

Chief Officers




Dawn Roberts
Chief Executive
(Head of Paid Service)

 **Enabling and Customer Services**

 **Economy and Infrastructure**

 **Education, Skills and Community Wellbeing**

 **Social Work Services**
(Children, Families, Justice and Adult Services)




Lorna Meahan
Executive Director
Enabling and Customer Services




Derek Crichton
*Director Communities



Gillian Brydson
Executive Director
Education, Skills and Community Wellbeing



Stephen Morgan
Service Director
Social Work Services (CSWO)



Nicole Hamlet
Interim Chief Officer
Dumfries and Galloway Health and Social Care Partnership



Vlad Valiente
Assistant Director
Governance and Human Resources
(Monitoring Officer)



Stephen Hall
Interim Assistant Director
Transport and Infrastructure



Jim Brown
Assistant Director
Schools (Chief Education Officer)



Charles Rocks
**Head of Children, Families and Justice Services (Depute CSWO)



Paul Garrett
Chief Financial Officer
(Section 95 Officer)



Karen Brownlie
Interim Head of
Facilities, Waste and Neighbourhood Services



John Thin
Head of Education Resources

**Charles Rocks will take up post on 1 May 2024.



Jim Doig
Assessor and Electoral Registration Officer (ERO)



Steve Rogers
Head of Economy and Environment



Harry Hay
Head of Thriving Communities



Mike Shepley
Head of Customer and Digital

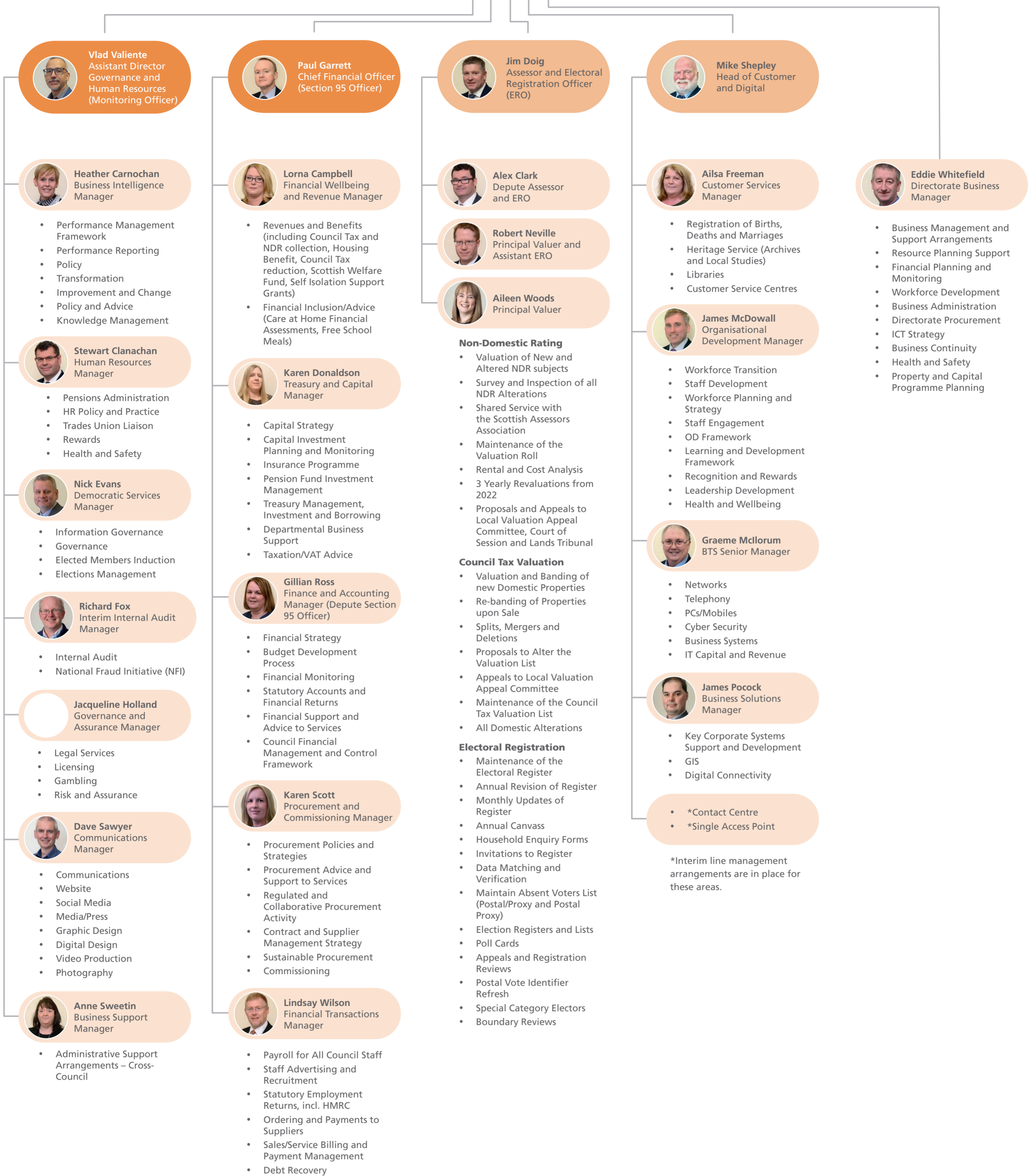
*Derek Crichton, Director Communities, will fulfil the duties and responsibilities of the Executive Director Economy and Infrastructure until his retirement on 12 July 2024. The Executive Director Economy and Infrastructure post is currently vacant. Recruitment is underway.

DGC Senior Leadership Structure
Post-1 April 2024

Enabling and Customer Services



[Return to Chief Officers](#)



Vlad Valiente
Assistant Director
Governance and
Human Resources
(Monitoring Officer)

Heather Carnochan
Business Intelligence
Manager

- Performance Management Framework
- Performance Reporting
- Policy
- Transformation
- Improvement and Change
- Policy and Advice
- Knowledge Management

Stewart Clanachan
Human Resources
Manager

- Pensions Administration
- HR Policy and Practice
- Trades Union Liaison
- Rewards
- Health and Safety

Nick Evans
Democratic Services
Manager

- Information Governance
- Governance
- Elected Members Induction
- Elections Management

Richard Fox
Interim Internal Audit
Manager

- Internal Audit
- National Fraud Initiative (NFI)

Jacqueline Holland
Governance and
Assurance Manager

- Legal Services
- Licensing
- Gambling
- Risk and Assurance

Dave Sawyer
Communications
Manager

- Communications
- Website
- Social Media
- Media/Press
- Graphic Design
- Digital Design
- Video Production
- Photography

Anne Sweetin
Business Support
Manager

- Administrative Support Arrangements – Cross-Council

Paul Garrett
Chief Financial Officer
(Section 95 Officer)

Lorna Campbell
Financial Wellbeing
and Revenue Manager

- Revenues and Benefits (including Council Tax and NDR collection, Housing Benefit, Council Tax reduction, Scottish Welfare Fund, Self Isolation Support Grants)
- Financial Inclusion/Advice (Care at Home Financial Assessments, Free School Meals)

Karen Donaldson
Treasury and Capital
Manager

- Capital Strategy
- Capital Investment Planning and Monitoring
- Insurance Programme
- Pension Fund Investment Management
- Treasury Management, Investment and Borrowing
- Departmental Business Support
- Taxation/VAT Advice

Gillian Ross
Finance and Accounting
Manager (Depute Section
95 Officer)

- Financial Strategy
- Budget Development Process
- Financial Monitoring
- Statutory Accounts and Financial Returns
- Financial Support and Advice to Services
- Council Financial Management and Control Framework

Karen Scott
Procurement and
Commissioning Manager

- Procurement Policies and Strategies
- Procurement Advice and Support to Services
- Regulated and Collaborative Procurement Activity
- Contract and Supplier Management Strategy
- Sustainable Procurement
- Commissioning

Lindsay Wilson
Financial Transactions
Manager

- Payroll for All Council Staff
- Staff Advertising and Recruitment
- Statutory Employment Returns, incl. HMRC
- Ordering and Payments to Suppliers
- Sales/Service Billing and Payment Management
- Debt Recovery

Jim Doig
Assessor and Electoral
Registration Officer
(ERO)

Alex Clark
Depute Assessor
and ERO

Robert Neville
Principal Valuer and
Assistant ERO

Aileen Woods
Principal Valuer

Non-Domestic Rating

- Valuation of New and Altered NDR subjects
- Survey and Inspection of all NDR Alterations
- Shared Service with the Scottish Assessors Association
- Maintenance of the Valuation Roll
- Rental and Cost Analysis
- 3 Yearly Revaluations from 2022
- Proposals and Appeals to Local Valuation Appeal Committee, Court of Session and Lands Tribunal

Council Tax Valuation

- Valuation and Banding of new Domestic Properties
- Re-banding of Properties upon Sale
- Splits, Mergers and Deletions
- Proposals to Alter the Valuation List
- Appeals to Local Valuation Appeal Committee
- Maintenance of the Council Tax Valuation List
- All Domestic Alterations

Electoral Registration

- Maintenance of the Electoral Register
- Annual Revision of Register
- Monthly Updates of Register
- Annual Canvass
- Household Enquiry Forms
- Invitations to Register
- Data Matching and Verification
- Maintain Absent Voters List (Postal/Proxy and Postal Proxy)
- Election Registers and Lists
- Poll Cards
- Appeals and Registration Reviews
- Postal Vote Identifier Refresh
- Special Category Electors
- Boundary Reviews

Mike Shepley
Head of Customer
and Digital

Ailsa Freeman
Customer Services
Manager

- Registration of Births, Deaths and Marriages
- Heritage Service (Archives and Local Studies)
- Libraries
- Customer Service Centres

James McDowall
Organisational
Development Manager

- Workforce Transition
- Staff Development
- Workforce Planning and Strategy
- Staff Engagement
- OD Framework
- Learning and Development Framework
- Recognition and Rewards
- Leadership Development
- Health and Wellbeing

Graeme McLorum
BTS Senior Manager

- Networks
- Telephony
- PCs/Mobiles
- Cyber Security
- Business Systems
- IT Capital and Revenue

James Pocock
Business Solutions
Manager

- Key Corporate Systems Support and Development
- GIS
- Digital Connectivity

• *Contact Centre
• *Single Access Point

*Interim line management arrangements are in place for these areas.

Eddie Whitefield
Directorate Business
Manager

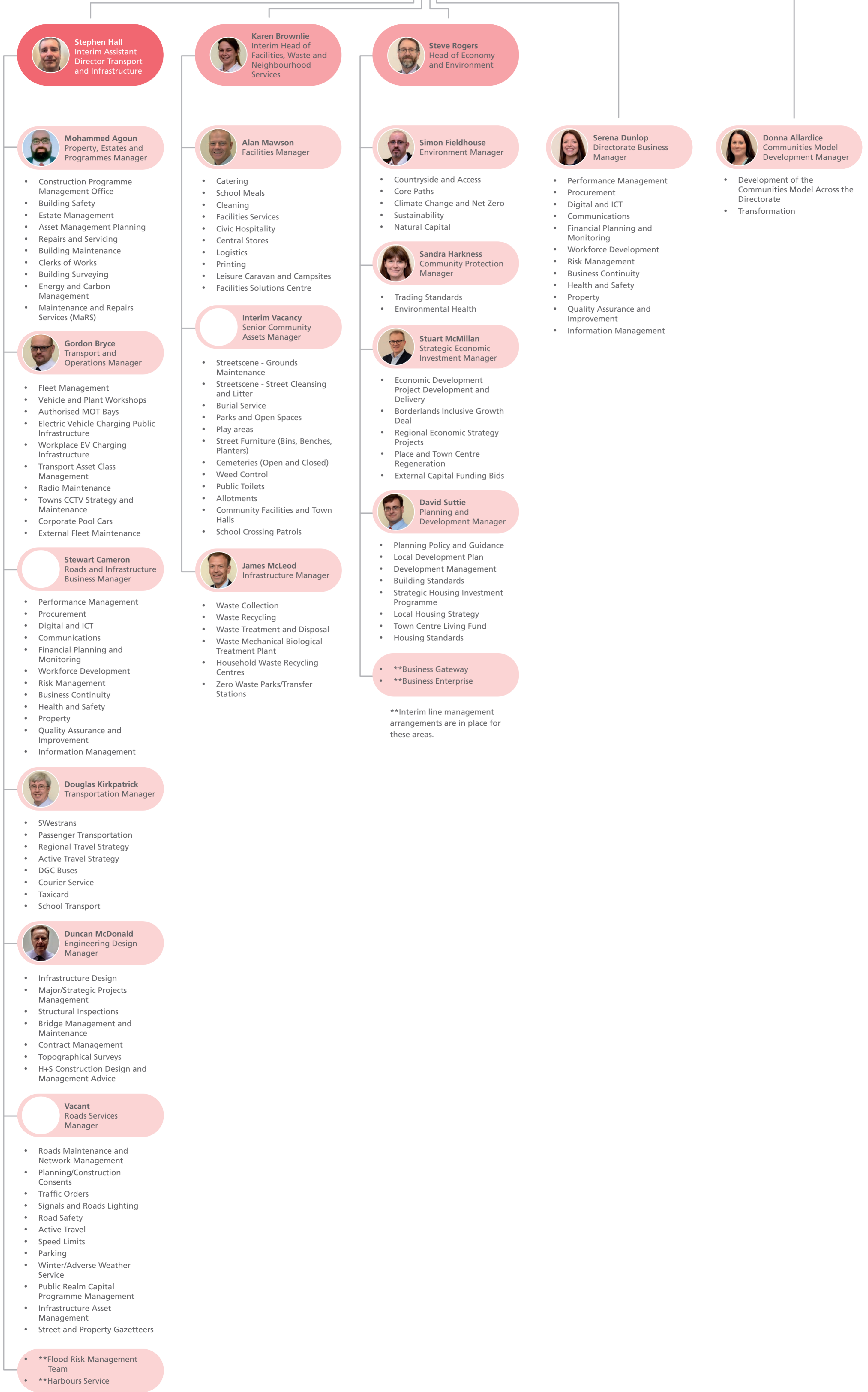
- Business Management and Support Arrangements
- Resource Planning Support
- Financial Planning and Monitoring
- Workforce Development
- Business Administration
- Directorate Procurement
- ICT Strategy
- Business Continuity
- Health and Safety
- Property and Capital Programme Planning

Economy and Infrastructure

*Derek Crichton, Director Communities, will fulfil the duties and responsibilities of the Executive Director Economy and Infrastructure until his retiral on 12 July 2024. The Executive Director Economy and Infrastructure post is currently vacant. Recruitment is underway.



Return to Chief Officers



Stephen Hall
Interim Assistant Director Transport and Infrastructure

Mohammed Agoun
Property, Estates and Programmes Manager

- Construction Programme Management Office
- Building Safety
- Estate Management
- Asset Management Planning
- Repairs and Servicing
- Building Maintenance
- Clerks of Works
- Building Surveying
- Energy and Carbon Management
- Maintenance and Repairs Services (MaRS)

Gordon Bryce
Transport and Operations Manager

- Fleet Management
- Vehicle and Plant Workshops
- Authorised MOT Bays
- Electric Vehicle Charging Public Infrastructure
- Workplace EV Charging Infrastructure
- Transport Asset Class Management
- Radio Maintenance
- Towns CCTV Strategy and Maintenance
- Corporate Pool Cars
- External Fleet Maintenance

Stewart Cameron
Roads and Infrastructure Business Manager

- Performance Management
- Procurement
- Digital and ICT
- Communications
- Financial Planning and Monitoring
- Workforce Development
- Risk Management
- Business Continuity
- Health and Safety
- Property
- Quality Assurance and Improvement
- Information Management

Douglas Kirkpatrick
Transportation Manager

- SWestrans
- Passenger Transportation
- Regional Travel Strategy
- Active Travel Strategy
- DGC Buses
- Courier Service
- Taxicard
- School Transport

Duncan McDonald
Engineering Design Manager

- Infrastructure Design
- Major/Strategic Projects Management
- Structural Inspections
- Bridge Management and Maintenance
- Contract Management
- Topographical Surveys
- H+S Construction Design and Management Advice

Vacant
Roads Services Manager

- Roads Maintenance and Network Management
- Planning/Construction Consents
- Traffic Orders
- Signals and Roads Lighting
- Road Safety
- Active Travel
- Speed Limits
- Parking
- Winter/Adverse Weather Service
- Public Realm Capital Programme Management
- Infrastructure Asset Management
- Street and Property Gazetteers

- **Flood Risk Management Team
- **Harbours Service

**Interim line management arrangements are in place for these areas.

Karen Brownlie
Interim Head of Facilities, Waste and Neighbourhood Services

Alan Mawson
Facilities Manager

- Catering
- School Meals
- Cleaning
- Facilities Services
- Civic Hospitality
- Central Stores
- Logistics
- Printing
- Leisure Caravan and Campsites
- Facilities Solutions Centre

Interim Vacancy
Senior Community Assets Manager

- Streetscene - Grounds Maintenance
- Streetscene - Street Cleansing and Litter
- Burial Service
- Parks and Open Spaces
- Play areas
- Street Furniture (Bins, Benches, Planters)
- Cemeteries (Open and Closed)
- Weed Control
- Public Toilets
- Allotments
- Community Facilities and Town Halls
- School Crossing Patrols

James McLeod
Infrastructure Manager

- Waste Collection
- Waste Recycling
- Waste Treatment and Disposal
- Waste Mechanical Biological Treatment Plant
- Household Waste Recycling Centres
- Zero Waste Parks/Transfer Stations

Steve Rogers
Head of Economy and Environment

Simon Fieldhouse
Environment Manager

- Countryside and Access
- Core Paths
- Climate Change and Net Zero
- Sustainability
- Natural Capital

Sandra Harkness
Community Protection Manager

- Trading Standards
- Environmental Health

Stuart McMillan
Strategic Economic Investment Manager

- Economic Development Project Development and Delivery
- Borderlands Inclusive Growth Deal
- Regional Economic Strategy Projects
- Place and Town Centre Regeneration
- External Capital Funding Bids

David Suttie
Planning and Development Manager

- Planning Policy and Guidance
- Local Development Plan
- Development Management
- Building Standards
- Strategic Housing Investment Programme
- Local Housing Strategy
- Town Centre Living Fund
- Housing Standards

- **Business Gateway
- **Business Enterprise

**Interim line management arrangements are in place for these areas.

Serena Dunlop
Directorate Business Manager

- Performance Management
- Procurement
- Digital and ICT
- Communications
- Financial Planning and Monitoring
- Workforce Development
- Risk Management
- Business Continuity
- Health and Safety
- Property
- Quality Assurance and Improvement
- Information Management

Donna Allardice
Communities Model Development Manager

- Development of the Communities Model Across the Directorate
- Transformation

Education, Skills and Community Wellbeing

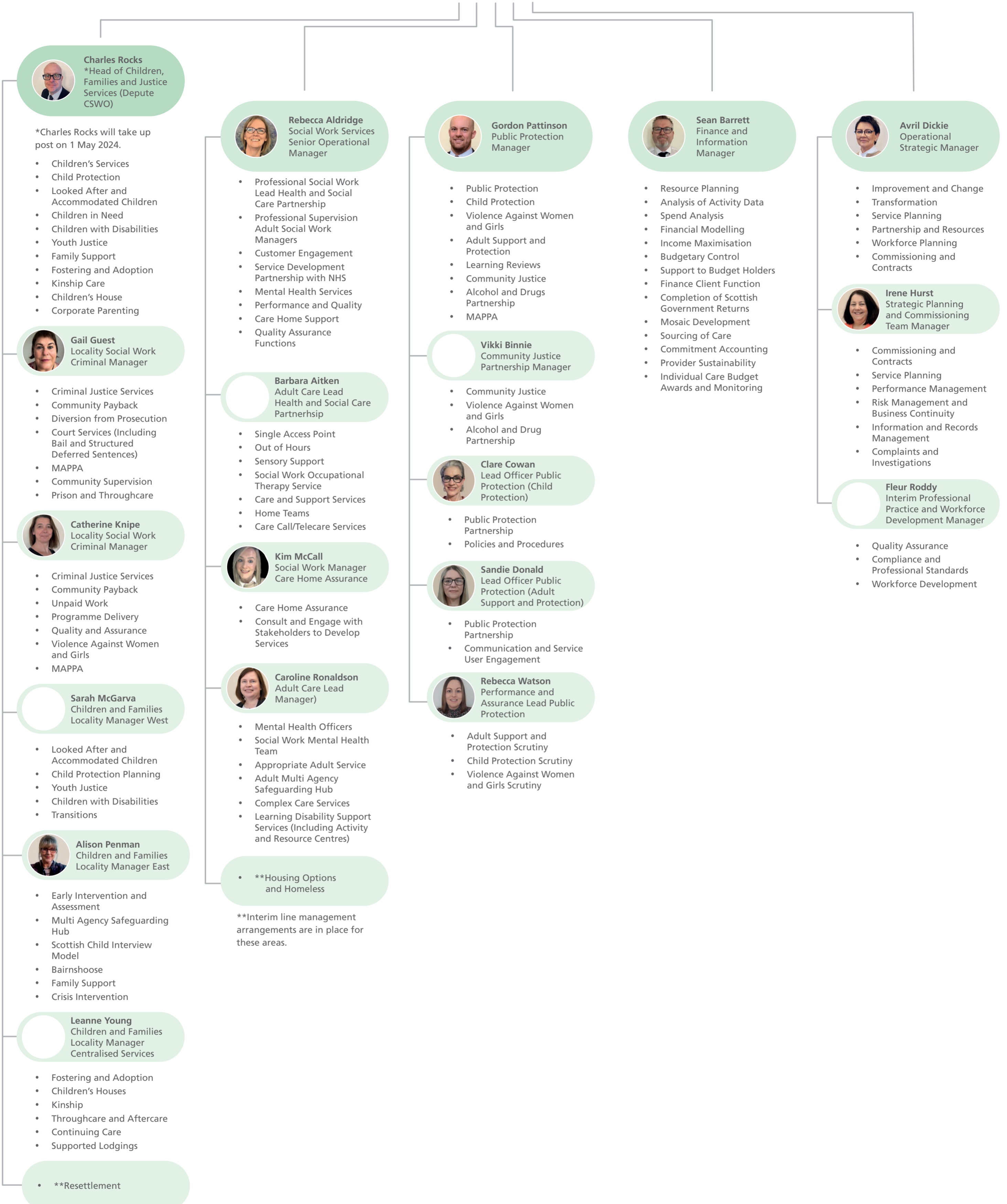


Social Work Services



Stephen Morgan
Service Director
Social Work Services
(CSWO)

[Return to Chief Officers](#)



Charles Rocks
*Head of Children, Families and Justice Services (Depute CSWO)

*Charles Rocks will take up post on 1 May 2024.

- Children's Services
- Child Protection
- Looked After and Accommodated Children
- Children in Need
- Children with Disabilities
- Youth Justice
- Family Support
- Fostering and Adoption
- Kinship Care
- Children's House
- Corporate Parenting



Charles Guest
Locality Social Work Criminal Manager

- Criminal Justice Services
- Community Payback
- Diversion from Prosecution
- Court Services (Including Bail and Structured Deferred Sentences)
- MAPPA
- Community Supervision
- Prison and Throughcare



Catherine Knipe
Locality Social Work Criminal Manager

- Criminal Justice Services
- Community Payback
- Unpaid Work
- Programme Delivery
- Quality and Assurance
- Violence Against Women and Girls
- MAPPA

Sarah McGarva
Children and Families Locality Manager West

- Looked After and Accommodated Children
- Child Protection Planning
- Youth Justice
- Children with Disabilities
- Transitions



Alison Penman
Children and Families Locality Manager East

- Early Intervention and Assessment
- Multi Agency Safeguarding Hub
- Scottish Child Interview Model
- Bairnshoose
- Family Support
- Crisis Intervention

Leanne Young
Children and Families Locality Manager Centralised Services

- Fostering and Adoption
- Children's Houses
- Kinship
- Throughcare and Aftercare
- Continuing Care
- Supported Lodgings

- **Resettlement

**Interim line management arrangements are in place for these areas.



Rebecca Aldridge
Social Work Services Senior Operational Manager

- Professional Social Work Lead Health and Social Care Partnership
- Professional Supervision Adult Social Work Managers
- Customer Engagement
- Service Development Partnership with NHS
- Mental Health Services
- Performance and Quality
- Care Home Support
- Quality Assurance Functions



Barbara Aitken
Adult Care Lead Health and Social Care Partnership

- Single Access Point
- Out of Hours
- Sensory Support
- Social Work Occupational Therapy Service
- Care and Support Services
- Home Teams
- Care Call/Telecare Services



Kim McCall
Social Work Manager Care Home Assurance

- Care Home Assurance
- Consult and Engage with Stakeholders to Develop Services



Caroline Ronaldson
Adult Care Lead Manager

- Mental Health Officers
- Social Work Mental Health Team
- Appropriate Adult Service
- Adult Multi Agency Safeguarding Hub
- Complex Care Services
- Learning Disability Support Services (Including Activity and Resource Centres)

- **Housing Options and Homeless

**Interim line management arrangements are in place for these areas.



Gordon Pattinson
Public Protection Manager

- Public Protection
- Child Protection
- Violence Against Women and Girls
- Adult Support and Protection
- Learning Reviews
- Community Justice
- Alcohol and Drugs Partnership
- MAPPA



Vikki Binnie
Community Justice Partnership Manager

- Community Justice
- Violence Against Women and Girls
- Alcohol and Drug Partnership



Clare Cowan
Lead Officer Public Protection (Child Protection)

- Public Protection Partnership
- Policies and Procedures



Sandie Donald
Lead Officer Public Protection (Adult Support and Protection)

- Public Protection Partnership
- Communication and Service User Engagement



Rebecca Watson
Performance and Assurance Lead Public Protection

- Adult Support and Protection Scrutiny
- Child Protection Scrutiny
- Violence Against Women and Girls Scrutiny



Sean Barrett
Finance and Information Manager

- Resource Planning
- Analysis of Activity Data
- Spend Analysis
- Financial Modelling
- Income Maximisation
- Budgetary Control
- Support to Budget Holders
- Finance Client Function
- Completion of Scottish Government Returns
- Mosaic Development
- Sourcing of Care
- Commitment Accounting
- Provider Sustainability
- Individual Care Budget Awards and Monitoring



Avril Dickie
Operational Strategic Manager

- Improvement and Change
- Transformation
- Service Planning
- Partnership and Resources
- Workforce Planning
- Commissioning and Contracts



Irene Hurst
Strategic Planning and Commissioning Team Manager

- Commissioning and Contracts
- Service Planning
- Performance Management
- Risk Management and Business Continuity
- Information and Records Management
- Complaints and Investigations



Fleur Roddy
Interim Professional Practice and Workforce Development Manager

- Quality Assurance
- Compliance and Professional Standards
- Workforce Development