statistics <https://beta.isdscotland.org/find-publications-and-data/population-health/child-health/27-30-month-review-statistics/>

ISD Primary 1 Body Mass Index Statistics, Scotland <https://beta.isdscotland.org/find-publications-and-data/population-health/child-health/primary-1-body-mass-index-bmi-statistics-scotland/>

Skills Development Scotland – Participation Measure
<https://www.skillsdevelopmentscotland.co.uk/publications-statistics/statistics/annual-participation-measure/?page=1&statisticCategoryId=7&order=date-desc>

Scottish Government- National Improvement Framework – Improvement Plan
<https://www.gov.scot/publications/2018-national-improvement-framework-improvement-plan/>

Local Government Benchmarking Framework
<https://www.improvementservice.org.uk/benchmarking/explore-the-data>

Community Justice Scotland
Ceartas Coimhearsnachd Alba

Community Justice Outcome Activity Across Scotland
Local Area Annual Return Template and Guidance
2019-20

April 2020

1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcomes, Performance and Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will only be specifically identified with their consent. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, please refer to the template completion guidance which was issued alongside this reporting template. The text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words per indicator to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the third iteration of the template and guidance.



4. Template Completion

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Dumfries and Galloway Community Justice Partnership
Community Justice Partnership Group Chair	Gordon Pattinson Public Protection Manager
Community Justice Partnership / Group Co-ordinator	Vikki Binnie Community Justice Partnership Manager
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	1 st April 2018

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p>	
Signature of Community Justice Partnership / Group Chair :	Date :
.....

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area :</p> <p>The Dumfries and Galloway Community Justice Partnership continues to meet on a quarterly basis to monitor CJOIP progress. Reports are provided to the Social Work Committee as requested and information provided directly to Chief Officers and we provide regular update reports to the Community Planning Partnership Board.</p> <p>At the time the first Community Justice Outcome Improvement Plan (CJOIP) was produced in 2017 Dumfries and Galloway had an interim Local Outcome Improvement Plan (LOIP) in place, however this has now been replaced by a 10-year strategic plan spanning 2017-2027 consisting of 8 high level outcomes with shared improvement actions, all LOIP priorities were considered during development of our plan to ensure the CJOIP aligned; this can be seen in Appendix 1;</p> <ol style="list-style-type: none"> 1. Everyone who needs help to work receives the right support 2. Learning opportunities are available to those who need them most 3. Health and wellbeing inequalities are reduced 4. There is affordable and warm housing for those who need it most 5. The money available to people on benefits and low wages is maximised 6. People are safe and feel safe 7. People are well connected 8. Individuals and communities are empowered



The Community Justice Outcomes Improvement Plan is one of eight key plans and strategies underpinning the current LOIP along with:

- Anti-Poverty Strategy
- Children's Services Plan
- Community Learning and Development Partners' Strategic Plan
- Health and Social Care Strategic Plan
- Local Housing Strategy
- Regional Economic Strategy
- Regional Transport Strategy

As the Community Justice Partnership was just beginning to develop in 2017 a single year plan was produced, however the new refreshed strategic CJOIP 2018-2021 took in to account lessons learned during that first year of the model and partnership , allowing us to build on work already started with a sharper focus on local outcomes. The plan is supported by a more detailed local action plan. The action plan for the first year was extremely ambitious and it became apparent that the preferred way forward was to make this a living document, adapting it throughout the lifetime of the three-year CJOIP. This was agreed by the partnership at the end of 2018/19. As stated, whilst contributing to the identified National Outcomes for Community Justice the current CJOIP is focussed much more on locally identified priorities and outcomes and it is progress against these as well as the National Outcomes that will be evidenced within this reporting template.

The new Public Protection structure¹ in Dumfries and Galloway continues to bed in and remains under review, ensuring the processes and structures introduced are the right ones for the local area. Whilst this structure does not have direct responsibility for Community Justice, robust links have been made and our Chair is a member of the Public Protection Committee and is the Public Protection Manager for Dumfries and Galloway. Our Community Justice Partnership Manager is part of the Learning and Development Committee for Public Protection and Vice Chair of the Violence Against Women and Girls Standing Group. This helps reduce duplication whilst highlighting areas of crossover and joint working which improve strategic effectiveness.

Because of the cross-cutting nature of community justice we have continued to build links and feed into our local Alcohol and Drug Partnership, Youth Justice Partnership, local Homeless Forum and Strategic Housing Partnership. This year has also seen us link more closely with the Suicide Prevention Group. Community Justice aligns to the national Suicide Prevention action plan with joint outcomes and actions. The particular overlaps include

2. The Scottish Government will fund the creation and implementation of refreshed mental health and suicide prevention training by May 2019 (trauma training).
7. The NSPLG will identify and facilitate preventative actions targeted at risk groups.

We also link with National Groups including the Community Justice Network and our CJP Manager is currently the Chair of that group, supporting the agenda and activities of the CJ Network Working Group.

The Community Justice Partnership is serviced by one member of staff, our Community Justice Partnership Manager. This presents both risks and challenges to the resilience of the partnership, particularly as it continues to develop and representation from partners changes.

¹ Public Protection structure brings together Adult Protection, Child Protection and Violence Against Women and Girls.



4. Performance Reporting – National Outcomes

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Activities carried out to engage with 'communities' as well as other relevant constituencies	<p>A local Community Justice Newsletter continues to be produced and shared widely. The Newsletter format was used to produce our local front facing annual report, which again was shared widely and added to partner websites and social media sites. This approach will again be used to produce a local document following submission of this annual report template.</p> <p>Our Community Justice Manager continues to provide an input to social work students at UWS Crichton Campus on Partnership working in justice; this is now an annual commitment. All partnership information and community justice news is shared a Lecturer from UWS who shares this with students to enable further learning and understanding. We recently received the following feedback "A wee word to thank you for pushing out this information. I wish I had time to read it all, but I select some parts to take out and pass on to my students. I know that some of them are reading and following up on them. I am aware that 'pushing things out there' can feel unrewarding and not worthwhile in the absence of feedback. You are providing a valuable link".</p> <p>Trauma Informed Practice training has continued with an additional session taking place in the West of the region due to demand. We have also shared online Trauma training via TURAS with all partners; this has been cascaded through the Learning and Development Group of PPC. This year also saw us coordinating training on Emotional Unstable Personality Disorder with three sessions in the East of the region and one in the West. Again, all sessions were multi agency and feedback was positive.</p>	<p>The Newsletter presents the work of the partnership in a way that is easy to read and understand, helping to raise awareness of the partnership, the added value of a partnership approach and community justice more generally. This also raises awareness of the underlying aspects that contribute to offending behaviour and the wider supports required to prevent future offending.</p> <p>This input helps to raise awareness of community justice across all areas of social work, highlighting the links and sharing research and learning.</p> <p>The multi-agency approach taken ensures any training which links to and supports Community Justice and its outcomes can be accessed more widely. This increases awareness of contributory factors for the wider community justice workforce to consider in their day to day roles and interactions with those using services and their families.</p> <p>The trauma informed practice training coordinated through the Community Justice Partnership aligns to the national Suicide Prevention action plan with joint outcomes and actions. Specifically, 2. <i>The Scottish Government will fund the creation and implementation of refreshed mental health and suicide prevention training by May 2019 (trauma training)</i>. This demonstrates our contribution and impact on wider</p>

	<p>Attendance at a range of strategic groups as highlighted in the Governance Arrangements section of this report.</p> <p>Involvement in consultation and development sessions with partner organisations such as Police Scotland, Scottish Fire and Rescue Service and Violence Against Women and Girls Group events.</p> <p>Operation Safety Community Justice has been included as a partner for “Operation Safety” a region wide education session for Primary 7 pupils from Stranraer to Langholm. The events take place in the West (1 week in Stranraer during May) and East (3 weeks from September and October) This means that messages that contribute towards community justice outcomes are delivered with the emphasis on engagement and early intervention. During 2019/20 413 pupils attended the Operation Safety event in the West and 1059 pupils attended the event in the East.</p> <p>All Community Justice Partners continue to act as local Community Justice Champions.</p> <p>Discussions underway in relation to Police Scotland Youth Volunteers undertaking peer work locally to help raise awareness and promote community justice approaches with other young people.</p>	<p>strategic outcomes. Clear evidence shows that individuals who have contact with the criminal justice system are at a higher risk for suicidal ideation compared with the general population. Offenders represent a high-risk group for suicide and attempted suicide, as the presence of the most important risk factors in this population is very high. There are clear alignments between the National Suicide Prevention Plan and the Community Justice Outcome plan, and cross-policy and inter agency work is crucial to maximise suicide preventative action.</p> <p>This raises the profile of work undertaken by Dumfries and Galloway Community Justice Partnership and helps identify strategic links between areas, avoiding duplication and increasing effectiveness.</p> <p>This ensures that needs and priorities of partners and communities are considered in further developments of community justice outcomes.</p> <p>Provides opportunities to raise awareness and build relationships with children and young people within schools and communities to promote and influence positive behaviours making the links with community justice.</p> <p>We must remember that our community justice partners are coming in to contact with their communities as part of their daily business and this should be recognised as community engagement. By acting as Community Justice Champions, they have an opportunity to raise awareness with those communities but also to bring back community concerns to the partnership.</p>
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	<p>In recognition of the links being made between community justice, violence against women and girls and other local strategic partnerships, both Dumfries and Galloway Lead Officers with for responsibility for these areas were asked to present a workshop at a National Conference in November 2019 'Violence Against Women is a Public Health Issue'. This was a valuable opportunity to share our experience and reasoning behind work taking place locally with other professionals and highlight links between areas of joint work with ADP; our focus was on public health priorities around the use of alcohol and tobacco. We related the presentation to:</p> <ul style="list-style-type: none"> • the gendered nature of drug and alcohol misuse and its links to violence and abuse, • the additional barriers that women affected by substance misuse may face in accessing support, • the increased likelihood of them being in the criminal justice system etc. <p>We then provided an example of the strategic work currently going on in Dumfries and Galloway to improve outcomes around this in the future and potentially support a more person-centred/ less siloed approach to working with women with complex needs².</p>	<p>Joanna McLaughlin, National Coordinator - Violence Against Women Network was facilitating a local development session in Dumfries and Galloway between CJP, VAWG, ADP and Suicide Prevention following on from our successful Hurt to Hope Conference in March 2019³. The impact of her involvement locally highlighted the local work that was taking place in Dumfries and Galloway, resulting in us having the opportunity to share this at a national level.</p> <p>Involvement in the conference and workshop:</p> <ul style="list-style-type: none"> • Raised awareness and highlighted links being made across strategic partnerships in Dumfries and Galloway. • Demonstrated effective partnership working across strategic policy areas. • Linked to gender, risk-taking behaviours (health and otherwise) back to ACEs, social inequality and poverty.
<p>Consultation with communities as part of community justice planning and service provision</p>	<p>Consultation with communities continues to prove challenging however we now have a dedicated space within the new Public Protection website which is a positive step forward and allows us to share information with our wider community. It is also important to note that it states in the Community Justice Outcomes Performance and Improvement Framework that a targeted community justice consultation may not be required⁴.</p> <p>As stated in our last Annual Report consultation took place throughout the construction of our CJOIP 2018-2021, both with partners and communities.</p>	<p>The website provides information, raising awareness of community justice and the links between this and public protection including violence against women.</p> <p>The consultation carried out and information provided during was included in our original strengths and needs</p>

² It is important to note that this particular indicator is recognised as a longer-term indicator with any measurement or change only seen over a period of time. Please refer to page 29 of the Community Justice Outcomes Performance and Improvement Framework. Available at <https://www.gov.scot/publications/community-justice-outcomes-performance-improvement-framework/>

³ Hurt to Hope was a joint conference between the Community Justice Partnership and Violence Against Women and Girls Group that sits within Public Protection. This was highlighted in the 2018/19 Community Justice Annual Report.

⁴ Local areas may wish to follow community planning and community safety practice in their area e.g. for localities or asking communities more generally what they need to improve their area rather than targeting on community justice – page 29. See link above



	<p>People were keen that the plan became a three-year plan rather than an annual plan and better links were made with the Local Outcome Improvement Plan. A short life working group was established to help pull an initial draft plan together to ensure it was truly collaborative. Draft versions of the plan were then shared widely with all partners and made available via social media and partner websites; all feedback was considered before the final plan was produced and agreed.</p> <p>Information sharing and consultation takes place through multi agency training and screenings of Resilience followed by multi agency discussion.</p> <p>Third sector organisations have supported the local partnership since its inception and throughout the year by sharing information, attending partnership meetings, involvement in subgroups, delivery of training and freeing staff up to attend training. They continue to be valued and feel heard within the partnership. This year the Vice Chair of our local partnership is from Apex Scotland which again demonstrates the respect the third sector have and added value they bring to our local partnership.</p> <p>Local communities are also invited to identify local projects and pieces of work that could be supported by those undertaking community payback orders. This is done on an ongoing basis.</p> <p>A Dumfries and Galloway wide consultation, '10,000Voices' was undertaken by Youth Services with 10,000 young people in 2018; the findings from this were shared in April 2019. All participants were aged between 10 and 25 years old. It is hoped that this consultation will be repeated in the coming years to allow us to begin mapping changes over time. The study shows the views of 46.9 per cent of all young people living, working and studying in Dumfries and Galloway, making it the largest collection of young people's views in Scotland for a single local authority area. Findings will be considered as evidence for the next Community Justice Outcomes Improvement Plan and feed into a local Strengths and Needs Assessment. The concept for the consultation was developed using the Scottish Government's Place Standards tool. The tool lets communities, public agencies,</p>	<p>assessment; this helped to inform local priorities within our CJOIP. Further consultation then took place on the draft document before the final version was agreed at our Community Justice Partnership. It was through consultation with partners who work with and for communities that a three-year Community Justice Outcomes Improvement Plan was then developed.</p> <p>We cannot forget that we are all part of the community, as such multi agency training events help to enable those who attend to get a greater understanding of the subject matter, how this links to community justice and take on board or challenge the views of others through listening to their experiences. As stated, Third Sector partners involved in our local partnership feel heard and valued. Their involvement is beneficial to both the partnership and the organisations themselves as community justice outcomes can be used in funding bids evidencing links with local strategic partnerships and local community justice outcomes.</p> <p>This is important for justice services as it enables effective planning of both projects and resources. It also helps local communities to feel heard and valued and increases the visibility of community sentences.</p> <p>The consultation highlighted priority areas of concern for young people across Dumfries and Galloway, raising awareness with wider community members. Report can be accessed HERE</p> <p>Following publication of the report, staff from D&G Youth Services were invited to a CJP meeting to talk through the findings from the report, increasing links between the two areas of work. Discussions remain ongoing on how some of this work may be used as part of a strategic strength and needs</p>
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<p>voluntary groups and other organisations find the specific aspects of a place that need to be targeted in order to improve people's health, quality of life and well-being, highlighting what is important to young people across Dumfries and Galloway broken down by ward (place); it is interesting to note how the priorities vary throughout the region.</p> <p>The VAW&G Community Survey was launched during the 16 Days of Action for the Elimination of Violence Against Women period in November 2019 and closed on 28.02.20. The survey was publicised via e-mails and social media and 897 people took part. The majority who participated were aged between 46 and 55 years (30.29%/265 people) and were female (83%). 71.3% of respondents had not taken part in any violence against women training and 73.6% had not attended any events.</p> <p>In this survey, a historical set of questions dating back to 2012-2013 was used. Answers to the 2019-2020 VAWG Attitudes Survey were compared with the 2012-2013 VAW Attitudes Survey responses to establish whether there had been any changes in attitudes in Dumfries and Galloway. After comparing the 2012-2013 and the 2019-2020 survey answers, no significant changes in attitudes were identified⁵.</p> <p>Important points to note from the survey include:</p> <ul style="list-style-type: none"> • The impact of domestic abuse on children even when they are not present when the abuse takes place was recognised by a very high number of respondents (98%). • Victim blaming attitudes that try to justify domestic abuse or rape were not supported by a high number of respondents (88%). • A very high number of respondents (98%) recognised emotional abuse 	<p>assessment, helping to set priority areas for our future Community Justice Outcome Improvement Plan. It is hoped other strategic partnerships also take cognisance of this information for future planning purposes.</p> <p>Overall, the survey results were positive; however, there are some primary prevention areas of work that require special attention i.e. consent, the impact of pornography consumption on sexual behaviour, Commercial Sexual Exploitation, the sexualisation of young women, and the gendered nature of domestic abuse. It is important this is considered by both the Violence Against Women and Girls Group within Public Protection and the Community Justice Partnership when considering priorities, collaborative work and approaches for future plans.</p>
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⁵ It is worthwhile highlighting that in the 2012-2013 attitudes survey a 'forced choice' Likert scale was used; this version of the scale had four response categories: "Strongly Agree", "Agree", "Disagree", and "Strongly Disagree". However, in the 2019-2020 survey the "Neither Agree Nor Disagree" category was added as participants in the 2012-2013 survey had requested a neutral answer option for future surveys. When looking at these results, it is important to bear in mind that attitudes on all aspects of life are not dissociated from changes in the wider cultural and political realms; therefore this apparent 'standstill' in VAWG attitudes might be an indication of relative success in terms of awareness raising considering the significant shift towards the right of the cultural/political spectrum experienced in the UK, in Europe and around the world in recent years and the consequent erosion of liberal values/attitudes and the impact on equalities that this type of shifts involve.

	<ul style="list-style-type: none"> • A very high number of respondents (92%) recognised the coercive nature of sex trafficking. • The link between consent and rape, and socio-cultural myths relating to dating was clearly identified by a very high number of respondents (98%). However, this was not so clear when alcohol was part of the equation as a significant number of participants (50%) were unsure about the absence of consent when a person is under the influence of alcohol. Moreover, several respondents (23%) could not see this at all. • In terms of legislation, a significant number of respondents (62%) were aware of the new Domestic Abuse Scotland Act 2018. 									
<p>Participation in community justice, such as co-production and joint delivery</p>	<p>In November we held a joint development session with CJP, ADP, VAWG and Suicide Prevention bringing together 50 stakeholders, many of whom sit on multiple partnerships from across the agenda.</p> <p>The day was Chaired by Joanna McLaughlin from the Improvement Service with brief input from each of the subject leads to set the scene and outline their own area of work. Attendees were tasked with identifying key actions across the four areas under identified areas of joint concern as seen in the table below:</p> <table border="1" data-bbox="544 831 1240 1091"> <tr><td>1.Prevention/Early Intervention</td></tr> <tr><td>2.Trauma</td></tr> <tr><td>3.Stigma</td></tr> <tr><td>4.Children and Families</td></tr> <tr><td>5.Justice</td></tr> <tr><td>6.Housing and homelessness</td></tr> <tr><td>7.Communities</td></tr> <tr><td>8.Awareness/Training/Workforce Development</td></tr> </table> <p>For each subject matter, the following questions were asked: Are there areas where partners are currently working collaboratively? What has enabled this to happen and what have the positive impacts been? Attendees were encouraged to identify tangible examples of collaborative working around policy or practice and to identify whether this is true collaborative working as in planning, meeting joint outcomes etc, or purely partnership working Are there any key areas where partners aren't currently working collaboratively, which limit our potential to improve outcomes for people</p>	1.Prevention/Early Intervention	2.Trauma	3.Stigma	4.Children and Families	5.Justice	6.Housing and homelessness	7.Communities	8.Awareness/Training/Workforce Development	<p>Feedback from the joint event provided us with evidence for a joint paper with actions that spanned partnerships and a strong desire for collaboration to reach the desired outcomes. This paper was taken to the Public Protection Committee, Alcohol and Drug Partnership, Suicide Prevention Group and Community Justice Partnership. It was agreed that the joint actions identified will be included in future of each of these strategic groups ensuring duplication is reduced and collaboration increased. Paper attached in Appendix 2.</p> <p>This has also resulted in a short life working group being developed focusing on reducing stigma and increasing and empowering kind communities. Representation from each of the partnerships/groups and one of our local University of the West of Scotland Mental Health Nursing Lecturers attends with a view to developing a research project suitable for funding via the Carnegie Trust and using the skills of those with lived experience in each of the areas mentioned.</p>
1.Prevention/Early Intervention										
2.Trauma										
3.Stigma										
4.Children and Families										
5.Justice										
6.Housing and homelessness										
7.Communities										
8.Awareness/Training/Workforce Development										



	<p>and communities? What has prevented us from working collaboratively in these areas until now and how can these barriers be overcome? Attendees were encouraged to think about opportunities to work more collaboratively with people and communities as well as other organisations.</p> <p>What are the key actions that you would like to see being prioritised going forward to support more collaborative working? Who should lead on each one? Attendees were asked to agree on a maximum of 2-3 areas only.</p> <p>There are no specific groups for people with lived experience of the justice system in Dumfries and Galloway. Following the launch of Inclusive Justice Co-producing Change in October 2019 our Community Justice Manager and Senior staff from CJSW met with South Ayrshire Justice and ADP colleagues to consider the model they use in South Ayrshire and how that might look in Dumfries and Galloway. This coincided with Dumfries and Galloway ADP launching their 'Involving People' Toolkit, developed in conjunction with Scottish Drugs Forum in December 2019. Both toolkits provide us with good resources to take some of this work forward.</p>	<p>This is still under consideration with a real desire within Justice Social Work and Community Justice to see peer support groups develop across the region in a way that will work best for those using services across Dumfries and Galloway. This will be included as an area of focus in future plans.</p>
<p>Level of community awareness of / satisfaction with work undertaken as part of a CPO</p>	<p>The latest Scottish Crime and Justice Survey⁶ states that 84% of people surveyed agreed either strongly or slightly that people should help their community as part of a community sentence rather than spend a few months in prison for a minor offence; this figure was reflected in both rural and urban areas.</p> <p>Whilst the level of community satisfaction is reported within the Community Payback Order Annual Report provided to Community Justice Scotland, we have included feedback from beneficiaries of the work undertaken by Community Payback teams across Dumfries and Galloway to help demonstrate the quality of such orders.</p> <p>Justice Social Work Unpaid Work were contacted by the Head Teacher at Johnstonebridge Primary School to see if they could help them create an outdoor classroom area in woodlands near their school.</p> <p>At the time, the school did not have any suitable access into the nearby wooded area, so they asked Unpaid Work to build them a bridge. The Unpaid Work team</p>	<p>This would indicate that people recognise the value of community sentences as opposed to prison for minor offences.</p> <p>Ensuring information on successful completion of local projects which have involved those on community payback orders is shared helps local communities to see the value of such orders. It also offers communities the chance to engage with those involved, seeing them as people rather than 'offenders'. People who worked on the project learned new skills such as woodwork and ground clearance as well as team working, problem solving and communication skills. Johnstonebridge Primary school were delighted with the results.</p>

⁶ Published 16th June 2020. Available at <https://www.gov.scot/publications/scottish-crime-justice-survey-2018-19-datasets/>



removed what was left of the old bridge and replaced it with a new one (see photographs opposite).

The bridge was built at the workshops in the unpaid work unit and then transported to the site at the school. Service users also cleared a large area of the woodland, which was littered with rubbish and old tyres, creating a much safer environment for the children to play and learn.

The gardens project at Blackparks Unpaid Work site in Stranraer has been running now for several years. Service users are involved in planning, planting and growing fresh produce, such as potatoes, lettuce, onions, carrots and numerous fruit and herbs.

Once harvested the produce is donated to local day centres, care homes, drop in community cafes and voluntary organisations. Service users are also encouraged to take home fresh produce and cook healthy, nutritious meals for themselves and their families.



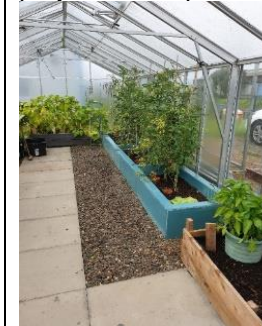
Johnstonebridge Primary School before



Community Payback Team end result!



Greenhouse at Blackparks Gardens Project, part of Unpaid Work in Stranraer. The impact of the gardens project is threefold. People involved in the project develop skills.



in problem solving, teamworking and learning about soil, vegetables, fruit and herbs. They are then involved in identifying beneficiaries and giving back to their local community, providing them with healthy, nutritious produce. By being encouraged to take and use the produce people on CPOs feel valued by staff and part of the team. With the added benefit of having the healthy food they need to make nutritious meals at home.



<p>Evidence from questions to be used in local surveys / citizens' panels and so on</p>	<p>Please refer to activity section 'Consultation with communities as part of community justice planning and service provision'. 10,000 Voices consultation and the 2019-2020 VAWG Attitudes Survey.</p> <p>Police locally consulted with communities during the development of their new local Police Plan as did colleagues from Scottish Fire and Rescue Service to help identify local priorities for Dumfries and Galloway. Surveys and consultations are also undertaken by colleagues in Community Learning and Development.</p>	<p>From the 10,000 Voices consultation it was identified that the top five issues affecting young people in Dumfries and Galloway are:</p> <ul style="list-style-type: none"> • Bullying • Diet and body image • Mental health • Smoking • Transport <p>Furthermore, the top five issues young people would like more information on includes⁷:</p> <ul style="list-style-type: none"> • Alcohol use • Crime and law • Drug misuse • Employment • Transport <p>As we continue to move forward the importance of these consultations must be considered with findings utilised within our own strengths and needs assessment to identify future community justice priority outcomes.</p>
<p>Perceptions of the local crime data</p>	<p>The National Scottish Crime and Justice Survey (SCJS) includes questions in relation to public perception and is referred to as an appropriate measure within the Community Justice Outcomes Performance Improvement Framework. However, the numbers included from Dumfries and Galloway are small and would not provide an accurate reflection of how local communities feel.</p> <p>As is the case with some other data it is also released retrospectively so information published in 2020 covered findings for 2018/19 meaning it is only useful in the longer term to establish trends and changes in perception.</p>	<p>To evidence impact and change within this area a question set would need to be developed which was consistently repeated. This may be more effective as part of a regular consultation/survey process undertaken by a partner organisation.</p>

⁷ *Please note this varies between Wards.



Other information relevant to National Outcome One

Inside Outside⁸

In September 2019, the Community Justice Partnership supported our Violence Against Women's Group as part of Public Protection to bring the Inside Outside exhibition to Dumfries. This followed on from input at the Hurt to Hope Conference with a keynote speaker and workshop focussing on commercial sexual exploitation which was jointly hosted by both strategic partnerships. It was hoped that by bringing the exhibition to Dumfries we could raise awareness of the issue of commercial sexual exploitation (CSE) and engage with local agencies and communities. The Local VAW partnership has adopted a position which sees CSE as a form of violence and it was hoped the exhibition could support awareness of this type of approach. A Working Group was brought together to plan, deliver and monitor the exhibition and a group of curators recruited including Community Justice Manager, staff from Police Scotland and Rape Crisis. All worked together to set up and promote the exhibition and provide support over the four days. Planning around the exhibition and venue started in January 2019 and the development work around promotion and engagement activities took place throughout 2019.

The event was only open to those **over the age of sixteen** due to the experiences of sexual violence, assault and exploitation that the women describe, this was made clear in all promotional information. The exhibition was open to the public from 11am – 3.00pm Wednesday 11th – Saturday 14th September; 204 people visited the exhibition in that time. There were seven different components to Inside Outside:

1. Memoirs – three books featuring the reviews placed on punters sites by 3 men
2. Cassie's story in three short pod casts
3. Katy, Stephanie and Joanne's stories - three short films
4. Inside the sex industry – eight pieces using interviews with Joanne and front-line staff.
5. Inside Outside the sex industry – a series of photos taken by women to illustrate their stories, their experiences and their lives.
6. #iwearthemaskforyou
7. Hopes and dreams

A high number of attendees said they became aware of the exhibition through the Hurt to Hope Conference. This shows importance of a planned programme of activities in the lead up to the exhibition to promote and engage with a wide constituent of stake holders.

It is difficult to capture all the impacts and learning from the overall #insideoutsideDumfries project. Input was sought in a variety of ways to capture reactions, reflections and learning including a comment book, comments cards throughout the exhibition area and decorating/writing on masks. Feedback fell in to the four themes:

Increase knowledge about the issues
 Increase in understanding with what women face
 Reactions to punters/clients
 A call to action to end this

⁸ Inside Outside is a project of the Encompass Network – a network of front line services across Scotland working with those at risk of becoming involved in, who are currently involved in or who have exited Commercial Sexual Exploitation (CSE) in the sex industry. Encompass is co-ordinated through the Women's Support Project (WSP)



A sample of some of the comments made can be seen below:

- *Deeply thought provoking.*
- *Everybody should care enough to open their eyes and truly see and understand what is really going on!*
- *This was very brutal as it makes you think that life is not always as easy as it seems.*
- *Very powerful exhibition that deals with difficult subjects in a human way. Really strikes home.*
- *Fantastic exhibition which shows what people in the sex industry do is not always a choice.*

- *What makes this all the more powerful is everything which survivors have so generously shared to ensure that people get the picture about prostitution and the real impact it has on people's lives.*
- *Very powerful and thought provoking. The culture of men on power trips and the way they view the women is disgusting. The exhibition definitely gets its point across and is every eye opening as to what happens in our own country.*
- *Such a powerful heart-breaking exhibition. Admiration for the women who have shared their stories. More people need to see and hear this. Fantastic that this opportunity has been brought to Dumfries.*
- *huge well done to all the women who have shared their stories and to all the people working on this exhibition to dispel the myths about the sex industry.*
- *Not a life I would want my daughters to have and very sad comments on society and social justice.*
- *A wonderfully thought provoking event that attempts to depict the lives of all the beautiful women that our horrible society loves to exploit. You are all in my thoughts.*
- *Blows my mind how the girls are labelled yet the men who are paying them go away unscathed, anonymous. No conscience.*
- *Such heart-breaking stories in this powerful exhibition. The man in Joanne's story led a normal family life. Sadly, the part he played in Joanne's life was far from what normal life should be.*
- *This should be shown to school kids from the end of S4. Sixteen year olds are getting involved in this so need to see it!*

The role and approach of the volunteers⁹ during the three days was noted by many attendees as adding to their experience. They felt safe, well looked after and considered as they moved through what could be an upsetting and emotional experience. As noted in a comment book – *“Staff were very knowledgeable, honest and likable.*

In other areas the exhibition has been closed a set times to allow certain groups to have a curated talk. This has been offered to women involved with community justice, women linked with Women's Aid and women involved in recovery groups. In Dumfries, a group of young people and staff from The Hub came to see the exhibition in a closed session to allow for discussion and reflection on the issues. The young people found this a positive experience, and some returned with friends at later stages in the week. Some of the themes explored such as Choice, Consent and Control are to be included in further work back on the youth setting. Based on feedback from attendees at both the Hurt to Hope conference and the exhibition itself, a number of themes for future action were identified. These could be taken back to the Dumfries and Galloway VAW Group and Community Justice Partnership for discussion and consideration.

⁹ All volunteers worked with organisations involved in Violence Against Women Group, Community Justice Partnership, or both.



Awareness raising

There were requests for more information on the realities of the sex industry across Scotland and the local area that staff and volunteers can access and use in their own settings.

Capacity Building

There were numerous requests for training and capacity building across different sectors. The training could have different elements but should focus on upskilling workers in different key sectors and services to provide information and support / training to colleagues and associates. The training should also look at the needs of women involved in the sex industry and how best to meet them.

Inside Outside is also relevant to National Outcome Two: Services are planned for and delivered in a strategic and collaborative way.

NATIONAL OUTCOME TWO
Partners plan and deliver services in a more strategic and collaborative way

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
<p>Services are planned for and delivered in a strategic and collaborative way</p>	<p>Employability: development of an Employability Short Life Working Group to try and ensure equity of opportunity to employability services and support for those with involvement in the justice system. This is currently Chaired by a representative from Skills Development Scotland and has representation from Apex, HMP Dumfries, CJSW, Employability and Skills, and is attended by CJP Manager. This piece of work has been ongoing for a number of months and been held up for various reasons including a restructure of Employability and Skills within the Local Authority. Those with involvement in the justice system receive specialist help and support from third sector colleagues, Apex Scotland through the delivery of their Moving On Service which is discussed later in this report.</p> <p>Trauma, Resilience and ACEs continues to be a priority area across several agendas which means it is crucial that we work collaboratively. Joint planning for possible further training, events for professionals and community engagement are ongoing between Community Justice, Alcohol and Drug Partnership, Violence Against Women and Girls, Suicide Prevention and Health to move work forward.</p>	<p>Should help to ensure equity of opportunity to employability services and support for those with involvement in the justice system. This in turn should lead to an increase in those accessing training and qualifications. By bringing all employability providers together we can avoid duplication whilst offering those using services a menu of provision to ensure they access the right service for them at the right time. This also feeds in to and supports the No One Left Behind: next steps for employability support in regard to improving the employability of those in the justice system, particularly those undertaking community sentences.</p> <p>The impact of our proposed collaborative work, some of which is already underway will ensure duplication is reduced and consistency of message is increased. This will help raise awareness and increase understanding across all strategic groups and partners but more importantly with our local communities.</p>

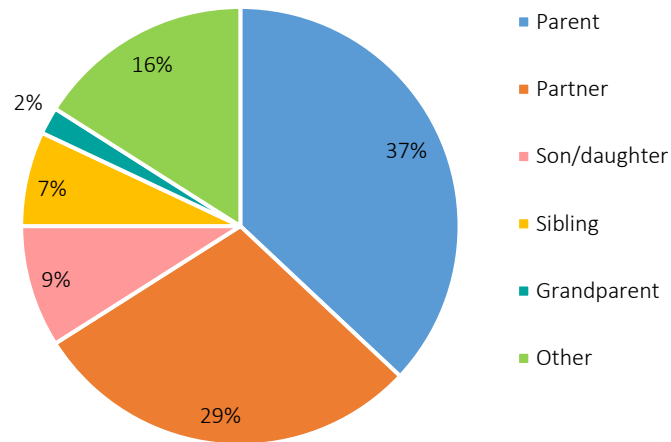


	<p>A consultation '10,000Voices' was undertaken by Youth Services with 10,000 young people in 2018, the findings from this were shared in April 2019. All participants were aged between 10 and 25 years old. It is hoped that this consultation will be repeated in the coming years to allow us to begin mapping changes over time. Please refer to National Outcome One for further details.</p> <p>Please see National Outcome Four: Use of 'other activities requirements' in CPOs. This clearly demonstrates effective collaboration between Justice Services and third sector partners across Dumfries and Galloway.</p> <p>Following the Hurt to Hope Conference in March 2019 colleagues from HMP Dumfries had a seed of an idea in relation to what they had seen and heard. They approached the Violence Reduction Unit and together worked on developing an activity/project looking at trauma, resilience and how life choices are affected by these for people in custody in HMP Dumfries. They had invited partner agencies from Apex, Aberlour, and We are With You to take part with the hope that they would continue the project in the local community with those who were liberated. Sessions had just begun to take place but unfortunately, they only had two sessions when the prisons went into lockdown.</p>	<p>Findings from the 10,000 Voices consultation should be used to influence the work of the CPP and Strategic Groups and Partnerships which support it.</p> <p>Six individuals in the care of HMP Dumfries were identified and agreed to take part in the project. There was agreement that they would be supported by three partner agencies and two SPS members of staff. It is hoped that as we begin to come out of lockdown and enter the recovery stage of COVID 19 this will be one of the first things that starts back up within the establishment.</p>
<p>Partners have leveraged resources for community justice</p>	<p>Leveraging resources is not just about financial resource. As in previous years we have continued to utilise the premises of partners for both meetings and training; this has happened in the East and West of the region to ensure people have access regardless of where they live or work.</p> <p>Partners provided staff to deliver all training free of charge throughout the year.</p> <p>Staff were given time to attend Community Justice related training from almost all statutory partner agencies and non-statutory partners. Attendance and engagement at training was extremely high which was positive, with very few cancellations. Waiting lists were put in place where possible to ensure as full attendance as possible.</p>	<p>This ensures that everyone who wants to attend meetings or training has access regardless of where they live or work in Dumfries and Galloway. Through attendance at meetings and training awareness of community justice is increased.</p> <p>No cost to the Community Justice Partnership or partners, encouraging participation.</p> <p>The training provided is seen as valuable as evidenced by attendance rates. Multi agency staff attending ensures consistency of understanding and approach across both organisations and the region. Networking opportunities and awareness of other agencies/partnership is increased.</p>



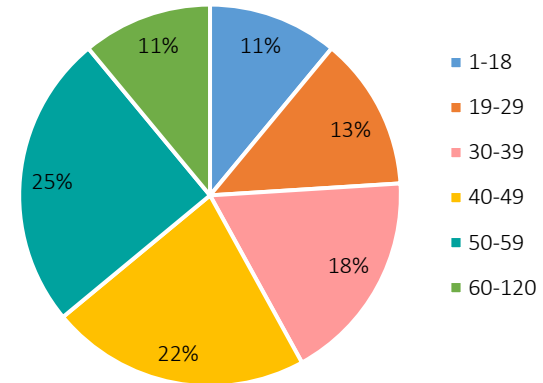
During the period of 2019/20 the Community Justice Partnership supported and coordinated a funding bid to ADP on behalf of third sector partners Families Outside, this bid was successful and led to the continued local support to those with local people with a family member in prison. Over the reporting period 21 families were supported by Families Outside, nine received direct one to one support and twelve received support via the helpline. This impacted on 35 family members, the breakdown of this can be seen opposite and the family members relationship to the prisoner can be seen below:

Relationship to prisoner



Families were supported across the region in a number of ways; specialist support they would have been unable to access without this service.

Age range of first contact



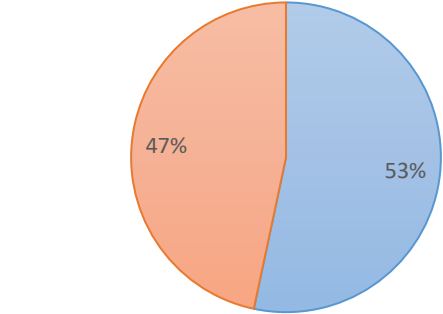
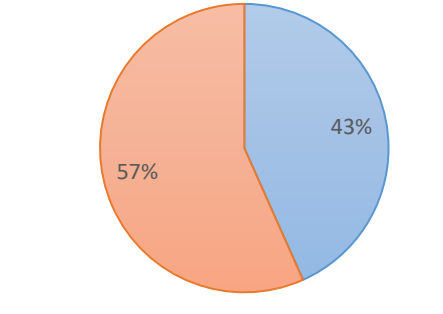
Of the cases opened, all of the twelve helpline cases were closed. In the same period reported on, eight of the nine direct 1-to-1 support cases in the community were closed with one remaining active after the reporting period. Based on this the following outcomes have been achieved for those cases that have been closed:

Families are included and engaged (understand process / aware of available support / consulted)	57%
Families are connected (visiting and physical contact / indirect contact)	25%
Families are safe and well (preventing harm / supporting wellbeing and positive outcomes)	18%



	<p>Families presented to the service for several reasons which are highlighted below</p> <p style="text-align: center;">Family member issues</p> <table border="1"> <caption>Family member issues data</caption> <thead> <tr> <th>Issue</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>General</td> <td>~9%</td> </tr> <tr> <td>Visiting/maintaining Contact</td> <td>~8%</td> </tr> <tr> <td>Sexual offending</td> <td>~4%</td> </tr> <tr> <td>Preparing for release</td> <td>~2%</td> </tr> <tr> <td>Information about prison</td> <td>~11%</td> </tr> <tr> <td>Income / finances / benefits</td> <td>~6%</td> </tr> <tr> <td>Housing</td> <td>~4%</td> </tr> <tr> <td>Family relations/support networks</td> <td>~8%</td> </tr> <tr> <td>Emotions/feeling listened to</td> <td>~23%</td> </tr> <tr> <td>Concerns for children</td> <td>~10%</td> </tr> <tr> <td>Concern for prisoner</td> <td>~12%</td> </tr> <tr> <td>Access to community services/support</td> <td>~4%</td> </tr> </tbody> </table> <p>Effective partnership working between the Justice Social Work, Community Justice Partnership and the Alcohol and Drug Partnership secured funding for Justice Addictions Workers in order to improve access to addiction support and help for service users and to support staff knowledge within the team.</p> <p>CJP highlighted a gap in the region, in that there was no Arrest Referral Service. This was then included as part of the service for the region wide Alcohol and Drug Service, which is now delivered by, We Are With You (previously Addaction) across Dumfries and Galloway.</p>	Issue	Percentage	General	~9%	Visiting/maintaining Contact	~8%	Sexual offending	~4%	Preparing for release	~2%	Information about prison	~11%	Income / finances / benefits	~6%	Housing	~4%	Family relations/support networks	~8%	Emotions/feeling listened to	~23%	Concerns for children	~10%	Concern for prisoner	~12%	Access to community services/support	~4%	<p>Our Families Outside Family Support Coordinator also delivered multi agency training raising awareness of the impact of parental imprisonment on children and families. , They have also continued to attend the Family Strategy Meetings at HMP Dumfries, all Community Justice Partnership meetings, as well as any events that the CJP has scheduled. The Family Support Coordinator has developed a very good relationship with Aberlour, We Are With You Dumfries & Apex, while also re-establishing the homework link between Park Primary in Stranraer and the prison.</p> <p>The impact of these engagement and networking activities continues to raise awareness of the impact of parental imprisonment on children and families, increases awareness of Families Outside to other organisations and the families they work with and ensures specialist support is available when it is needed. Ensuring funding is in place for Families Outside to continue to provide support to families across Dumfries and Galloway remains an issue.</p> <p>Due to Covid19 recruitment for these posts has been put on hold.</p> <p>Both of these developments could only be progressed through recognising and demonstrating overarching themes within community justice and how this links to other strategic partnerships and priorities within Dumfries and Galloway.</p>
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<p>Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</p>	<p>Coordination of support for multi-agency training has been sustained this year. Trauma Informed Practice, Out of the Shadows, and the addition of EUPD training has continued to benefit staff and impact services across a number of partner agencies.</p>	<p>This was picked up in the recent inspection of Justice Social Work in reference to the quality of their court reports. The following point highlighted 'Staff training on trauma and the impact of personality disorder was usefully informing disposal options within reports'. The multi-</p>																										



	<ul style="list-style-type: none"> • Trauma Informed Practice training delivered by partners in health (Psychology) and coordinated by Community Justice Manager – Extended training from half a day to a full day session in the West of the region attended by approximately 45 people. • Emotional Unstable Personality Disorder (EUPD) training delivered by colleagues from the NHS EUPD Service - Four sessions delivered in the East and one in the West of the region (approximately 100 people attended). There was great demand as soon as the training was advertised, and it was fully booked in two days. This led to extra training sessions being agreed and arranged for people on the waiting list. The first session took place on 05/06/19 and 24 people attended. Most attendees were from Social Work but there were also people there from Health & Social Care Partnership, CAMHS¹⁰, DWP¹¹, NHS, and Rape Crisis. • Out of the Shadows: the impact of parental imprisonment on children and families. This training is delivered by Families Outside supported by Community Justice Manager – One session in the East and one in the West (35 people) <p>A sample of feedback from people attending Out of the Shadows training can be seen below:</p> <ul style="list-style-type: none"> • As well as increasing my awareness & understanding in order to help families I will be able to share information with families. • I wasn't aware of the work Families Outside did prior to today. I now know who to signpost affected families to. • Learning activities were very good, very interactive. Helps to remember information given. • Thought provoking presentation – such an important topic. Role play was very meaningful. Thank you both. • Will be more confident in supporting people who have family members in prison. • This has given me a basis for potential work with young people referred who may have a parent/sibling in prison. I don't have any of my caseload at the moment but have had 	<p>agency aspect of the training provided helps to build on, and add value to, single agency training.</p> <p>Out of the Shadows</p> <p>The session has increased my awareness of the impact of imprisonment on families</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strongly Agree</td> <td>53%</td> </tr> <tr> <td>Agree</td> <td>47%</td> </tr> <tr> <td>Disagree</td> <td>0%</td> </tr> <tr> <td>Strongly Disagree</td> <td>0%</td> </tr> </tbody> </table> <p>The session has increased my confidence in working with families affected by imprisonment</p>  <table border="1"> <thead> <tr> <th>Response</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Strongly Agree</td> <td>43%</td> </tr> <tr> <td>Agree</td> <td>57%</td> </tr> <tr> <td>Disagree</td> <td>0%</td> </tr> <tr> <td>Strongly Disagree</td> <td>0%</td> </tr> </tbody> </table>	Response	Percentage	Strongly Agree	53%	Agree	47%	Disagree	0%	Strongly Disagree	0%	Response	Percentage	Strongly Agree	43%	Agree	57%	Disagree	0%	Strongly Disagree	0%
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¹⁰ Community Addiction and Mental Health Service

¹¹ Department of Work and Pensions



	<p>several in the past. I will pass on some of the information and resources within my own team.</p> <p>The Community Justice Partnership purchased the license for Resilience in 2018/19 and began what we hoped would be an extensive programme of screenings.</p> <p>During 2019/20 we have used the film at a local Head Teachers Conference at The Bridge in Dumfries (May 2019), this was followed by a panel discussion made up of partners from across Community Justice. Following this the film was picked up and used for a school cluster event at Lockerbie Academy in the East of the region and a primary school cluster at Sandhead Primary School in the West. Following the screening and discussion at Sandhead Primary further information and links were shared and are being maintained as part of our work going forward. When we asked the Headteacher from Sandhead why she had asked for her staff to see the film she said “I watched the resilience doc when it was on at Dumfries Theatre on a Saturday for my own professional learning. It struck me straight away that there are many families and children in my community that have experienced a high number of ACE’s. I was shocked to learn about the impact on future health and life outcomes on children if they didn’t have the appropriate support “buffers”. This made me realise even more clearly that the adults in the school need to be these positive “buffers” at all times.</p> <p>I needed to ensure all my staff understood ACE’s and trauma and how this can impact children and families but also understand the strategies we can embed such as nurturing approaches. This became a focus of our School Improvement Plan as this is exactly what we needed to do for our learners. Our data illustrated there was a need to meet well-being needs first to ensure they could achieve their learning goals.</p> <p>In February we submitted a paper on Resilience and ACEs to the Integrated Joint Board. This has led to much closer working with colleagues in from health and a strong partnership with one of our local Health and Wellbeing Specialists. This work remains</p>	<p>100% of those who attended said they would recommend this training to colleagues</p> <p>Obtaining the license for Resilience has enabled us to coordinate and support screenings and events which raise awareness of resilience and ACEs. This has also meant we have built stronger relationships with colleagues in education. The impact of this can be seen from feedback received from those taking part:</p> <p>Depute Headteacher, Lockerbie Academy ‘We did this as many of us had seen it at The Bridge. As a cluster, this one was of our targets on our improvement plan; to raise awareness of ACEs. This was the first part, staff across the cluster have now completed an online course. 93 staff were present on the evening. Now that this has been on tv, we have had this recorded on ClickView for all staff to watch as part of their induction to Lockerbie Academy’</p> <p>Mrs Henry, Partnership Headteacher, South Rhins Primaries: “I set up two inset days dedicated to learning about trauma and nurture. The first day was the multi-agency viewing of Resilience doc followed by a panel discussion supported by Vikki and other Community Justice Partners. It was absolutely fantastic to have such a mix of professionals in the one setting and bringing so much experience, knowledge and guidance to the session. This has then created links within my school community with Vikki, health and police and has now led me to become the only primary education representative on the Wigtownshire Health and Well-being Partnership. This has further extended my links working in my local community to try to improve outcomes for our children.</p> <p>We built on the Resilience training with input from our educational psychologist, Jemma Anderson, and are now</p>
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	<p>ongoing. An invitation was extended to partners across IJB and Elected Members within the Council to attend a screening of the film; again, this was supported by a Community Justice Partners including our Chief Social Work Officer, Head of Children and Families Social Work, HMP Dumfries Governor in Charge, Senior Operational Manager Social Work Services, Community Justice Manager and a Health and Wellbeing Specialist. Whilst the numbers in attendance were not as high as expected discussion was good and we have been asked to present a paper to full council later this year. Thought is also being given to engagement and screenings with local community councils.</p>	<p>looking into embedding the nurture principles and GIRFEC into our everyday practice from our 2 year olds in nursery to our P7's leaving for the Academy. Our nursery children are able to talk about the SHANARRI indicators through our "SHANARRI stones" and this is further built upon through the school in our school values system that runs through everything. We moderate and share how we do this with each other as a school team; nurturing approaches and well-being is our core business. It is priority number 1 on 2020-21 School Improvement Plan".</p>
<p>Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</p>	<p>MAPPA for Dumfries and Galloway is currently part of a South West Scotland wide partnership. This involves a two-tier structure with representatives of the Responsible Authorities forming the Strategic Oversight Group scrutinising and governing arrangements, whilst the MAPPA Managers Operational Group (MOG) oversee operational aspects across the South West Scotland area. Dumfries and Galloway also continue to have a local MAPPA Development Group for local partners.</p> <p>Criminal Justice Social Work are the lead for the management of registered sex offenders in the community who have received a court order i.e. Community Payback Order or who are under extended sentences which include an offender being subject to licence conditions, SPS lead for those in custody and Health Boards lead for restricted patients. It is therefore crucial that effective information sharing, and joint working is at the heart of MAPPA.</p> <p>In February 2020 a new role was developed for a part time MAPPA Coordinator for Dumfries and Galloway. Our local P/T Coordinator works alongside the full time MAPPA Coordinator for Ayrshire and in turn they cover South West Scotland cases. The development of the part time post in Dumfries and Galloway was a recommendation as part of the South West Scotland Review for MAPPA. To fully support our local Coordinator in her role, a part time administration post as been created in Dumfries and Galloway with the successful candidate being appointed in June</p>	<p>MAPPA in Dumfries and Galloway have used MS Teams to successfully run various MAPPAs meetings which require input from agencies out with the region (Kilmarnock, Glasgow, Ayrshire), this has aided service delivery in terms of reducing face to face contact with agencies and ensures information continues to be shared. For the agencies who do not have access to MS Teams we have established a secure and confidential teleconference line so that all necessary partners can be involved in meetings.</p> <p>Most of our partners now have access to MS Teams which enables the meetings to operate effectively and allow the same length and quality of discussions that were previously had face to face. It also means that for staff who are working from home can continue to be involved in this process and they do not physically need to attend their workplace. Holding meetings via Teams or conference call has also greatly reduced travel time for many MAPPA agencies, recent feedback indicates that many partners would be happy to see MS Teams meeting occur after COVID and lockdown restrictions decrease. Dumfries and Galloway have held thirteen meetings under our new processes.</p> <p>Following an independent review South West Scotland MAPPA was found to be 'Operationally Sound'. Further information on MAPPA can be accessed within the MAPPA</p>



	<p>2020. This means that MAPPA South West Scotland now has one full time coordinator, one part time coordinator, two full time administration assistant and one part time administration assistant.</p> <p>Planning for how COVID-19 would impact MAPPA and its operational delivery was underway before lockdown commenced. MAPPA Meetings, both initials and reviews, continue to take place when they should in their management cycle, Risk Management Plans and any contact continue to be shared between agencies and updated on relevant systems. MS Teams has been rolled out to the majority of MAPPA agencies with the exception of SPS – discussions with the local Governor have revealed that senior management within SPS have access to Teams however this has not been cascaded down to front line officers as yet.</p> <p>There is a section in the MAPPA Annual Report from 2018/19 which discusses the reasoning and outcome for the independent review. The review compared different types of coordinator models as represented in other MAPPA areas throughout Scotland. Given the geographical spread of South West Scotland and the unpredictable nature of the number of MAPPA cases, having one coordinator to cover Ayrshire and one to cover Dumfries and Galloway was favourable amongst Senior Management and ultimately endorsed.</p>	<p>Annual Report. The MAPPA Annual Report for 2019/20 will not be published by the Scottish Government until around October 2020.</p> <p>The creation of the part time coordinator post in Dumfries and Galloway has allowed for more frequent representation at meetings, localised training opportunities and improved working relations across local partners. This is demonstrated in our approach to ensuring the effective delivery of MAPPA under COVID-19 towards the end of 2019/20.</p> <p>Having two coordinators will see a rise in representation at MAPPA meetings, both local and national events (once COVID-19 restrictions decrease) and provide greater opportunity for inter-agency working and training. Our local Coordinator has attended local events to raise awareness of MAPPA, MAPPA's role in the community and to inform and aid third sector partners as to how they can support and work with MAPPA clients.</p>
<p>Other information relevant to National Outcome Two</p>		
<p>2019 saw some significant changes to Policing in Dumfries and Galloway that has enabled them to provide a more efficient and enhanced service across the region. All changes contribute to both local and national community justice outcomes. These include the introduction of the Contact Assessment Model (CAM), the launch of mobile devices for the police workforce and the Unnecessary Criminalisation of Children in Care pilot.</p> <p>Contact Assessment Model</p> <p>The launch of CAM in May 2019 has revolutionised our approach to public needs and developed our ability to deploy appropriate resources to incidents. From the first point of contact with Police Scotland via the Service Centre or when attending at a Police Station, the way in which police triage the individuals needs or report is based upon an enhanced assessment.</p> <p>To complete this assessment the threat, risk and harm presented are reviewed whilst taking in to account the environmental setting and investigative opportunities available. This creates an individually tailored approach to protect the vulnerable and ensure every individual gets the right response when they</p>		



contact Police Scotland. Additional training and resources within service centres has allowed for the resolution of some calls at the first point of contact with Police. This has enabled officers to be afforded more time to focus on public visibility in the communities they serve, increasing engagement. Dumfries and Galloway V Division were proud to be the first division to transfer to the contact assessment model, which has now been deployed across the country. Throughout this change Police Scotland's focus has been to protect the public and the most vulnerable people in our local communities.

Children in care

Research carried out by the Centre of Youth and Criminal Justice identified the opportunity for Police and care establishments to work better together to support children in care. It was identified that minor acts of disorder, that would go unpunished had they occurred within a regular home environment, were entering the youth criminal justice system. As such, in 2019 Dumfries and Galloway Police Division piloted a 'test of change' to reduce the criminalisation of children residing in care homes. This required a collaborative and consistent approach between Police and staff within care homes to ensure effective intervention and a potential reduction in criminalisation. The key was to change the thinking of how alleged criminal conduct within a care home setting was dealt with. In cases where Police are dispatched some incidents will result in a child or young person being reported for their conduct, however since the implementation of the pilot it is now being considered whether criminalisation is necessary and the most suitable response for that child or young person. Although the volume of calls have only marginally reduced between 2018/19 and 2019/20, the volume of calls where an incident has resulted in a crime being committed has significantly dropped with a reduction of 62 offences against the previous year; down from 100 to 38 crimes during 2019/20. Each care home has been given a dedicated link officer who is responsible for conducting routine visits to establish a positive relationship with the establishment and the residents. Routine visits are carried out on a fortnightly basis and reports are subsequently completed.

Multi agency training was carried out with care home staff and Police officers around the reporting of incidents and alternatives to prosecution including partner agencies referral and restorative justice when resolving challenging behaviour within care establishments. An invitation to this training was extended to all partners within the Community Justice Partnership to increase awareness and understanding of what was trying to be achieved. A new policy for the recording of crime has now been established by the Scottish Crime Recording Standards (SCRS) board in support of the changes which will reduce the necessity to criminalisation of minor offences committed within a care setting. Feedback from care establishments was requested in an effort to understand the impact this project has had from the view of the care staff and the residents, some of this can be seen below:

The unit manager from one establishment found the pilot to be a very positive experience and he spoke highly about the work the link officer has been doing since being implemented into the unit *"The biggest difference I have noticed in over 25 years in this job is that of the police response officers. They are much more understanding of the issues surrounding trauma and the impact this has on the YP and the staff caring for them. This has made the occasions we have involved police a lot less stressful which has resulted in more positive outcomes"*.

Since the introduction of the pilot, crime has fallen by 62.0% within care establishments across Dumfries and Galloway. Although incidents have only reduced by a small amount, link officers' reports confirm the number of incidents would usually be higher however staff at care homes are taking the pilot into consideration and refraining from calling the Police unless they truly believe assistance is required.

Officers are liaising with care staff and making sure they feel safe and comfortable to resolve an incident on their own accord, and if this isn't the case, they will contact Police for assistance. Feedback from care establishments expresses their gratitude to the pilot in allowing them to express their corporate parenting rights and if they feel the need for Police intervention then they know they are only a phone call away. If Police attendance is required, and a crime



has been committed, the Police Officer will take the whole situation into consideration and in some cases decide against criminalisation if this is not the most appropriate outcome for the child¹².

Use of partner resources

As stated in last year’s Annual Report the provision of training delivered by partners and in venues provided by partners at zero cost to the partnership cannot and should not be underestimated. Without their support much of the work achieved to date would not have been able to happen as effectively or in the same way. We cannot thank partners enough for their support in this area.

NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Partners have identified and are overcoming structural barriers for people accessing services	<p>Throughcare and Aftercare Locally throughcare services have been delivered by Criminal Justice Social Work and Apex Scotland as the third sector partner delivering the Shine Women’s Mentoring Service and New Routes Service for men. In previous years we also had SPS Throughcare Support Officers, however these posts have now been suspended.</p> <p>Throughcare services support people prior to and post liberation helping to identify and overcome barriers which may impact on their ability to move on with their lives successfully, engage with support services and reduce or stop offending.</p> <p>For the reporting period 2019/20: Shine Women’s Mentoring Service received 12 community referrals and 8 prison referrals, a total of 20 women. This is a change to the previous year where the number of prison referrals were almost twice those received in the community. From information received via the Multi Agency Community Reintegration Board¹³all women being liberated from prison</p>	<p>By identifying and overcoming barriers and access to services and support people are able to make a much more successful transition from custody back to their community, this in turn leads to an increased likelihood of reducing or desisting from offending behaviour in future. Evidence describing the impact of this can be seen in case studies included towards the end of this report.</p> <p>One of the challenges with throughcare is that there is no consistent measure which captures distance travelled for those accessing this support. All those providing the service use different tools to record outcomes which means comparisons are problematic.</p> <p>There is no reporting mechanism to enable us to capture information on whether those engaging with the Shine Women’s Mentoring Service complete their CPO more effectively, have less breaches, better attendance etc. This is something to consider moving forward. The following</p>

¹² With thanks to V Division Analysis and Performance Unit and the CYCJ Report for this information

¹³ See National Outcome Three for details ‘Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs’



	<p>received support from Shine. Community referrals allow the women referred to be signposted to other identified services which may be appropriate to them or to their families and offer additional support to help women to complete their Community Payback Order.</p> <p>Dumfries and Galloway are the fifth highest referrer by Local Authority area for community referrals. From information received via the Multi Agency Community Reintegration Board¹⁴</p> <p>New Routes</p> <table border="1"> <tr> <td>People approached and offered service returning to D&G</td> <td>22</td> </tr> <tr> <td>People signed up returning to D&G</td> <td>18</td> </tr> <tr> <td>People signing up and since liberated from prison</td> <td>13</td> </tr> <tr> <td>People continuing to engage post liberation</td> <td>9</td> </tr> <tr> <td>Number engaging with New Routes and with additional service</td> <td>8</td> </tr> <tr> <td>Number engaging with New Routes, and additional support who have progressed their needs</td> <td>7</td> </tr> </table> <p>Justice Social Work</p> <p>For the reporting period our local Justice Social Work service supported 135 people subject to Statutory Throughcare, both in prison and on release. A further 59 people engaged post release for Voluntary Throughcare/Aftercare assistance. This comprised of 54 males and five females. It should be noted that people can choose to engage with multiple supports post release with many of the women engaging with both Justice Social Work and Shine</p> <p>Increase Employability for those on CPO was an identified action included in our work for 2018/19 led by an Officer from</p>	People approached and offered service returning to D&G	22	People signed up returning to D&G	18	People signing up and since liberated from prison	13	People continuing to engage post liberation	9	Number engaging with New Routes and with additional service	8	Number engaging with New Routes, and additional support who have progressed their needs	7	<p>information was captured using the Justice Star for five women¹⁵:</p> <table border="1"> <thead> <tr> <th>Outcome</th> <th>Improved</th> <th>Same (higher)</th> <th>Same (lower)</th> <th>Declined</th> </tr> </thead> <tbody> <tr> <td>Accommodation</td> <td></td> <td>5</td> <td></td> <td></td> </tr> <tr> <td>Living skills & self-care</td> <td>4</td> <td></td> <td>1</td> <td></td> </tr> <tr> <td>Mental health & wellbeing</td> <td>5</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Friends & community</td> <td>4</td> <td>1</td> <td></td> <td></td> </tr> <tr> <td>Relationships & family</td> <td>1</td> <td>2</td> <td>2</td> <td></td> </tr> <tr> <td>Parenting & caring</td> <td></td> <td>5</td> <td></td> <td></td> </tr> <tr> <td>Drugs & alcohol</td> <td>3</td> <td>2</td> <td></td> <td></td> </tr> <tr> <td>Positive use of time</td> <td>5</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Managing strong feelings</td> <td>5</td> <td></td> <td></td> <td></td> </tr> <tr> <td>A crime free life</td> <td>4</td> <td>1</td> <td></td> <td></td> </tr> </tbody> </table> <p>Of those referred to the New Routes Service and returning to Dumfries and Galloway the following progressive outcomes have been identified:</p> <p>Employment skills improved: 1 Finance improved: 2 Accommodation: 8 Social improvement: 1</p> <p>DO WE NEED TO ADD INFORMATION RE OUTCOMES FOR THOSE ENGAGING WITH CJSW? DISTANCE TRAVELLED?</p> <p>See National Outcome Six for impact and outcomes for the Moving On Service provided by Apex Scotland.</p>	Outcome	Improved	Same (higher)	Same (lower)	Declined	Accommodation		5			Living skills & self-care	4		1		Mental health & wellbeing	5				Friends & community	4	1			Relationships & family	1	2	2		Parenting & caring		5			Drugs & alcohol	3	2			Positive use of time	5				Managing strong feelings	5				A crime free life	4	1		
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¹⁴ See National Outcome Three for details 'Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs'

¹⁵ Because many of the women accessing support through Shine face multiple challenges in their live circumstances it can be difficult to complete two Justice Stars to allow comparison to take place and distance travelled measured.



	<p>our local Employability and Skills Partnership. In 2019/20 this partnership was under review therefore CJP established an Employability Short Life Working Group led by Skills Development Scotland to offer people a range of employability options. Whilst work has been progressing slowly within the SLWG the Apex Moving On Service has continued to be the main employability service engaging with those on CPO; this service is funded through the Local Authority. The impact of the Moving On service is detailed under National Outcome Six of this report.</p> <p>Please also refer to Other information included in National Outcome Two – Police Scotland Contact Assessment Model</p>							
<p>Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</p>	<p>Multi Agency Community Reintegration Board (MACRIB) The idea for the MACRIB originated from an SPS staff member who had visited HMP Grampian and seen their Case Management Board. He recognised this as an area of good practice and promoted it to all establishments. When he returned to HMP Dumfries the Throughcare Support Officers had introduced a mini Case Management Board that looked at their Caseload. Based on these two models and on a desire to support everyone being liberated back into D&G from any custodial facility the MACRIB was introduced and has developed over time, this development is ongoing. Partner Agencies actively involved included Social Work, Dumfries and Galloway Housing Partnership, Job Centre Plus (DWP), Apex, New Routes, Sacro, DAGCAS, NHS – Addictions & Mental Health, Aberlour “Families2gether” and Families Outside.</p> <p>Dumfries & Galloway Crisis Assessment and Treatment Service (CATS)/ Police triage The pilot was designed and delivered during 2018/19 to provide a safe outcome for people of concern in a community setting with a potential mental health issue who come to the attention of police; this is achieved by CATS working in partnership with Police Scotland locally. Following the pilot this way of working</p>	<p>A HMiP Inspection of HMP Dumfries¹⁶ which took place in January highlighted the MACRIB, stating in their report: ‘A Multi Agency Community Reintegration Board operated for the short-term prison population and should be regarded as good practice to be commended to other establishments’. Between April 2019 and December 2019, 94 people being liberated back to D&G were discussed at MACRIB. As the MACRIB continues to develop and through experiences seen throughout the Covid-19 lockdown it has identified a need for an individual pathway for everyone returning to D&G and this is something MACRIB are in the process of developing. This further development would enable MACRIB to provide the CJP with more relevant data identifying where each individual discussed is being supported and the outcome of that support on a regular basis. This is an extremely positive development.</p> <p>Figures provided relate to January 2019 to July 2020</p> <table border="1" data-bbox="1263 1118 2063 1278"> <thead> <tr> <th data-bbox="1263 1118 1964 1150">ACTION</th> <th data-bbox="1964 1118 2063 1150"></th> </tr> </thead> <tbody> <tr> <td data-bbox="1263 1150 1964 1214">Number of contacts from Police in relation to patients</td> <td data-bbox="1964 1150 2063 1214">378</td> </tr> <tr> <td data-bbox="1263 1214 1964 1278">Whether Section 297 (Place of Safety) of the Mental Health Act was used</td> <td data-bbox="1964 1214 2063 1278">21</td> </tr> </tbody> </table>	ACTION		Number of contacts from Police in relation to patients	378	Whether Section 297 (Place of Safety) of the Mental Health Act was used	21
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¹⁶ For more details of the report please use the link [HMP Dumfries Full Inspection 20-31 January](#)



	<p>has continued and been expanded across the region.</p> <p>The aim is to ensure people receive access to relevant treatment or support as quickly and appropriately as possible and to reduce the need for Section 297 to be invoked, reduce attendances at A&E and to ensure that police get quicker advice leading to a quicker resolution for the service user. Community Psychiatric Nurses (CPN's) based within CATS aid the decision-making process of operational police officers around managing risk when dealing with any suspected mental health incident. If Police officers encounter someone, they are concerned about who may require CATS input, assistance can be requested from a CPN with the CATS team through the NHS switchboard 24 hours a day. The nurse discusses concerns with the attending officers, triages the incident and can make a clinical decision regarding the best course of action for the individual.</p> <p>There are several anticipated improved outcomes, all of which link and relate to community justice:</p> <ul style="list-style-type: none"> • People receive treatment at the earliest opportunity. • Consideration is given to the least restrictive alternative. • Reduced stigma associated with potential detention in custody or police escort to hospital for assessment. • Reduced costs to health, police and the justice system. 	<table border="1"> <thead> <tr> <th colspan="2" data-bbox="1263 225 2056 316">REASON FOR THE CALL/OUTCOME:</th> </tr> </thead> <tbody> <tr> <td data-bbox="1263 316 1962 379">Police advised to take person to A&E for mental health assessment</td> <td data-bbox="1962 316 2056 379">34</td> </tr> <tr> <td data-bbox="1263 379 1962 443">Police took person to A&E for mental health assessment without discussion</td> <td data-bbox="1962 379 2056 443">31</td> </tr> <tr> <td data-bbox="1263 443 1962 507">Crisis team speaks with distressed person on phone and situation resolved</td> <td data-bbox="1962 443 2056 507">68</td> </tr> <tr> <td data-bbox="1263 507 1962 571">Advice on telephone to police officer</td> <td data-bbox="1962 507 2056 571">57</td> </tr> <tr> <td data-bbox="1263 571 1962 635">Medical assessment (at A&E) needed</td> <td data-bbox="1962 571 2056 635">13</td> </tr> </tbody> </table> <p>There are no measurements in place to record time saved for police officers or in relation to reduced costs to services. There is also nothing in place to ascertain whether people feel less stigmatised as a result. Development of a follow up survey or questionnaire may be worth consideration for those individuals worked with using this new approach to establish a base line and measure improvement as we go forward.</p>	REASON FOR THE CALL/OUTCOME:		Police advised to take person to A&E for mental health assessment	34	Police took person to A&E for mental health assessment without discussion	31	Crisis team speaks with distressed person on phone and situation resolved	68	Advice on telephone to police officer	57	Medical assessment (at A&E) needed	13
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<p>Initiatives to facilitate access to services</p>	<p>Justice Social Work worked in partnership with Fare Share to provide hot and cold food for those undertaking orders. Provision of single-gender groups, personal placements and bespoke working opportunities enabled Justice Social Work to meet the needs of individuals and to overcome specific geographical challenges. The service worked in collaboration with partner agencies so that the majority of individuals were able to benefit from 'other activity' opportunities. These activities could be tailored and offered opportunities for individuals to use existing strengths, develop new skills and engage with the wider community. Innovatively, online courses were helping individuals to develop IT skills and pursue learning in a variety of</p>	<p>Eating regularly meant individuals were better able to give their best to unpaid work tasks. Having access to food also demonstrated a commitment from the service to meeting the needs of people on limited incomes and care for the wellbeing of individuals. There has also been equity of provision across Dumfries and Galloway through strong collaboration with partners which is no mean feat in such a rural area.</p>												



	<p>relevant topics. Apex and Addaction were key partners, offering responsive flexible services across the region.</p> <p>Throughcare services delivered by a number of partners and are detailed above. Effectiveness of Throughcare provision has now been increased with the development of the Multi Agency Community Reintegration Board (MACRIB), see information detailing the development of this above.</p>	<p>See evidence of impact in National Outcome Two: ‘Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs’ section of this report.</p>
<p>Speed of access to mental health services</p>	<p>Dumfries & Galloway Crisis Assessment and Treatment Service (CATS)/ Police triage pilot (see information above in relation to joint working arrangements above).</p> <p>Monthly consultation Hubs with Forensic Psychology re-established by CJSW in 2018/19 continue to take place, providing a forum for consultation regarding complex, high risk offenders.</p> <p>Dumfries and Galloway Mental Health Services have two areas to monitor performance in terms of referral to treatment and Psychological Therapies, Waiting Times is one of them. D&G have an eighteen week target from referral to treatment that has been a challenge for us to meet for a number of years, with demand outstripping capacity. However, we have been looking at a range of models that will transform the way in which Psychological Therapies are managed and delivered, which should get us closer to achieving the target.</p>	<p>This ensures enhanced joint working and assessment, leading to more appropriate tailored intervention and the appropriate referrals into their service.</p>
<p>% of people released from a custodial sentence :</p> <ul style="list-style-type: none"> a) registered with a GP b) have suitable accommodation c) have had a benefits eligibility check 	<p>This information is not routinely collected although this would be useful for both those leaving custody <u>and for those completing community orders.</u></p> <p>GP registration (if required), help with accommodation and benefits checks is part of the work carried out by both third sector and justice social work when working with individuals, Engagement with third sector services is voluntary, furthermore some people engage and re-engage with services; therefore we are unable to provide this data in the format required as a percentage of all those leaving custody.</p>	



<p>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</p>	<p>Unpaid Work and Other Activity components of Community Payback Orders.</p> <p>Fire setter Intervention The Scottish Fire & Rescue Service deliver a Juvenile Fire setters Intervention Programme. This involves engaging with young people who have become involved in risky fire setting behaviour. Referrals can be submitted by Youth Justice, Police Scotland, Schools, or family members. Each session is unique and is specific to the young person, their individual needs, the type of behaviour they have been displaying or taking part in.</p> <p>See National Outcome Six which gives details of the Apex Moving On Service which is an intervention to improve the employability of those with experience of the justice system.</p>	<p>Information included in recent Inspection Report detailing work undertaken and impact of Community Payback Orders.</p> <p>During 2019/20 10 sessions were delivered in the West and 5 in the East of the region. Young people receiving this input can see the damage caused by their behaviour and consider steps to change that behaviour.</p>
<p>Other information relevant to National Outcome Three</p>		
<p>Please also refer to case study section of this report.</p>		

<p>NATIONAL OUTCOME FOUR Effective interventions are delivered to prevent and reduce the risk of further offending</p>		
<p>Indicator</p>	<p>Evidence and Data (max 300 words per indicator)</p>	
<p>Use of 'other activities requirements' in CPOs</p>	<p>Please describe the activity</p> <p>The justice service worked in collaboration with partner agencies so that the majority of individuals can benefit from 'other activity' opportunities as part of their CPO. These activities could be tailored and offered opportunities for individuals to use existing strengths, develop new skills and engage with the wider community. Innovation can be seen with the addition of online courses which help individuals develop IT skills and pursue learning in a variety of topics. This included, and continues to include working closely with Apex, Addaction (We are with you), Turning Point Scotland, Venture Trust and Shine mentoring service. Well-presented completion certificates are presented and appreciated by individuals and seen as supporting their future employability prospects.</p>	<p>Then describe the impact</p> <p>Strong partnership working and collaboration with the third sector helps to best meet the learning and personal development needs of individuals made subject to a Community Payback Order.</p> <p>As well as enhancing access to employability skills and learning opportunities good partnership working has facilitated access to over 50 online courses including food hygiene, health and safety and emotional management.</p> <p>As a result of the investment in staff and buildings, both staff and individuals viewed unpaid work</p>



	Investment in additional staff and the quality of buildings was enhancing the diversity and range of work placements and 'other activity' through improved access to workshop facilities, groupwork and online resources.	provision as being positively transformed in recent years. This also helps all those involved in the order to feel valued and take pride in the work they do.
Effective risk management for public protection	<p>As stated last year monthly consultation Hubs with Forensic Psychology have been established. This provides a forum for consultation regarding complex, high risk offenders.</p> <p>Since April 2018, the Programme Delivery Team (PDT) has been fully staffed following a successful recruitment process earlier in the year. Two new group workers were appointed, and both have been involved in the further training required to enable them to facilitate all the programmes, accredited and non-accredited, that PDT currently deliver.</p> <p>The team presently deliver three 'Caledonian' groups (to men convicted of domestic abuse offences), two in the east and one in the west; two 'Moving Forward: Making Changes' (MFMC) groups (with men convicted of sex offences), one in the east and one in the west; and two 'New Constructs' groups, one in the east and one in the west.</p> <p>Please also refer to National Outcome Two 'Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPAs' for details of MAPPAs restructuring locally and the impact of this.</p>	<p>The Hub approach ensures enhanced joint working and assessment, intervention, and appropriate referrals into Forensic Psychology services which in turn provides those using the service which the right level of support at the right time.</p> <p>The impact of the structural changes is evidenced within the activity column. Investing in staff training ensures all staff are better equipped with the up to date skills and knowledge required to work with individuals engaging with the service.</p> <p>ASK CJSW FOR EVIDENCE OF IMPACT OF GROUP WORK</p>
Quality of CPOs and DTTOs	This year saw the inspection of CJSW with a focus on CPOs by the Care Inspectorate with the service evaluating well. The inspection team visited Dumfries and Galloway in November and December 2019. As part of the process they examined a self-evaluation report and supporting evidence provided by the local authority, and reviewed a representative sample of the records of people who were or had been subject to a community payback order during a two-year period to August 2019. This related to 101 records from a population of 588 individuals. Inspectors met with 65 people subject to community payback orders including those with a supervision requirement or an unpaid work requirement, or both. They also undertook focus groups and interviews with key members of staff, partner agencies, stakeholders and senior managers with responsibility for justice services.	<p>Please use the following link to access the full Inspection Report which clearly evidences the impact of Community Payback Orders in Dumfries and Galloway: Inspection of Justice Social Work Services in Dumfries and Galloway</p> <p>One paragraph from the Inspection Report stood out in relation to the impact of community payback 'There were encouraging examples of people becoming better connected to sources of support, which was helping to reduce isolation and improve social integration. There were similar improvements in personal relationships and the mental health and</p>

	<p>The unpaid work team comprising community payback officers and unpaid work supervisors have continued to organise projects and supervised daily work groups from bases in Dumfries, Newton Stewart, Stranraer and Annan. A range of unpaid work opportunities was available across our extensive geographical area. This was supporting individuals to complete projects that benefitted their local communities. Localised provision also reduced time spent travelling, while the provision of travel passes encouraged regular attendance. Staff were also attentive to overcoming financial barriers. Inspectors noted that sustained investment in infrastructure and the service delivery model meant that all elements of the service are available to individuals irrespective of where they live across a large, rural area. They also noted 'Individuals made subject to the various requirements of a community payback order experience predominantly positive, empowering relationships with skilled and committed staff in all elements of the service' further stating 'Positive outcomes are being achieved for individuals, particularly in relation to confidence building, community inclusion and understanding offending behaviour'.</p> <p>The efforts of youth justice staff, working in collaboration with the Scottish Children's Reporter Administration (SCRA) were ensuring that offending by young people was primarily being addressed within the Children's Hearings System. As a result, only a small number of young people were subject to CPOs. This reflects successful adherence to the national Whole System Approach for Young People Who Offend.</p> <p>Justice Social Work staff were described as genuine, reliable and regularly 'going above and beyond' to support individuals to achieve positive outcomes. As this is now the second year for Criminal Justice Social Work of their revised model of service delivery based on Community Supervision (Community Supervision and Prison and Throughcare teams) and Interventions (Unpaid Work and Behaviour Change programmes) the positive feedback was welcomed by all involved.</p>	<p>wellbeing of a significant number of individuals. Positively, many individuals were benefitting from employability support and encouragement to access further education. There were also examples of improvements in relation to accommodation, general health and substance use' Further examples were given including this one 'The service worked in partnership with Fare Share to provide hot and cold food to the community and those using justice services. Eating regularly meant individuals were better able to give their best to unpaid work tasks. Having access to food also demonstrated a commitment to meeting the needs of people on limited incomes and care for the wellbeing of individuals'. The CPO group that delivers Fare Share on Thursdays are also able to attend the Apex soup kitchen and get a bowl of soup or a cup of tea with other people attending from the wider community. This helps to break down any barriers that some participants of CPO may feel in attending Apex for further support.</p> <p>Feeling accepted and being treated with respect has helped individuals to constructively engage with their justice journey.</p>
<p>Reduced use of custodial sentences and remand :</p> <p>a) Balance between community</p>	<p>Short custodial sentences under one year = 6 (1.3%) Community sentences (CPO) = 456 (98.7%)</p>	<p>Short custodial sentences are recorded on local internal systems and information is not routinely collected and analysed in the format required for this report.</p>



<p>sentences relative to short custodial sentences under one year</p> <p>b) Proportion of people appearing from custody who are remanded</p>	<p>WAITING FOR INFORMATION FROM SCTS</p>	
<p>The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]</p>	<p>For 2019/20 our local Alcohol and Drug Partnership reported:</p> <ul style="list-style-type: none"> • Waiting times – service users waiting less than 3 weeks for treatment decreased from 97% to 95% in 2018/19, increasing again to 96% in 2019/20 (target 90%) • Alcohol Brief Interventions (ABIs) – 5,402 screenings undertaken in 2018/19, this increased to 7,872 screenings in 2019/20, although the number of ABIs completed fell from 1,071 in 2018/19 to 896 for 2019/20 (target 1,743) • Injecting Equipment Provision (IEP) – 191,546 needles were distributed in 2019/20 with an estimated return rate of 53.1% which is a decrease from the previous year (210,391 needles were distributed in 2018/19 with an estimated return rate 54.6%) 	<p>Drug and Alcohol Treatment Waiting Times (DATWT) are a measure of performance and response to demands for services. D&G continue to exceed their target for this.</p> <p>Screening individuals around their alcohol use provides an opportunity to identify those who are putting their health at risk by drinking hazardously and harmfully. Conducting an ABI provides a means to raise awareness with the individual around their drinking habits and in turn help them to consider reducing their alcohol intake.</p> <p>This service provides equipment for injecting including citric acid, water, sterile spoons, needles etc. This provision can be effective in reducing injecting risk behaviours and transmissions of BBV¹⁷ amongst injecting drug users. IEP services can also provide harm reduction interventions around issues including wound care, sexual health, BBV information and testing as well as signposting to appropriate support services.</p>

¹⁷ Blood borne viruses



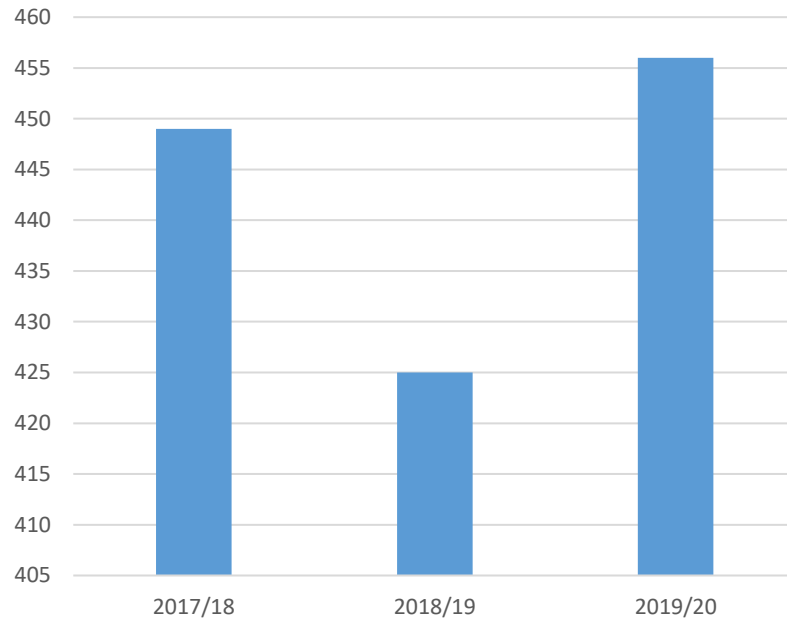
	<ul style="list-style-type: none"> Naloxone provision increased for the second year from; 311 kits in 2018/19 to 375 kits supplied in 2019/20 <p>At the current time there is no specific breakdown of alcohol and drug interventions delivered to people with lived experience of the justice system.</p>	<p>Naloxone temporarily reverses the effect of opiates, allowing time for someone to seek emergency help. Individuals such as drug users, their families, friends/carers are trained in overdose awareness, first aid and CPR before being supplied with a naloxone kit. The aim of the national naloxone programme is to contribute to a reduction in fatal opioid overdoses in Scotland.</p>																																																																												
<p>Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)</p>	<table border="1"> <thead> <tr> <th>Recorded Police Warnings</th> <th>2017/18</th> <th>2018/19</th> <th>Change</th> </tr> </thead> <tbody> <tr> <td>TOTAL</td> <td>539</td> <td>798</td> <td>259</td> </tr> <tr> <td>Theft shoplifting</td> <td>38</td> <td>54</td> <td>16</td> </tr> <tr> <td>Theft (other)</td> <td>29</td> <td>32</td> <td>3</td> </tr> <tr> <td>Vandalism</td> <td>23</td> <td>17</td> <td>-6</td> </tr> <tr> <td>Misuse of drugs</td> <td>208</td> <td>265</td> <td>57</td> </tr> <tr> <td>Assault (non-injury)</td> <td>2</td> <td>51</td> <td>49</td> </tr> <tr> <td>Breach of the peace</td> <td>213</td> <td>278</td> <td>65</td> </tr> <tr> <td>Urinating</td> <td>10</td> <td>33</td> <td>25</td> </tr> <tr> <td>Licensing offences</td> <td>7</td> <td>29</td> <td>22</td> </tr> <tr> <td>Other</td> <td>9</td> <td>39</td> <td>30</td> </tr> <tr> <td>Police Penalty Notices</td> <td>2017/18</td> <td>2018/19</td> <td>Change</td> </tr> <tr> <td>TOTAL</td> <td>166</td> <td>194</td> <td>28</td> </tr> <tr> <td>Vandalism</td> <td></td> <td>4</td> <td>4</td> </tr> <tr> <td>Breach of the peace</td> <td>86</td> <td>123</td> <td>37</td> </tr> <tr> <td>Urinating</td> <td>53</td> <td>45</td> <td>-8</td> </tr> <tr> <td>Licensing offences</td> <td>16</td> <td>18</td> <td>2</td> </tr> <tr> <td>Noise nuisance</td> <td>1</td> <td>0</td> <td>-1</td> </tr> <tr> <td>Other</td> <td>10</td> <td>4</td> <td>6</td> </tr> </tbody> </table>	Recorded Police Warnings	2017/18	2018/19	Change	TOTAL	539	798	259	Theft shoplifting	38	54	16	Theft (other)	29	32	3	Vandalism	23	17	-6	Misuse of drugs	208	265	57	Assault (non-injury)	2	51	49	Breach of the peace	213	278	65	Urinating	10	33	25	Licensing offences	7	29	22	Other	9	39	30	Police Penalty Notices	2017/18	2018/19	Change	TOTAL	166	194	28	Vandalism		4	4	Breach of the peace	86	123	37	Urinating	53	45	-8	Licensing offences	16	18	2	Noise nuisance	1	0	-1	Other	10	4	6	<p>POLICE DATA TO BE ADDED – 2019/20</p>
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Urinating	10	33	25																																																																											
Licensing offences	7	29	22																																																																											
Other	9	39	30																																																																											
Police Penalty Notices	2017/18	2018/19	Change																																																																											
TOTAL	166	194	28																																																																											
Vandalism		4	4																																																																											
Breach of the peace	86	123	37																																																																											
Urinating	53	45	-8																																																																											
Licensing offences	16	18	2																																																																											
Noise nuisance	1	0	-1																																																																											
Other	10	4	6																																																																											



Community Payback Orders 2017/18 – 2019/20

	2017/18	2018/19	2019/20
CPO Unpaid Work Only	205	173	113
CPO Supervision Only	103	103	175
CPO UPW & Supervision	141	149	168
Total	449	425	456

Total Number of CPOs 2017/18-2019/20



Despite a 5% decrease in the number of Community Payback Orders last year (2018/19) we have seen an increase during 2019/20. Supervision requirements have increased while the use of unpaid work only has decreased substantially, although rates remain above the national average. The use of programme requirements is almost double the national average and continuing to increase, from 2.7% in 2017-18 to 13.6% in 2018-19.

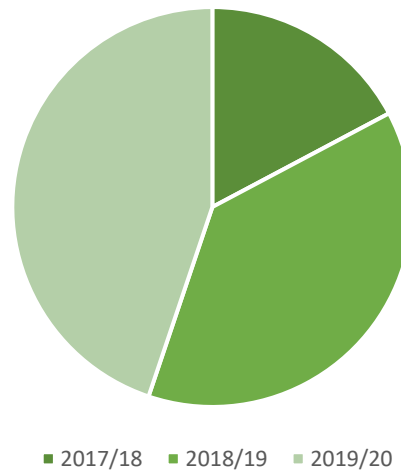
Further evidence of the impact of CPO can be found within the impact statement for 'Quality of CPO' in the previous section of this report.



Community Payback Order Breakdown by gender: 2017/18 – 2019/20

Gender Breakdown	Male			Female			Other		
	17/18	18/19	19/20	17/18	18/19	19/20	17/18	18/19	19/20
CPO Unpaid Work Only	173	150	93	32	22	20	0	1	0
CPO Supervision Only	83	82	130	20	21	45	0	0	0
CPO UPW & Supervision	121	115	140	20	32	28	0	2	0
Total	377	347	363	72	75	93	0	3	0

Drug Treatment and Testing Orders 2017/18 to 2019/20



Over the last three years the percentage of women undertaking community payback orders has increased from 16% of the total number of people on such orders to 20% which is extremely positive.
ADD SOME INFORMATION ABOUT THE WOMEN'S GROUP

As can be seen from the figures opposite the use of DTTO has more than doubled in Dumfries and Galloway since 2017/18. This is seen as a positive; a new justice social worker is developing skills within this area of the service.

Time has been spent developing a groupwork programme for those service users involved in substance use. This is in its infancy but should provide a more holistic and robust case management model and link more effectively with recovery organisations.



	<p>Diversion from Prosecution</p> <table border="1"> <thead> <tr> <th></th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> </tr> </thead> <tbody> <tr> <td>Referrals made</td> <td>208</td> <td>207</td> <td>145</td> </tr> <tr> <td>Assessments undertaken</td> <td>197</td> <td>195</td> <td>145</td> </tr> <tr> <td>Cases commenced</td> <td>154</td> <td>178</td> <td>144</td> </tr> </tbody> </table> <p>Restriction of Liberty Orders 2017/18 there were 17 Orders 2018/19 there were 25 Orders 2019/20 there were 34 Orders</p> <p>Bail Supervision Orders 2017/18 no orders imposed 2018/19 there were 2 Orders 2019/20 there were 4 Orders</p>		2017/18	2018/19	2019/20	Referrals made	208	207	145	Assessments undertaken	197	195	145	Cases commenced	154	178	144	<p>The number of referrals made for diversion has substantially decreased in the last year. NEED INFORMATION FROM CJSW TO PROVIDE CONTEXT</p> <p>The use of Bail Supervision is increasing slowly which is a positive trend. Our local supervision and support for bail is supported fully by CJSW. The impact of this is that less people from Dumfries and Galloway have been held on remand than would have been the case previously which is less disruptive for both the individual involved and their family.</p>
	2017/18	2018/19	2019/20															
Referrals made	208	207	145															
Assessments undertaken	197	195	145															
Cases commenced	154	178	144															
<p>Number of short-term sentences under one year</p>	<p>For the reporting period 2019/20 there were six people who received a short-term prison sentence under a year; all were male.</p> <p>Of the six short sentences of 12 months or less Dumfries and Galloway were the responsible authority for two. The other four relate to;</p> <ul style="list-style-type: none"> • 3x Carlisle • 1x Preston <p>At the time of sentencing all lived in Dumfries & Galloway.</p>																	
<p>Other information relevant to National Outcome Four</p>																		
<p>Signs of Safety</p> <p>Dumfries and Galloway want all our children and young people to be happy, healthy and safe, and to be able to live a life that is full of fun with opportunities to learn and develop. In order to achieve this, the Public Protection Committee have a duty and responsibility to work together to protect our most vulnerable citizens. We believe that adopting Signs of Safety will help us to deliver high quality practice, by empowering practitioners and families to work in partnership to achieve strong and sustainable outcomes for children and young people and their families.</p>																		



Through adopting Signs of Safety, we aim to achieve:

- The very best outcomes for children, young people and families.
- Child-focussed services that put the needs of children and young people first.
- Inclusive practice – families are supported to develop their own solutions leading to empowered families and sustainable outcomes; and
- Empowered practitioners – practitioners across the partnership feel confident in having difficult conversations with families, are supported in their decision-making, and see the impact of their work on families, leading to robust partnership working, increased job satisfaction and improved recruitment and retention.

and, expect to see:

- More resilient families who can develop their own solutions, which are tested and shown to be sustainable within the family and their support network.
- Robust safety planning, allowing children to safely remain with their families whenever possible.
- Fewer referrals to SCRA.
- Fewer children coming into formal care systems (kinship, foster care, residential, secure care).
- The children and families receiving intervention are evidently the right children and families through clear identification of risk

The implementation of Signs of Safety continues to progress steadily and is overseen by the multi-agency implementation group, who meet on a regular basis. The key area of focus initially was to commence the roll-out of the training which started in May 2019, with dates scheduled throughout the year and into 2020. Given the demand for places, prioritisation had to be given firstly to frontline social workers and senior social workers however we have been able to provide places for key people from Health, Education and Police Scotland. While we are not in a position to impose this training on partner agencies, we feel this is an excellent opportunity to learn this approach together, especially given that the work social work undertake relies heavily on collaborative working. It is not often that we get to learn from one another and with one another in this way, which is hugely beneficial. Staff who have attended the training thus far have reported positively about the content and feeling enthused by the approach. This also links to National Outcome Two and Three

NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Individuals have made progress against the outcome	<p>Multi Agency Community Reintegration Board (MACRIB) and other services in relation to ease of access to services as part of National Outcome Three describe activity and evidence impact for this person centric outcome</p> <p>Victim Support Scotland remain a valued partner within our Community Justice Partnership. Through the work they do they ensure that victims of crime across Dumfries and Galloway feel supported and safe throughout their experience of the justice</p>	<p>Having a dedicated volunteer provided through Victim Support Scotland can help reduce the stress and anxiety an individual or their family may feel when attending court and giving evidence.</p>



	<p>journey by providing emotional and practical support as and when needed. For the reporting period the service offered the following:</p> <p>Victim Support in the Community - 277 people supported Witness support for those attending court - 554 people supported</p> <p>Following the structural changes within Victim Support Scotland for Dumfries and Galloway during 2019/20, those who have been victims of crime who are going to court will be support by one volunteer throughout the journey to offer continuity of support.</p>	<p>This can impact on physical, emotional, mental health and feelings of safety of all those involved if left unsupported.</p> <p>Some people chose to receive support throughout their full journey whilst others opted for court support only.</p> <p>Victim Support systems are currently being updated therefore no statistical information regarding outcomes for those receiving support is available at this time. Due to restructuring we were unable to repeat Ripple Effect half day training sessions in this reporting year.</p>
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Other information relevant to National Outcome Five

Please refer to Case Study Section of this report for further information and evidence of impact. There are also examples included throughout the report of impact of justice services from the recent Inspection and **National Outcome Four Quality of CPOs and DTTOs.**

Colleagues from our Violence Against Women and Girls Group¹⁸ carry out training and awareness raising sessions with young people in secondary education across Dumfries and Galloway focussing on DA / Coercive Control and Gender and Violence Against Women and Girls as part of the Mentors in Violence Prevention programme. Over the last year VAWG reached 828 young people in education. By raising awareness of domestic abuse, coercive control and the gendered nature of such abuse young people are empowered to see the signs sooner and access support should they need it; ultimately making them safer to themselves and others. The training sessions also enable young people to think about their own behaviour and address it if required with the right type of support in place.

NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Individuals have made progress against the outcome	Apex Scotland's Moving On service provides support to service users (16+) in Dumfries and Galloway to address personal barriers to employability. The service is aimed at those involved in or at risk of becoming involved in offending behaviours, and those who are socially isolated as a result of problems including homelessness, substance misuse, low literacy and numeracy,	Attendance at Moving On appointments contributes towards an individual's other activities for their CPO both in Dumfries and Stranraer. This has increased over the last year by increasing the frequency of attending the CPO inductions in both Dumfries and Stranraer to promote the Moving On service and the support it offers. This has increased the amount of CPO hours taking place

¹⁸ Part of Public Protection



	<p>lack of work or education, etc. The Moving On service is contributing already to the Scottish Government’s report “No One Left Behind” – next steps for the integration and alignment of employability support in Scotland. Although the service has a focus on employability staff carry out a holistic assessment, supporting and signposting to other relevant partners for help with addiction, mental health etc. As part of the employability work people are encouraged to take responsibility for their offences and work with a Personal Development Mentor to produce a letter of disclosure, enabling them to disclose previous convictions to employers in the correct way, whilst focussing on the positive steps they have taken to move their lives forward; this can be extremely empowering for the individuals involved.</p> <p>During 2019-2020 the Moving On Service received 196 referrals (256 2018/19) with 109 people engaging 55.6% (186 engaged 2018/19), this is a decrease on the previous year. 169 of those referred were male which mirrors the previous year and the majority (93 people) were aged between 25 and 40 years old.</p> <p>People attending the service with the following barriers¹⁹:</p> <table border="1"> <thead> <tr> <th>Barrier</th> <th>2018/19</th> <th>2019/20</th> <th>Change</th> </tr> </thead> <tbody> <tr> <td>Substance misuse</td> <td>43%</td> <td>38.2%</td> <td>Decrease</td> </tr> <tr> <td>Criminal Record</td> <td>60%</td> <td>81.6%</td> <td>Increase</td> </tr> <tr> <td>Housing issues</td> <td>17%</td> <td>16.3%</td> <td></td> </tr> <tr> <td>Spent time in prison</td> <td>24%</td> <td>27%</td> <td>Increase</td> </tr> <tr> <td>Literacy/numeracy issues²⁰</td> <td>13%</td> <td>12.2%</td> <td></td> </tr> <tr> <td>Have never worked</td> <td>20%</td> <td>25.5%</td> <td>Increase</td> </tr> </tbody> </table>	Barrier	2018/19	2019/20	Change	Substance misuse	43%	38.2%	Decrease	Criminal Record	60%	81.6%	Increase	Housing issues	17%	16.3%		Spent time in prison	24%	27%	Increase	Literacy/numeracy issues ²⁰	13%	12.2%		Have never worked	20%	25.5%	Increase	<p>at Apex with a mixture of accredited training and volunteering being the most popular way of achieving this allowing service users to gain valuable new skills and improve their employability prospects.</p> <p>Outcomes/Impact²¹ Time from referral to first contact (90% of referrals will be offered an appointment within 5 working days)</p> <ul style="list-style-type: none"> • 100%* of those referred were offered an appointment within 5 working days²². <p>Soft Outcomes - The following soft outcomes were achieved:²³</p> <table> <tr> <td>Displayed a positive change in attitude, confidence and self-esteem:</td> <td>90</td> <td>(45.9%)</td> </tr> <tr> <td>Completed Letter of disclosure and understand relevance of their convictions:</td> <td>41</td> <td>(20.9%)</td> </tr> <tr> <td>Completed a CV:</td> <td>55</td> <td>(28%)</td> </tr> <tr> <td>Applied for jobs:</td> <td>31</td> <td>(15.8%)</td> </tr> <tr> <td>Interview for employment/education:</td> <td>9</td> <td>(4.5%)</td> </tr> <tr> <td>Referred to specialist support agency:</td> <td>5</td> <td>(2.5%)</td> </tr> <tr> <td>Total achieving at least one soft outcome:</td> <td>90</td> <td>(45.9%)</td> </tr> </table> <p>Hard Outcomes (40% will achieve a hard outcome.)</p> <table> <tr> <td>Achieved full time/part time employment:</td> <td>12</td> <td>(6.1%)</td> </tr> <tr> <td>Undertook accredited training:</td> <td>40</td> <td>(20.4%)</td> </tr> <tr> <td>Achieved full time education:</td> <td>0</td> <td>(%)</td> </tr> <tr> <td>Total achieving at least one hard outcome:</td> <td>52</td> <td>(26.5%)</td> </tr> </table>	Displayed a positive change in attitude, confidence and self-esteem:	90	(45.9%)	Completed Letter of disclosure and understand relevance of their convictions:	41	(20.9%)	Completed a CV:	55	(28%)	Applied for jobs:	31	(15.8%)	Interview for employment/education:	9	(4.5%)	Referred to specialist support agency:	5	(2.5%)	Total achieving at least one soft outcome:	90	(45.9%)	Achieved full time/part time employment:	12	(6.1%)	Undertook accredited training:	40	(20.4%)	Achieved full time education:	0	(%)	Total achieving at least one hard outcome:	52	(26.5%)
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¹⁹ *3% of those referred to the service in 2019/20 were registered sex offenders which presents an additional barrier.

²⁰ This is often under reported

²¹ Percentages are derived from those engaged in the reporting period.

²² A small number were referred prior to release from custody and were offered appointments on the week of their release.

²³ Service users may have achieved more than one.



	<p>Apex has developed stronger links with HMP Dumfries through the Multi Agency Community Re-Integration Board (MACRIB) which comes together monthly to discuss the most appropriate support to offer prisoners due for liberation. This has proven very effective since the withdrawal of the Prison's Through Care Support Officer service and is attended by the Moving On Personal Development Mentor. It offers those returning from prison to Dumfries and Galloway a link and positive progression back into society and allows the Apex Moving On service to stay up to date with other service providers minimising any overlap of support.</p> <p>The restructure of justice services teams and the enthusiasm and commitment of staff has provided those on orders with greater opportunities to develop positive relationships. A new induction process and additional support from social work assistants were increasing opportunities to engage and build relationships, particularly with individuals with complex needs.</p> <p>For young people, person-centred relationships with specialist youth justice staff and established connections to the throughcare and aftercare service contributed to well managed transitions which were sensitive to individual need. This was reflected in feedback from the recent inspection and can be seen in the impact column.</p>	<p>Whilst the percentage of people achieving hard outcomes has remained largely the same there has been a fall in the number achieving soft outcomes. Anecdotal information from those delivering the service has been that people referred to the service have been particularly chaotic this year therefore engagement for support has been more challenging and should be recognised as an outcome in its own right.</p> <p>The Inspectors noted 'We could see that interventions and services were contributing to a wide range of tangible person-centred outcomes. Individuals were improving in confidence as a result of the support they received, and this was a particular strength. Community inclusion had also improved significantly for the majority of individuals. See evidence of impact in relation to National Outcome Four which also evidences impact for this outcome.</p>
<p>Other information relevant to National Outcome Six</p>		
<p>Please refer to Case Study Section of this report for further information and evidence of impact. There are also examples included throughout the report of impact of justice services from the recent Inspection and National Outcome Four Quality of CPOs and DTTOs</p>		



NATIONAL OUTCOME SEVEN Individuals' resilience and capacity for change and self-management are enhanced		
Indicator	Evidence and Data (max 300 words per indicator)	
	<i>Please describe the activity</i>	<i>Then describe the impact</i>
Individuals have made progress against the outcome	CJSW staff understand that individuals had often experienced trauma and adversity during their lifetime that may have contributed to their involvement in the justice system. They recognised that interventions were more likely to be successful if effort was made to identify and remove potential barriers to engagement. In almost all instances, early recognition of need and timely referral to other services was supporting individuals to access appropriate supports.	Impact is evidenced in the Inspection Report 'Structured interventions that encourage change were making it possible for individuals to explore the attitudes that contribute to offending and understand the impact of their behaviour on others'
Other information relevant to National Outcome Seven		
Please refer to the Case Studies included below for further evidence of work towards this outcome. There are also examples included throughout the report of impact of justice services from the recent Inspection and National Outcome Four Quality of CPOs and DTTOs .		



5. Priority Areas of Focus

Priority areas of focus this year have included working and linking more closely with other strategic partnerships/groups on areas of strategic overlap. This takes time and commitment from Lead Officers and all partners involved but should lead to long term benefits in the coming years. Discussions had taken place for a number of months prior to the joint development session taking place in November which was funded by ADP. This gave all partners the opportunity to come together, focus on the identified areas for development and come up with a specific set of recommendations to take forward.

Highlighting the impact of trauma, raising awareness of ACEs and Resilience screenings remained a priority area this year. Work took place throughout the year focussing on training, awareness raising and links across strategic partnerships. The work undertaken over the last year has been supported by partners in community justice who have given their time to get involved in multi-agency panel discussions following screenings and beginning to consider how they might implement trauma informed approaches within their own organisations. This has led to improved and stronger relationships with colleagues, particularly those in education and health. This will remain ongoing throughout the lifetime of our plan.

The Care Inspectorate Inspection of justice social work services took place throughout the last 4 months of 2019. It was important for us as a Community Justice Partnership to support colleagues in justice services during this process. This involved getting involved in file reading, third sector partners hosting focus groups and Inspectors attending a Community Justice Partnership meeting in December. Although this was not something which featured in our CJOIP it became a priority area of focus during 2019/20.

A Public Protection Conference supported by the Community Justice Partnership was another unexpected area of focus following on from the hugely successful Hurt to Hope Conference in 2018/19. Work went in to planning the event, identifying keynote speakers and coordinating workshops. Unfortunately, this had to be cancelled due to the unexpected onset of COVID 19 however it is hoped we will be able to take this forward at some point.

6. Case Studies

Chris*²⁴ from unpaid work

“Yeah its improved a lot. I was on Community Service (unpaid work) six or seven years ago and you were always treated as part of the crowd. You know we all were made to do the same thing. Now it’s like so much more accommodating.

I don’t like groups and the workers helped me to feel like an individual. There was one worker who helped me a lot with woodworking, this guy found of way of being able to relate to me and explained things in a simple and helpful way. I learnt a lot making benches and planters and now me and my dad make stuff like that at home. It’s been good to be treated like an individual and not a criminal. I just want to get on with my life now, keep myself to myself and look after my kids. Unpaid work has been good for me”.

Sarah* and Paul* Apex Moving On

Sarah was attending her CPO induction and was made aware of the Moving On Service. She agreed to attend an initial appointment at Apex to find out more and create an action plan with her Personal Development Mentor. Sarah had never been employed as she was a young mother of four children and due to the abusive relationship, she had been in found herself on the wrong side of the law. Her confidence was low, and she couldn’t see a positive future for herself and her children.

At her second appointment she had time to think about what she wanted to do and what the Moving On service could offer her. She agreed to start our SQA Level 4 Employability course and to volunteer in the foodbank with these hours going towards her CPO. Sarah’s confidence has grown, and she has

²⁴ All names have been changed to protect individual identity



commented on how working with others has helped this along with a feeling of growth and moving forward by learning new skills and getting properly prepared for employment or further studies. Sarah continues to engage as a volunteer and will be completing her Subject Access application so she can get a good understanding of how her conviction might affect her future prospects and how to overcome this in a positive way.

Paul* has been an Apex service user in the Moving On service for several years. He has a long history of offending behaviour and completes some of his CPO hours helping at Apex in the food bank and charity shop. Paul has a long history of substance misuse and is a recovering heroin user who is medicated and also supported through drug support services.

Paul suffers from depression and anxiety (largely around the death of his brother) and requires regular checks to ensure he is coping. At the start of March Paul's Personal Development Mentor (PDM) had concerns regarding how Paul would cope with the impending Covid-19 lockdown, these concerns were discussed with Paul's community health drugs worker and it was agreed that the best course of action would be to see if we could find a family member who would be willing to have Paul stay with them during the lockdown.

Initially it was felt the best person within the family to support Paul would be his sister, Paul was assisted to phone his sister and ask if he could come and isolate with her and her family. This however proved not to be possible as his sister was not willing to risk Paul staying and not living within the rules of lockdown and therefore putting both her and her children at greater risk. Paul's sister also had concerns around the risk of Paul returning to his substance misuse habits. Paul's sister however advised that their mother might be willing to have him stay and isolate with her, (Paul has not had contact with his mother in 7 years due to an argument).

Paul's sister phoned his Apex PDM to say that their mother was willing for Paul to go and stay with her during the lockdown. No one was sure how Paul would react to this so his PDM spoke to him about this and Paul eventually agreed to give it a go. Paul's PDM contacted his drugs worker to get his medication sorted to a chemist in the new town which was more than 90 miles away from where he currently lives. He also contacted Criminal Justice to inform them of his change of address (for curfew and bail purposes).

Paul was given bus times and a food parcel to take with him to relieve some financial pressure on his mum and the household. Paul's PDM would phone him the next day to check he had arrived safely and to check how things were going. His PDM has phoned him 2-3 times per week to offer support and advice and just to check that everything is going well. He has spoken to both Paul and his mother regularly, and things are going very well. Paul was reminded to contribute financially when he got his benefits through and he did indeed give his mother £200 towards bills and shopping.

Paul's PDM has kept in contact with all other agencies to keep them informed of how things are going, and everyone is very pleased that this has worked out and Paul has been with his mother for 5 weeks now. This has worked out better than anyone could have expected, and it is great to know that Paul is safe during these difficult times and he is also building family bridges that had been fractured for so many years.

7. Challenges

For the first eight weeks of 2019/20 our Community Justice Partnership Manager was off work following an unexpected accident; this was followed by a further four weeks of being confined to home working on a phased return. Whilst some work progressed in her absence through working closely with colleagues across Public Protection, this exposed the risks of a single officer position whilst also providing the opportunity to discuss this with the wider partnership. Partners have now offered staff time if required to complete identified pieces of work as they arise.

Towards the end of 2019/20 it became evident that ways of working were about to change with the onset of COVID19. This meant strategic meetings had to be cancelled and work put on hold as partners concentrated on what was to come. Realistically this impacted on pieces of work in the last six weeks of 2019/20 and moving in to 2020/21 as partners had to focus on operational delivery of services and plan for potential lockdown. This will undoubtedly have an impact on the final year of our current CJOIP.



As mentioned earlier in this report there is no standard tool used across justice services to measure distance travelled. Whilst each organisation uses their own tools, they cannot be compared which means we are not always measuring like with like.

Year on year funding remains a challenge. The funding provided does not offer flexibility in regard to trying out tests of change or piloting new initiatives that require financial input.

8. Additional Information



DUMFRIES AND GALLOWAY RECOVERY FROM COVID19

Background

1. At its meeting on 1 July 2020, the Board considered updates from the ten sectors that contribute to our Community Planning Partnership; and '**AGREED** that the Community Planning Partnership could usefully bring together the partners' Recovery and Restart Plans to identify areas where partnership approaches and lobbying about funding and rural issues in particular would add value to the region's future'.

Key issues

Recent activity

2. Partners are maintaining an appropriate level of activity for Response, recognising that this may need to be stepped up at short notice to deal with any spikes in infection levels. In addition they have been developing their restart/recovery/ renewal plans over recent months, with reports being presented (written and verbal) to public meetings – for example Dumfries and Galloway Council ([linked here](#) – Item 11)

3. In addition to individual partners' activity, the Local Resilience Partnership (LRP), a structure in place to deal with emergencies and resilience, has had initial discussions about restart and recovery from the declared COVID emergency.

4. The LRP membership is:

Dumfries and Galloway Council

Dumfries and Galloway Health and Social Care Partnership

Dumfries and Galloway Housing Partnership/The Wheatley Group

NHS Dumfries and Galloway

Police Scotland

Scottish Ambulance Service

Scottish Fire and Rescue Service

Scottish Prison Service

Third Sector Dumfries and Galloway

5. Its initial Recovery Action Plan is attached as an **Appendix**.

CPP Recovery Plan

6. The region's recovery from the COVID pandemic is a long-term issue and will have implications for our Local Outcomes Improvement Plan and Locality Plan in Food Sharing. It is therefore proposed that the initial LRP Recovery Action Plan is adopted as a CPP strategic plan and forms part of the select list of key strategies and plans which are overseen by this CPP Board, currently through an Update Report to each meeting. ([CPP Performance Management Framework](#))

CPP COVID Recovery Group

7. It is also proposed that a CPP COVID Recovery Group be established and recognised as a key strategic body in the CPP structure. ([CPP Operating Protocol](#))

8. The Group's remit is proposed as follows:

- To develop and secure agreement for an economic and social Recovery Plan from all participating partners, that complements the responsibilities and activities of individual partner organisations, the Local Outcomes Improvement Plan and Locality Plan on Food Sharing and Public Health Priorities
- To secure the necessary funding for implementation of the Plan from appropriate individual partners
- To respond to Inquiries and consultations on our region's recovery activity, securing Board/partner agreement for any new positions and proposals
- To develop proportionate performance measures, monitor and report progress of the Recovery Plan to individual partner organisations, and the CPP Board as required in the CPP Performance Management Framework (*quarterly*)
- To report on the Group's membership and performance to the CPP Board, as required in the CPP Performance Management Framework (*annually*)

9. The Group's membership is proposed to be the organisations represented on the LRP along with: Dumfries and Galloway College; Public Social Partnership on Community Transport; private sector; other Registered Social Landlords and the South of Scotland Enterprise. It is proposed that the Third Sector D&G representative chairs the Group.

10. Executive Support for the COVID Recovery Group will be provided by Dumfries and Galloway Council's Response, Recovery and Renewal Team. This Team is made up of eight officers who have been seconded/attached for up to 18 months; and who are supporting not only the Council's activities, but also that of wider partners. Community Resilience is also in this Team during the declared Emergency.

3. Recommendations

The Board is invited to agree:

3.1 the development of a Dumfries and Galloway CPP COVID Recovery Plan, based on the LRP Recovery Plan, as set out in the Appendix;

3.2 that the Dumfries and Galloway CPP COVID Recovery Plan be added to the list of key Strategies and Plans that contribute to the LOIP as set out in paragraph 6; and

3.3 the establishment of a COVID19 Recovery Group as set out in paragraphs 7-10.

Richard Grieveson, Chief Officer – Response, Recovery and Renewal, Dumfries and Galloway Council 31 August 2020

Appendices – 1 1 –Dumfries and Galloway LRP Recovery Action Plan as at 30 August 2020

LRP Recovery Action Plan

As at 30 August 2020

Legend:

DGC -Dumfries and Galloway Council

RRR – Respond, Restart and Recovery Team, DGC

SOSE – South of Scotland Enterprise

TSD&G – Third Sector Dumfries and Galloway



**Dumfries
and Galloway**

Local Resilience Partnership

	Action	Timescale	Lead	Status
1.1	<p>Renew & Recovery Develop a renew and recovery assessment tool which requires LRP input in scrutinising the most effective, efficient and economic model of future service delivery.</p>	September 2020	RRR	
1.2	<p>Ensure a partnership approach to the review of estates and office accommodation as we move out of lockdown. Sharing restart plans and investigating opportunities to maximise an efficient and economic approach to use of our estates and accommodation across the LRP.</p> <p>Ensure a coordinated and consistent approach to services restarting across the LRP where appropriate e.g.</p> <ul style="list-style-type: none"> • COVID safety procedures for public utilising LRP buildings / services 	September 2020	ALL	

	Action	Timescale		Status
2.1	<p>Health & Wellbeing Undertake a renew and recovery assessment of leisure and wellbeing services delivered by Dumfries & Galloway Council, including the relationship with Public Health and NHS Home Teams,</p> <ul style="list-style-type: none"> • Explore a transformative approach away from a traditional facility delivery model with a greater emphasis on prevention and early intervention • Strengthen a multi-agency approach to social prescribing to maximise the health and well-being of communities • Embedding a partnership approach to ensure physical activity and wellbeing delivery is integral to the outcomes available through a 'Single Access to Services' model for our most vulnerable. 	April 2021	DGC (Wellbeing Service) TSDG NHSD&G	
2.2	<p>Develop an extended 'single access to services' model bringing together different points of triage into one multi-service and multi-agency team;</p> <ul style="list-style-type: none"> • Access Team • Shielding • MASH • Telecare • Social Work Duty • Out of hours • Calls for named workers and teams • Health (non-acute) 	October 2020	DGC (Social Work) NHSD&G RRR	

Action		Timescale	Lead	Status
3.1	<p>Workforce</p> <p>Training & Development: explore the opportunities for closer partnerships in the planning and delivery of training and development across all of our LRP partners. Enabling a more efficient and economic approach for each partner and options to enhance the level of upskilling available to all of workforce.</p>	April 2021	RRR	
3.2	<p>Employability (Youth):</p> <p>As a priority response to the impact of COVID 19 on our young people, ensure a multi-agency approach to the prioritisation of youth employability offers across LRP partners and the wider Third Sector.</p>	May 2021	SOSE RRR NHSD&G TSDG	
3.3	<p>Build upon the strong foundation of staff and volunteers being temporarily redeployed into alternative roles during the response, formalising staff development opportunities in different roles within and between LRP partners which build organisational resilience and build staff confidence.</p>	April 2021	RRR	

	Action	Timescale	Lead	Status
4.1	<p>Technology LRP partnership work can continue to successfully operate on digital virtual platform. A consistent platform is required that is accessible by all LRP partners and for the majority this is via Microsoft Teams;</p> <ul style="list-style-type: none"> • Support and lobby for all LRP partners to have access to the one shared platform using Teams. (only SPS currently without access) • Ensure shared learning and training available for all, providing access to the Microsoft Teams training module and development of LRP guidance for hosting meetings. 	October 2020	RRR DGC (Economy and Resources)	
4.2	Support the LRP closer working arrangements through enhanced data sharing. Maximising the use of digitisation and explore shared portal.	September 2021	ALL	
4.3	<p>Digital Inclusion: Develop a co-ordinated approach, led by TSDG, to reduce social isolation and social exclusion across our communities.</p>	September 2021	TSDG	
4.4	Explore through LRP partners (TSDG) organisations able to support Scottish Prison Service locally	September 2020	TSDG SPS	

	Service in hosting virtual visits within I.T hubs; <ul style="list-style-type: none"> • Scope potential organisations and locations that can host virtual visits both as resilience contingency and during normal operations. 			
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	Action	Timescale	Lead	Status
5.1	Transport; Community Transport Accelerate the aims of the Dumfries & Galloway Community Transport Public Social The Public Social Partnership (PSP).	April 2021	TSDG	
5.2	Transport; Fleet Explore increased capacity and resilience for the Scottish Ambulance Service patient transport service and; Extend the reach of a shared pool fleet between LRP partners and undertake an assessment of cost and climate benefit.	November 2020	RRR	

Action		Timescale	Lead	Status
6.1	Community Empowerment Building on the continuation of locality hubs to ensure that all communities are included in the recovery phase using networks, intelligence and joint working of agencies.	April 2021	TSDG DGC (Community Planning and Engagement Service)	
6.2	Community Pharmacies Continue to utilise an extended model of uniformed support (CSO's) in supporting the demand for pharmacy deliveries and explore further opportunities of formalised support between TSDG and NHS D&G.	October 2020	RRR TSDG NHS	
6.3	Veterans Introduce collaborative approach across the LRP to working in partnership with our veterans and army cadets in the development of community wellbeing activity	December 2020	RRR	

Item 5**DUMFRIES AND GALLOWAY COMMUNITY PLANNING LOCALITY ARRANGEMENTS****Background**

1. A review of our locality arrangements has been in the Dumfries and Galloway Community Planning Partnership (CPP) Improvement Plan for the last three years. The activity and membership of the existing Local Rural Partnerships (set out in the [CPP Governance and Operating Protocol](#)) has reduced over a number of years and the four now operate mainly as information/ mailing lists. A Review Steering Group was established with representation from a range of partners; but there has been limited attendance at meetings due to other priorities.

2. The CPP Board had agreed to extend the timetable for the Review to allow the new Third Sector Dumfries and Galloway Third Sector Area Partnerships and Roadshow model time to get established and for their review to inform our thinking.

3. Four Locality Hubs were established to co-ordinate partner and volunteer activity at local level during the response to the COVID pandemic.

Key issuesRequired locality activity

4. There is a need for the co-ordination of local activity by partner organisations to make best use of the resources available across public, private and third sectors. This is partly about information sharing to keep people up to date and analyse local patterns e.g. around poverty and deprivation; and also to be able to identify opportunities for joint working; and avoid any duplication. All 32 CPPs have a locality structure to fulfil these requirements.

Possible locality model

5. The four Third Sector Area Partnerships and programme of Roadshows have developed since their establishment and have given a focus for the activity of this sector. Dumfries and Galloway Council has four Area Committees, 12 Wards/Ward Officers; and the Health and Social Care Partnership has four Locality Teams. Police Scotland and Scottish Fire and Rescue Service also recognise the four areas and 12 Wards in their organisational arrangements; and the Youth Council has developed Ward level Action Plans. So the model of four areas with 12 Wards is well established and understood.

Opportunities in Dumfries and Galloway

6. There are exciting opportunities being developed at locality level over the coming years – particularly through the Borderlands Place programme and Community Action Plans associated with investment; the Health and Social Care Partnership Home Teams; and the South of Scotland Enterprise community and economic regeneration activity. It is therefore important that the CPP locality arrangements are in place, ready to support this work.

Locality Hubs

7. As reported to the last CPP Board meeting on 1 July 2020, four Locality Hubs were established to support the COVID Response work at local level. These Hubs initially focussed on issues relating to community support (e.g. co-ordinating volunteer offers and food delivery) but have developed well to have a role in other areas e.g. town centre restart.

8. It is therefore proposed that the four Hubs (Annandale and Eskdale; Nithsdale, Stewartry and Wigtown) are considered to be the CPP locality framework with the outline remit, membership and operating arrangements as follows:

Remit: to share information and experience across the people living and working in the area; to co-ordinate the activities of partners in the locality, particularly in relation to the local economy and community; and support the area's response to, and recovery from, COVID pandemic.

Membership: The Locality Hubs will welcome representatives who live or work in that geographic area. Representatives from agencies will be at local operational level wherever possible. (Community Council Federations/Associations or individual CCs as they determine)

Meetings: Meetings will be as and when required and offer both virtual and in person presence (during COVID this will be consistent with Scottish Government and Public Health Guidance). Any member can request an agenda item to be included.

Operating arrangements: Third Sector Dumfries and Galloway and the Council's Community Planning and Engagement Service will provide professional and secretariat support for the Hubs; materials will be available to members on web or Teams; at least annual reports on progress will go to the CPP Board.

9. The COVID Recovery Plan (Item 4 on this agenda) includes, at section 6.1, the development of the Locality Hubs as they are already playing a key role in our region's recovery from COVID19.

10. A review of the Hubs will be brought to the CPP Board at its first meeting in 2021. The LRP Review Steering Group will be involved in this work.

3. Recommendations

The Board is invited to agree:

3.1 the Local Rural Partnerships are replaced by the Locality Hubs, with the initial remit, membership and operating arrangements as set out above and a review brought to the Board in March 2021; and

3.2 provide direction and guidance about the development of the Locality Hubs.

Liz Manson, Community Planning and Engagement Manager
4 September 2020

Appendices - none

COMMUNITY PLANNING PARTNERSHIP BOARD - PROGRAMME FOR 2020

1. Background

This report updates members on the Community Planning Partnership Board's meeting arrangements for November 2020.

2. Key issues

2.1 The Board at its meeting on 16 November 2019 agreed its forward plan for 2020; and that the meetings during 2020 should be a workshop format, with a wider range of partnerships participating in the discussions. The November programme includes an annual meeting with the Youth Council, which was agreed in June 2019.

2.2 The COVID emergency and Guidelines for social distancing have meant that the Workshop format has not been able to take place; and the demands on all organisations and Board members has changed the scheduling, content and format of the Board meetings.

2.3 The Executive Group has not held a meeting since February 2020 due to the COVID19 Emergency and ongoing close liaison in the Resilience groupings. Therefore, the annual reports from our Thematic Forums and Working Groups has not been considered.

2.4 It is proposed that the November meeting includes a composite report and a video, showcasing the main achievements of the Thematic Forums and Working Groups; and that there is in-person and Teams participation, to be consistent with the Guidelines in place at that time.

3. Recommendations

The CPP Board is invited to agree the Board meeting arrangements and programme for November 2020 as set out in 2.4 and in the Appendix.

Liz Manson, Community Planning and Engagement Manager
27 August 2020

Appendices – 1

1 –programme for CPP Board meetings for 2020 as at 27 August 2020



**DUMFRIES & GALLOWAY COMMUNITY PLANNING PARTNERSHIP BOARD
WORK PROGRAMME 2020**

Meeting	Agenda items	Additional attendees
November	<ul style="list-style-type: none"> • Dumfries and Galloway CPP Board Improvement Plan Annual Report • Scottish Community Planning Improvement Board • Updates on current key Strategic issues (focussed on 10,000 Voices) • COVID19 Recovery Plan • Antisocial Behaviour Strategy 2020-2024 • Annual Reports from Partnerships and Plans that support the LOIP • Dumfries and Galloway Climate Change Emergency Action Plan 	<p>Scottish Community Planning Improvement Board representative(s)</p> <p>Youth Council including MSYPs</p> <p>Chairs of reporting Partnerships</p> <p>Representative(s) of the Equality and Diversity Working Group</p> <p>Representative(s) of the Tackling Poverty Co-ordination Group</p>