OUTLINE OF QUESTIONS YOU MAY CHOOSE TO ASK ON A VISIT TO A RESIDENTIAL OR NURSING HOME.

NAME OF HOME

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1. **LOCATION** e.g.

- on a bus route ?
- will it be easy to keep in touch with friends and relatives ?,
- availability of transport to collect my visitors etc.
- Is the Home easy to find ?

2. **ACCOMMODATION AND BEDROOMS.** e.g

- quiet room,
- T.V. room,
- smoking areas,
- location of toilets,
- gardens,
- call system,
- choice of room,
- own room or shared,
- en-suite facilities,
- bringing my own furniture,
- installing a telephone etc.

3 **PERSONAL CARE** e.g.

- am I involved in my care planning,
- do I get a copy of the written care plan,
- input from relatives and friends,
- religion,
- cultural needs,
- arrangements for doctor,
- hairdresser,
- dentist,
- chiropodist,
- staff member who will take a special interest in me (key worker) etc.

4 **DAY TO DAY LIFE** e.g.

- "house rules" about smoking,
- alcohol,
- pets etc.

5 **DOMESTIC ARRANGEMENTS** e.g.

- can I get up and go to bed when I wish,
- frequency of room cleaning,
- can I help around the Home if I wish,
- are small items available to buy in the home (such as stamps, sweets, toiletries), newspapers.
- Security for personal valuables,
- use of telephone for privacy etc.

6 **MEALS, DRINKS AND SNACKS.** e.g.

- can I have my meals other than at set times,
- a snack or drink whenever I want one,
- special diet,
- can I have meals in my room etc.

7 **VISITORS** e.g.

- any restrictions on visitors,
- can I have privacy when they visit,
- can visitors stay overnight, what charges are there for meals, snacks and drinks my visitors have,
- is there any arrangements if I do not have anyone to visit me etc.

8 **ACTIVITIES** e.g.

- activities programme,
- social events,
- outings - could friends or relatives come with me,
- availability of transport to take me out,
- continuing my hobbies,
- going to the library etc.

9 **IMPRESSIONS** e.g.

- atmosphere friendly and pleasant,
- good standard of decoration and maintenance,
- comfortable temperature,
- everyone treated with dignity,
- residents not being kept waiting for staff assistance,
- do staff seem happy in their work,
- would I wish to return here etc.

10. **NOTES**

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FINANCES

Please note:
If you, or your relative/friend, are paying privately for your own care, information about the cost of care is important. You may qualify for a contribution for Free Personal Care. There are three rates, under 65's £65.00, Over 65's residential care £145.00 and over 65's nursing care £210.00. To see if you are eligible for one of these contributions, ask your allocated worker or contact your local Adult Care, Social Work office.

If you are contracting privately with one of the homes, you may wish to compare their charges with the charges of other homes,
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and you should satisfy yourself about the figure and the services that it buys.

The costs of homes contracted through Adult Services, Social Work, are:

Current prices – 2004/5 rates

Residential	£357. 00
Residential in approved specialist units only, people with dementia	£430. 00
Nursing Care	£420. 00
Enhanced Residential Care for older people with dementia	£388. 50
Deduction for a double room	£ 20. 00

For more detailed information about the cost of residential care, or if you would like to discuss your own financial situation, Client Services will be pleased to discuss this with you. You can contact them by: phone 01387-260918 or write to Client Services, Cree East, Crichton Hall, Glencaple Road, Dumfries DG1 4TG